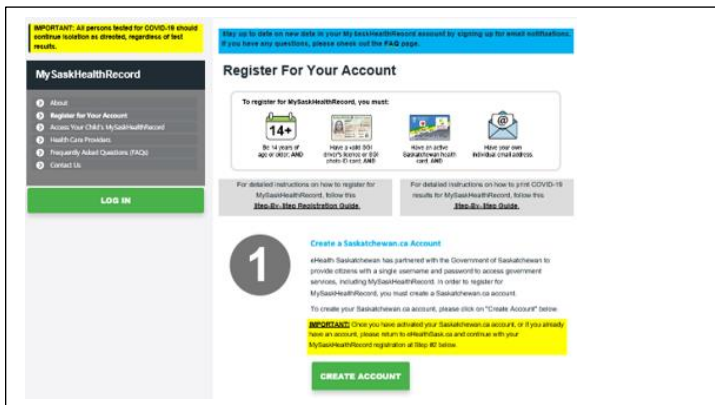


To register for MySaskHealthRecord, we suggesting using a desktop or laptop computer for optimal experience. To log in after successful registration, computers and mobile devices (e.g. smart phone and tablets browsers) can be used.

1. **Create a Saskatchewan.ca account** by going to [MySaskHealthRecord](#) and clicking “Create Account”. (Attention: If you already have a Saskatchewan.ca account, please skip to Step 8).



2. **Complete the following fields:** First Name, Last Name, Email Address, Username, and Password.

### Choose Account Details

Use a unique username and your email address to identify your Saskatchewan Account.

First Name

Middle Name

Optional

Last Name

Email Address

Username

Password  [Show](#)

Choose a password at least 8 characters long.  
It must contain at least three of the following:

- Uppercase (A-Z)
- Lowercase (a-z)
- Numbers (0-9)
- Special characters (such as # \$ ! @ \* & % etc)

3. **Choose a four digit “Saskatchewan Support Code”.** This is a helpful way for the Government of Saskatchewan’s customer service line to verify your Saskatchewan.ca account if you contact them for assistance.

Saskatchewan Support Code

Choose a 4 digit code. Saskatchewan support codes are a helpful way for customer service to locate and verify your account when you contact us.

[Show](#)

4. **Accept the Government of Saskatchewan’s “Terms of Use”** by checking the “I hereby accept and acknowledge” checkbox. Next, check the “I’m not a robot” checkbox to complete verification. Then, select the “Continue” button.

The screenshot shows a 'Terms of Use' page with a large grey box containing the following text:

I hereby accept and acknowledge:

- The Saskatchewan Terms of Use and Privacy Policy
- I am providing my personal information to the Government of Saskatchewan’s Ministry of Central Services (“Central Services”) to create a Saskatchewan Account
- I consent to Central Services releasing this personal information to other Government of Saskatchewan entities/agencies if I request to use services offered by those entities/agencies.
- This consent remains valid unless I revoke it through written instruction to [onlineservices@gov.sk.ca](mailto:onlineservices@gov.sk.ca).
  - If I revoke my consent, I understand that I may not be able to access my Saskatchewan Account and the connected online services until I provide the required consent.
  - I authorize the Ministry of Central Services to notify other Government of Saskatchewan Ministries/Agencies of such revocation.
- It is my responsibility to keep my Saskatchewan Account up to date with my latest and most relevant profile information (e.g. name, address, phone number, email).
- If I am using a Saskatchewan Account assigned to me by an account administrator in the case of a business profile, different or additional terms may apply and the account administrator may access, modify or limit my ability to access that business profile.
- In connection with my use of the Saskatchewan Account, the Government of Saskatchewan may send me messages and other information from time to time. I may opt out of some of these communications.

Below the terms is a checkbox for "I'm not a robot" with a CAPTCHA icon and a "Privacy - Terms" link. At the bottom are "Back" and "Continue" buttons.

5. A **“Check Your Email”** message will display on your screen. Upon seeing this message, sign into the email address you used to register your Saskatchewan.ca account.

The screenshot shows a message box with the following text:

## Check Your Email

We’ve sent you an email to verify your Saskatchewan Account.

Click the link in the email and sign in to activate your Saskatchewan Account.

If you don’t see the email, check your junk or spam folders.

[Return to Saskatchewan Account login.](#)

**Attention:** The activation email may take up to 10 minutes before it arrives in your email inbox. If you do not receive an activation email in your email inbox, please check your junk/spam folder for the activation email. If you are missing the activation email, try registering again and ensure the correct email address was entered. You can also request the activation email be resent by going to [Saskatchewan.ca/contact-us website](https://saskatchewan.ca/contact-us). In the online form (sample next page), enter the subject as: “Missing Activation Link” and request that the activation link email be sent again to the registered email address.

The screenshot shows a contact form with two tabs: "Email Us" (selected) and "Phone Us". Below the tabs, there is a heading "Use the form below to ask a question, report a problem or suggest an improvement for our website." followed by a sub-heading "We aim to respond to inquiries within 5 business days. Our business hours are Monday to Friday, 8 a.m. to 5 p.m. CST." The form contains several input fields: "Full Name" and "Email" (two separate text boxes), a "Topic" dropdown menu with the text "Select a topic" and a small arrow icon, a "Subject of your message" text box, and a larger text box for "Briefly describe the reason for your message".

6. Open the email from [no-reply@saskatchewan.ca](mailto:no-reply@saskatchewan.ca) titled "Activate Your Saskatchewan Account" and select "Click this link to sign in and activate your Saskatchewan Account".



7. "Your account has been successfully activated" is the message you will receive after selecting the link to activate your Saskatchewan.ca.

**Attention:** Upon receiving this message, close the Saskatchewan.ca webpage (DO NOT log into your Saskatchewan.ca account at this time).



- Visit **eHealthSask.ca** and select the **MySaskHealthRecord** tab ([eHealthSask.ca/MySaskHealthRecord](https://eHealthSask.ca/MySaskHealthRecord)). Continue with your MySaskHealthRecord registration by selecting the “Validate Identity” button in **Step 2**.

## 2

### Validate Your Identity

In order to register for MySaskHealthRecord, you will need to validate your name, date of birth, Saskatchewan residency and Health Services Number (HSN) using your SGI driver's licence or SGI photo ID card as well as your Saskatchewan health card.

To start your identity validation process, please click on “Validate Identity” below.

**VALIDATE IDENTITY**

- Sign into your Saskatchewan.ca account** using your Saskatchewan.ca username and password.

## Saskatchewan Account Login

Email or Username

Password

 Show


Forgot Password?

Sign In

Or

Create Account

A Saskatchewan Account provides simple and secure access to government online services.



- On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.

### My Services

Access a range of health online services by linking them to your account.

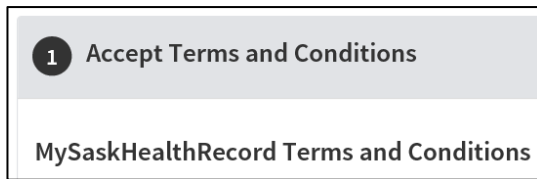
Edit

MySaskHealthRecord

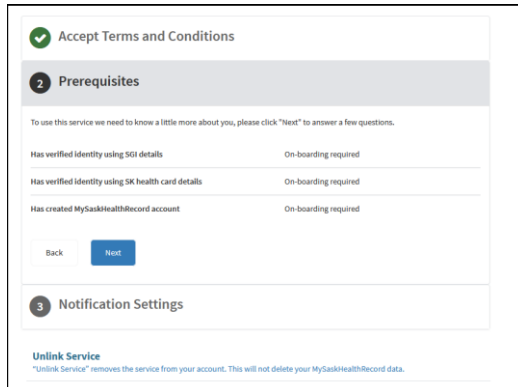
Access to your personal health information

**Use Service**

11. Scroll to the bottom of the MySaskHealthRecord Terms and Conditions, select “I consent”.



12. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.



13. Complete the following fields: Last Name, Given Names, Customer Number, and Validation Number to verify your SGI photo ID details. Select the “Consent to Disclose” checkbox. Select “Next”. Your last name **must match** on both the SGI photo ID and the Saskatchewan health card. Enter your full given names as they appear on your SGI photo ID. This may include a middle initial or middle name.

Validate Your Account

Use your Saskatchewan Government Insurance (SGI) issued identification to validate your eHealth Account. Your personal information is strictly used for validation of this service.

**SGI Validation Details**  
Enter your Name, Customer Number and Validation Number as it appears on your SGI Driver's Licence or SGI Non-driver Photo ID.

**Finding your Customer Number**  
You can find the Customer Number on the front of your SGI-issued Driver's Licence or Identity Card (see 1 below).

**Finding your Validation Number**  
**For cards issued before April 2018**  
You can find the Validation Number on the front of SGI-issued Driver's Licence or Identity Card (see 2 above).  
**For cards issued after April 2018**  
You can find the Validation Number on the back of SGI-issued Driver's Licence or Identity Card (see below).

**Consent to Disclose:**  
 I consent to the disclosure of my SGI issued driver's license or photo ID information to enable eHealth Saskatchewan to validate eHealth Account. eHealth does not receive any specific information about you or where you live. We only receive general confirmation that you meet the minimum age requirements and are a resident of Saskatchewan. I certify that the driver's license or photo ID information provided is my personal information.

**SGI Driver's Licence (Front):**  
Saskatchewan driver's licence  
Customer Number: 20000030  
Date of Birth: 1985 AUG 15  
Date of Issue: 2015 JAN 01  
Date of Expiry: 2015 AUG 31  
Region: SK SGP 2N7  
Class: None  
Specimen: None  
Name: Jane Sample

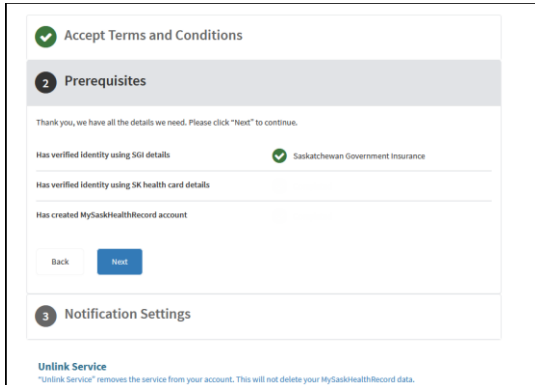
**SGI Driver's Licence (Back):**  
Validation Number: 0164200020  
Date of Birth: 1985 AUG 15  
Date of Issue: 2015 JAN 01  
Date of Expiry: 2015 AUG 31  
Region: SK SGP 2N7  
Class: None  
Specimen: None  
Name: Jane Sample  
MHW2345790

**Attention:**

**Please ensure your SGI photo ID is the most recent issued ID that you have, and that you are entering your given name and validation number exactly as seen on the card.**

**Validation numbers must be 10 digits; if your validation number is only 9 digits, please add a zero in front.**

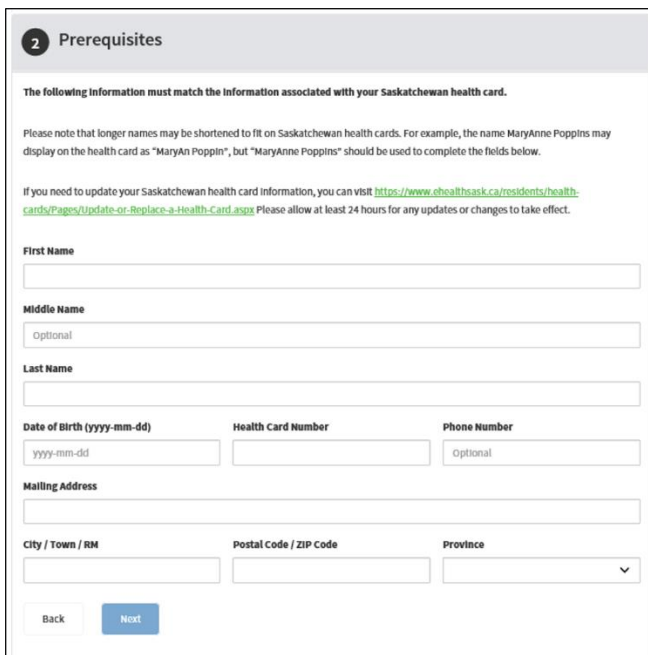
14. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.



The screenshot shows a registration progress bar with three steps: 1. Accept Terms and Conditions (checked), 2. Prerequisites (active), and 3. Notification Settings. Below the progress bar, a message reads: "Thank you, we have all the details we need. Please click 'Next' to continue." There are three verification items, each with a green checkmark: "Has verified Identity using SGI details" (Saskatchewan Government Insurance), "Has verified Identity using SK health card details", and "Has created MySaskHealthRecord account". At the bottom, there are "Back" and "Next" buttons. A footer link for "Unlink Service" is also present.

15. Verify your Health Card information and select “Next”. Please ensure you enter your full name. Do not use initials or short form names. Please do not add spaces in the Health Card number or postal code.

**Attention:** Your information will be verified against details associated with your Saskatchewan health card. If changes are required to your health card information, please visit [eHealthSask.ca/residents/health-cards](https://www.ehealthsask.ca/residents/health-cards/Pages/Update-or-Replace-a-Health-Card.aspx) Any updates to your health card information will require 24 hours before changes take effect, so please wait for at least 24 hours before continuing with your registration.



The screenshot shows the "Prerequisites" form. It includes instructions: "The following information must match the information associated with your Saskatchewan health card." and "Please note that longer names may be shortened to fit on Saskatchewan health cards. For example, the name MaryAnne Poppins may display on the health card as 'MaryAn Poppin', but 'MaryAnne Poppins' should be used to complete the fields below." A link is provided for updating health card information: <https://www.ehealthsask.ca/residents/health-cards/Pages/Update-or-Replace-a-Health-Card.aspx>. The form fields are: First Name, Middle Name (Optional), Last Name, Date of Birth (yyyy-mm-dd), Health Card Number, Phone Number (Optional), Mailing Address, City / Town / RM, Postal Code / ZIP Code, and Province (dropdown menu). "Back" and "Next" buttons are at the bottom.

16. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

The screenshot shows a registration progress bar with three steps: 1. Accept Terms and Conditions (checked), 2. Prerequisites (active), and 3. Notification Settings. Below the progress bar, a message reads: "Thank you, we have all the details we need. Please click 'Next' to continue." A list of prerequisites follows, each with a green checkmark: "Has verified identity using SGI details" (Saskatchewan Government Insurance), "Has verified identity using SK health card details" (Completed), and "Has created MySaskHealthRecord account". At the bottom, there are "Back" and "Next" buttons. A footer link for "Unlink Service" is also present.

17. The following “Account Activity” message will be displayed after validating your health card details. Review and select “Next”.

The screenshot shows the "Prerequisites" step (2) of the registration process. It features a section titled "Account Activity" with the following text: "eHealth Saskatchewan will send a reminder to your primary email address on file upon any changes to your MySaskHealthRecord access." Below this, two paragraphs explain account suspension: "If you do not login to your MySaskHealthRecord account for a thirteen month period, your account will be suspended. You will be required to phone the Help Desk at 1-844-767-8259 to reactivate your account." and "If you do not login to your MySaskHealthRecord account for a further six months following account suspension, your account will be terminated and any data associated with your MySaskHealthRecord will be removed." A final paragraph states: "All questions associated with MySaskHealthRecord account suspensions and terminations should be directed to the Help Desk at 1-844-767-8259." At the bottom, there are "Back" and "Next" buttons.

18. You will receive confirmation that all the prerequisite information is complete. Select “Next”.

**2 Prerequisites**

Thank you, we have all the details we need. Please click "Next" to continue.

Has verified identity using SGI details	✓	Saskatchewan Government Insurance
Has verified identity using SK health card details	✓	
Has created MySaskHealthRecord account	✓	

19. Select “Next” on the “Notification Settings” page.

**3 Notification Settings**

Please let us know how you would like to be alerted to any notifications regarding your account. No private or sensitive information will be sent in these messages.

By Email

By SMS

20. Your MySaskHealthRecord application is now complete. Select “Apply”.

✓ Accept Terms and Conditions

✓ Prerequisites

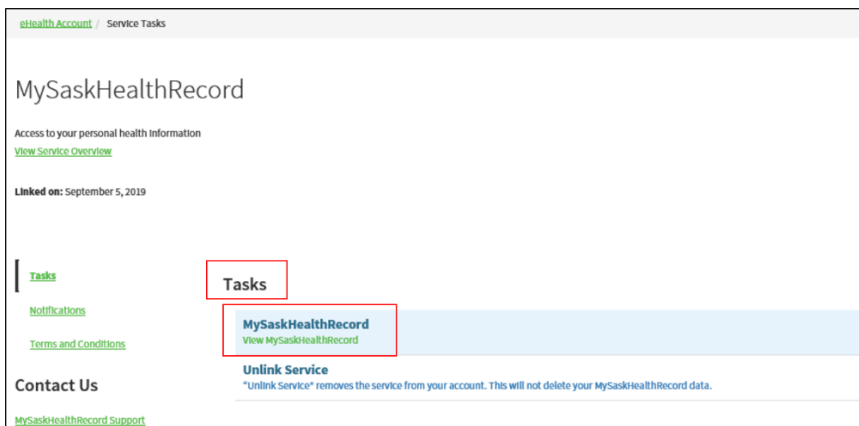
✓ Notification Settings

**4 Your application has been completed**

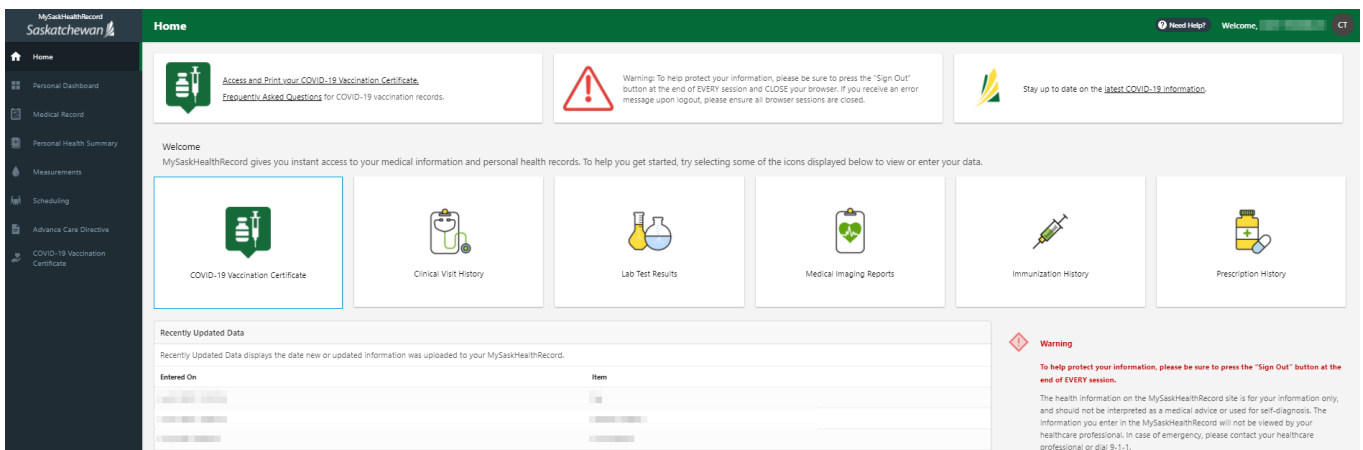


## 21. Under the heading “Tasks”, select “View MySaskHealthRecord”.

**Attention:** Please allow up to 24 hours before provincial data is available.

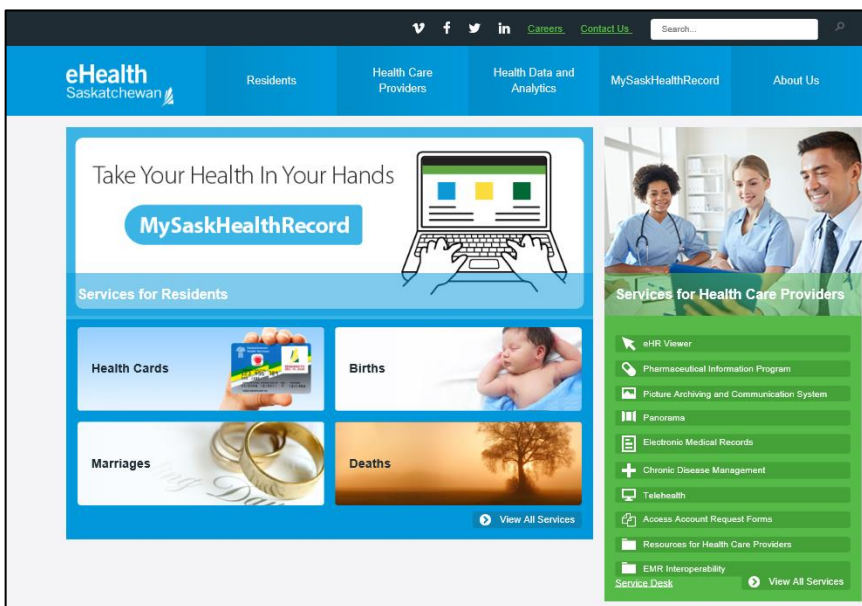


## 22. You now have access to MySaskHealthRecord to view your personal health information.

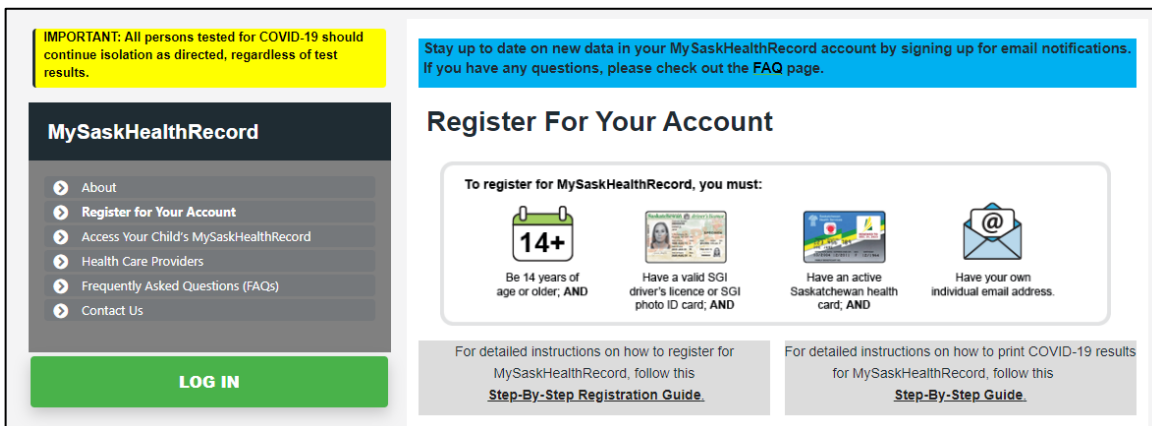


## Logging into MySaskHealthRecord

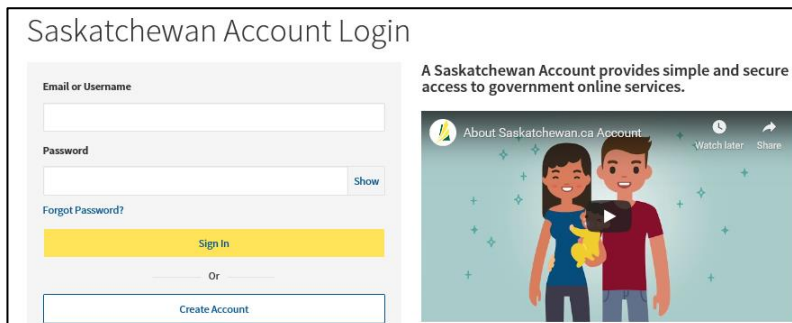
1. Visit [eHealthSask.ca](http://eHealthSask.ca) and select the **MySaskHealthRecord** tab ([eHealthSask.ca/MySaskHealthRecord](http://eHealthSask.ca/MySaskHealthRecord)).



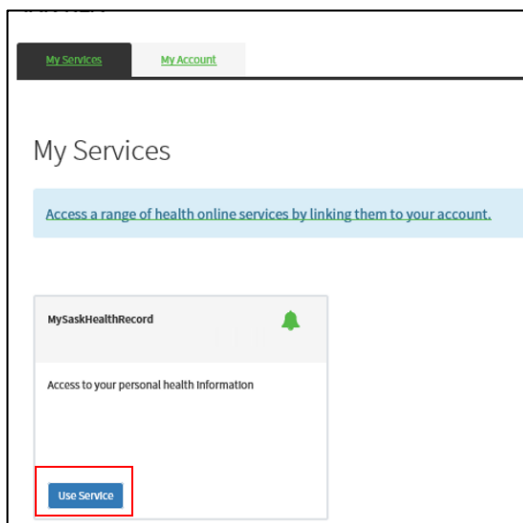
2. Select the **“Log In”** button to log into your MySaskHealthRecord account.



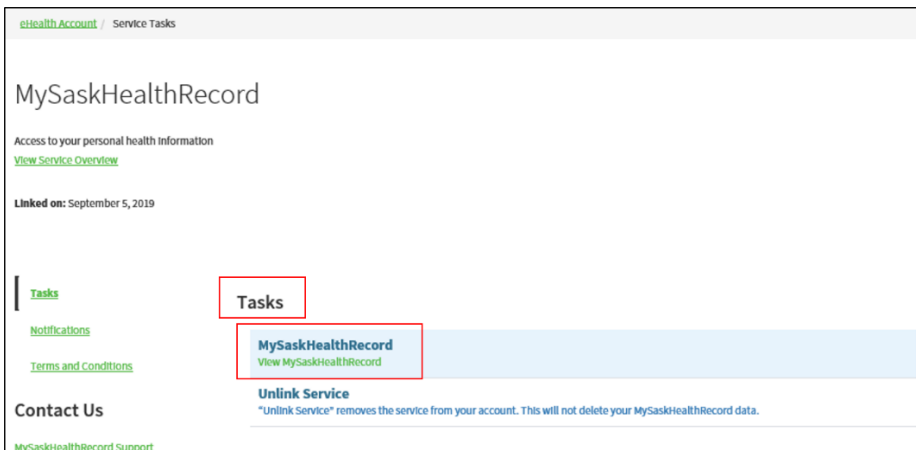
### 3. Log in using your Saskatchewan.ca username and password.



### 4. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.



### 5. Under the heading, “Tasks” select “View MySaskHealthRecord”.



## 6. You now have access to MySaskHealthRecord to view your personal health information.

**Home** Need Help? Welcome, [User Name] CT

**Access and Print your COVID-19 Vaccination Certificate**  
[Frequently Asked Questions](#) for COVID-19 vaccination records.

**Warning:** To help protect your information, please be sure to press the "Sign Out" button at the end of EVERY session and CLOSE your browser. If you receive an error message upon logout, please ensure all browser sessions are closed.

Stay up to date on the [latest COVID-19 information](#).

**Welcome**  
MySaskHealthRecord gives you instant access to your medical information and personal health records. To help you get started, try selecting some of the icons displayed below to view or enter your data.

- COVID-19 Vaccination Certificate
- Clinical Visit History
- Lab Test Results
- Medical Imaging Reports
- Immunization History
- Prescription History

**Recently Updated Data**  
Recently Updated Data displays the date new or updated information was uploaded to your MySaskHealthRecord.

Entered On	Item
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]

**Warning**  
To help protect your information, please be sure to press the "Sign Out" button at the end of EVERY session.  
The health information on the MySaskHealthRecord site is for your information only, and should not be interpreted as a medical advice or used for self-diagnosis. The information you enter in the MySaskHealthRecord will not be viewed by your healthcare professional. In case of emergency, please contact your healthcare professional or dial 9-1-1.