

Bilateral Indicator Field

Description

The **Bilateral Indicator** is a new field that was added to improve the processing time of your claim submissions. This field allows you to specify left (L) or right (R) for a service code to be billed twice in the same claim. This new field will pay your claim without the requirement of a comment or manual intervention. Please utilize the billing information provided below to support with your billing submissions.

Bilateral Indicator Restrictions:

- Use of the Bilateral Indicator field is only applicable for the service codes listed below.
- These service codes are **not** billable with units.
- The maximum number of services per line item for each of these service codes is one (1).
- When utilizing the Bilateral Indicator field comments are **not** required.

Valid values for the Bilateral Indicator field include:

- **L** = Left
- **R** = Right
- **B** = Bilateral (**Do not** use this option, this is a field for a future enhancement)
- **BLANK**

Eligible Service Codes:

061S	097T	124T	276S	494S	077T	116T	135S	439S	090T	122T	275S
062S	100T	125T	277S	495S	088T	117T	161S	440S	091S	123T	
066S	106S	126T	431S	496S	089T	118T	175S	441S	462S	757S	
075S	106T	127T	432S	497S	090S	119T	176S	442S	493S	189S	

- The Claims Processing System will pay a maximum of two (2) of the same service code as long you have used the left and right indicators.

Correct Claim Submission Examples:

- a. Service performed **Bilaterally** or on **Both sides**.

Service Code x1 unit Bilateral Indicator (L) is **mandatory, no comment required**.

Service Code x1 unit Bilateral Indicator (R) is **mandatory, no comment required**.

Example:

755S x1 with Bilateral Indicator (L)

755S x1 with Bilateral Indicator (R)

- b. Service performed only on the **Left side**:

Service Code x1 unit Bilateral Indicator (L) is **optional but recommended, no comment required**.

Example:

755S x1 with or without Bilateral Indicator (L)

- c. Service performed only on the **Right side**.
Service Code x1 unit Bilateral Indicator (R) is **optional but recommended, no comment required**.

Example:

755S x1 with or without Bilateral Indicator (R)

Incorrect Claim Submission Examples:

- Claims submit with a Bilateral Indicator that are not included in the Eligible Service Code chart will pend for manual review.
- Submitting x2 units with Bilateral Indicator as B.

Example: 755S x2 units with Bilateral Indicator (B)

- Use of Bilateral Indicator L or R on both lines.

Examples:

755S x1 unit with Bilateral Indicator (L)

755S x1 unit with Bilateral Indicator (L)

755S x1 unit with Bilateral Indicator (R)

755S x1 unit with Bilateral Indicator (R)

- Use of Bilateral Indicator (L or R or B) on one line item and the other line item is blank.

Examples:

755S x1 unit with Bilateral Indicator (L)

755S x1 unit with Bilateral Indicator (blank)

755S x1 unit with Bilateral Indicator (R)

755S x1 unit with Bilateral Indicator (blank)

755S x1 unit with Bilateral Indicator (B)

755S x1 unit with Bilateral Indicator (blank)

How to Recover and Amend Pended Claims

For any claims items that need to be corrected based on the information provided in this update, you can recover your claims through Claims Query in Customer Portal and resubmit with the appropriate amendments.

- Please be advised, a recovered claim will change the claim status to rejected. To allow for this status change to occur, physician must wait **at least one day** before the claim is resubmitted with the required amendments.
- To correct and resubmit impacted claims, you must ensure you recover **any/all** claim items (paid or pended) associated with the claim item you intend to correct. This is to ensure your resubmission successfully processes. Once you have recovered all the related claim items, you can resubmit your claim with the corrections required. Correct resubmissions will result in payment without manual intervention.
- On the next pay run, the Bi-Weekly Return File will show the claim(s) rejected and then paid or pended dependent on the claim status.
- We recommend completing claim item recovery and resubmission within the same pay period whenever possible.