IMPORTANT CONTACT INFORMATION

Ministry of Health Medical Services Branch - Claims Processing Schedule

2024

	JANUARY							1	FEBRUARY						MARCH							
Physician Claim Inquiries	S	М	Т	W	Т	F	S	S	М	Т	W	Т	F	S	S	М	Т	W	Т	F	S	
Phone: 306-787-3454		1	2	3	4	5	6					1	2	3						1	2	
Fax: 306-798-0582	7	8	ql 9	10	11	12	13	4	5	qn 6	7	8	9	10	3	qp 4	5	6	7	8	9	
	14	15	16	17	18	19	20	11	12	13	14	15	16	17	10	11	12	13	14	15	16	
Claims Processing Support	21	22	<mark>qm 23</mark>	24	25	26	27	18	19	20	qo 21	22	23	24	17	qq 18 %	19	20	21	22	23	
Phone: 306-787-3470	28	29	30	31				25	26	27	28	29			24	25	26	27	28	29	30	
Fax: 306-798-0582																					•	
Physician Billing Education	APRIL							МАҮ							JUNE							
Phone: 306-787-9011	S	М	Т	W	т	F	S	S	М	Т	W	Т	F	S	S	М	Т	W	Т	F	S	
		qr 1	2	3	4	5	6				1	2	3	4							1	
Financial Services Unit	7	8	9	10	11	12	13	5	6	7	8	9	10	11	2	3	4	5	6	7	8	
Phone: 306-787-2821	14	<mark>qs 15</mark>	16	17	18	19	20	12	<mark>qu 13</mark>	14	15	16	17	18	9	<mark>qw 10</mark>	11	12	13	14	15	
Fax: 306-787-3761	21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22	
	28	<mark>qt 29</mark>	30					26	qv 27	28	29	30	31		23	qx 24 %	25	26	27	28	29	
Physician Registry and Support Services															30							
Phone: 306-798-0013	JULY							AUGUST							SEPTEMBER							
Fax: 306-798-1124	S	М	т	W	т	F	S	S	М	Т	W	Т	F	S	S	М	Т	W	Т	F	S	
		1	2	3	4	5	6					1	2*	3	1	2	rc 3	4	5	6	7	
Policy, Governance & Audit	7	qy 8	9	10	11	12	13	4	5	ra 6	7	8	9	10	8	9	10	11	12	13	14	
Phone: 306-787-0496	14	15	16	17	18	19	20	11	12	13	14	15	16	17	15	rd 16 %	17	18	19	20	21	
Fax: 306-787-3761	21	qz 22	23	24	25	26	27	18	rb 19	20	21	22	23	24	22	23	24	25	26	27	28	
	28	29	30	31	•			25	26	27	28	29	30	31	29	re 30						
Fee-For-Service & Statistics									*MSB is closed (floating holiday)													
Phone: 306-787-3608																						
Fax: 306-787-3761	OCTOBER							NOVEMBER							DECEMBER							
	S	Μ	Т	W	Т	F	S	S	М	Т	W	Т	F	S	S	M	Т	W	Т	F	S	
eHealth Saskatchewan		_	1	2	3	4	5			_	~	_	1	2	1	2	3	4	5	6	7	
Phone: 306-337-0600	6	/	8	9	10	11	12	3	4	5	6	7	8	9	8	rj 9 %	10	11	12	13	14	
Toll Free: 1-888-316-7446	13	14	rf 15	16	17	18	19	10	11	rh 12	13	14	15	16	15	16	17	18	19	20	21	
	20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	rk 23	24	25	26	27	28	
	27	rg 28	29	30	31			24	ri 25	26	27	28	29	30	29	30	31					
LEGEND																						
run code Run Day cut-off 6:00pm ESTABLISHING AND OPERATING A PRACTICE																						
Payment Day <u>https://www.ehealthsask.ca/services/resources/establish-operate-practice</u>																						
								ET CLAIMS SUBMISSION WEBSITE							A							
run code End of Quarter Run							https://ics.ehealthsask.ca/									💋 Saskatchewan						
EMR Payment Run				CUSTOMER PORTAL WEBSITE																		
Statutory Holidays							<u>htt</u>	os://ms	bcustor	nerpor	tal.ehea	lthsas	<u>k.ca/</u>									

Please note : return files in the current system will not be available until 12:00pm and pay run cut off will remain at 9:00am until February 6th.