

PIP Quality Improvement Program (QIP) Information Sheet ProPharm

Date: 06/19/2015

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PIP Quality Improvement Program (QIP) Information Sheet

PIP CeRx integrated pharmacies should use this information sheet as a reference on how to implement the PIP Quality Improvement Program (QIP) procedures into your regular workflow.

Glossary of Terms:

Term	Definition
CeRx Integration	Enables communication of patient medication and allergy information to and from the PIP within the current vendor software
Pharmacy Practice Management System (PPMS)	The pharmacy software system used to process prescriptions
PPMS Network Profile	The PPMS view of the integrated PIP profile (includes medications prescribe and dispensed across SK including your pharmacy)
PPMS Local Profile	The PPMS view of the local profile (includes medications dispensed for patients from your pharmacy)
PIP GUI	The PIP application/website

NOTE: Refer to the PIP QIP website for the most up-to-date information (www.ehealthsask.ca/pipqip).

If you have any questions, or need more information please contact:

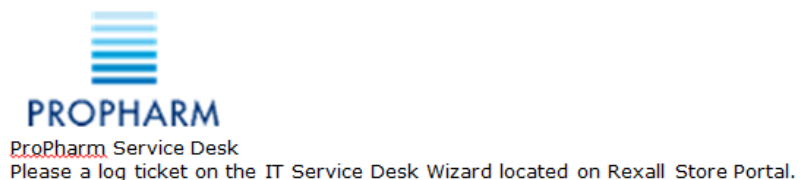
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*Please note that email should only be used for low urgency incidents and requests

PIP QIP Recommendations

Discontinue Old and Duplicate Prescriptions (as required)

Identify prescriptions to be discontinued by looking for the following indicators:

NOTE: Prescriptions that were filled during the pre-integration stage cannot be discontinued from the PPMS Local Profile.

- Old and duplicate prescriptions only for patients currently in your care (i.e. not deceased, cared for by another pharmacy).
- Prescriptions of the same drug and strength that have a newer active prescription.
- Prescriptions that are over one year old.
- Prescriptions with a status of HOLD in the PIP (these are usually old and have been given an incorrect status).
- Prescriptions with a negative days supply (PIP GUI only).

Active Prescriptions				
DRUG	DOSE	FREQ	DAYS	STATUS
▶ Continuous				
▼ APO-ATORVASTATIN ...	See details		0	Filled
▼ APO-ATORVASTATIN ...	See details		-271	Filled

The negative days will continue to increase as this Rx was not discontinued when a newer Rx was dispensed.

If Discontinuing a Prescription from the PPMS:

1. Select the prescription and click '**Inactivate**' in the PPMS Local Profile.

OR

2. Click '**Stop (abort)**' in the PPMS Network Profile (i.e. Integrated PIP Profile).

If Discontinuing a Prescription in the PIP GUI:

1. Search for the patient.
2. Enter the 'Reason for Accessing PIP Profile': **PIP QIP Profile Review**.

Reason for Accessing Profile (required):

Consultation
 Prescribing
 Dispensing
 Other

Other:

3. Discontinue prescriptions in one of the following ways:

a) To discontinue an individual prescription:

- Select the active prescription that needs to be discontinued.
- Click the **Prescription Details** tab and select '**Discontinue Prescription**'.

The screenshot shows the 'Active Prescriptions' section with a table of drugs. The 'AMOXICILLIN 500 M...' entry is highlighted. To the right, the 'Rx DETAILS' tab is selected, and the 'DISCONTINUE Rx' button is highlighted in red.

DRUG	DOSE	FREQ	DAYS	STATUS
AMOXICILLIN 500 M...	1 CAP	3 x 1 Day		Hold
LIPITOR 10 MG TAB...	1 TAB	QD		Pending
NITRO-DUR 0.2 MG/...	1 PATCH	QD		Pending
SOTALOL 80 MG TAB...	1 TAB	1 x 1 Day		Hold

AMOXICILLIN 500 MG CAPSULE

DIN/NPN: 02401509
 GENERIC FORM: Amoxicillin Trihydrate 500 mg Oral Capsule (Hard, Soft, Etc.)
 INDICATION: Not available

DOSAGE RANGE	FREQUENCY	PRN	DURATION	START DATE	END DATE
1 CAP	3 x 1 Day	No	10 Days	2015-May-26	2015-Jun-05

b) To discontinue multiple prescriptions at once:

- Click the '**Multiple Rx Options**' tab.

The screenshot shows the 'ACTIVE Rx' tab selected, and the 'MULTIPLE Rx OPTIONS' button is highlighted in red.

- Check prescriptions to be discontinued and select 'D/C'.

MULTIPLE Rx OPTIONS

RENEW HOLD RELEASE **D/C** BACK

Active Prescriptions

DRUG	DOSE	FREQ	DAYS	Status
Continuous				
<input checked="" type="checkbox"/> AMOXICILLIN 500 MG...	1 CAP	3 x 1 Day		Hold
<input checked="" type="checkbox"/> LIPITOR 10 MG TABL...	1 TAB	QD		Pending
<input checked="" type="checkbox"/> NITRO-DUR 0.2 MG/H...	1 PATCH	QD		Pending
<input type="checkbox"/> SOTALOL 80 MG TABL...	1 TAB	1 x 1 Day		Hold

4. Enter the 'Reason for Discontinuing': **No Longer Required for Treatment**.

ENTER DISCONTINUE INFORMATION FOR SELECTED PRESCRIPTIONS:

REASON -- Select Reason --

EFFECTIVE DATE -- Select Reason --

RECORDED BY

DATE RECORDED

- Select Reason --
- Drug Product Discontinued Or Recalled
- Change In Medication/Dose
- Ineffective
- Detected Issue
- Response to Monitoring
- No Longer Required for Treatment**
- Not Covered
- Patient Refuse
- Product Recalled
- Unable to Use

What does HOLD mean in the PIP?

Only a prescriber should put a prescription on HOLD in the PIP (i.e. a prescriber has instructed a patient to stop taking a medication for a period of time).

- Use the *Inactivate and Suspend* function in the PPMS only if the prescription is to be placed on HOLD temporarily. If the temporary HOLD status becomes permanent, the prescription should be discontinued. A prescription is typically put on HOLD when a patient stops taking the medication for a short period of time, for example, when admitted to hospital or when the patients' blood levels are too high.
- Prescriptions with a status of HOLD in the PIP stay active on the profile indefinitely, causing unnecessary duplicate prescriptions and excessive contraindication messages.

Performing Pharmacist Prescriptive Authority (PPA) in the PPMS


Enter prescriptions for Pharmacist Prescriptive Authority (PPA) in the PPMS if you can generate a Pharmacist Assessment Record (PAR)/indicate reason for prescribing (otherwise create the prescription in the PIP GUI, download the prescription from the PIP network profile and dispense from your PPMS). For instructions on how to do PPA, review:

- ‘Pharmacist Prescribing’ in your vendor training manual.
- ‘How to do Prescriptive Authority’ Tip Sheet on the Rexall Store Portal.

How to do Prescriptive Authority

This function is used to do emergency or one time fills of a prescription for a client following the acceptable standards of practice.

1. Create Rx in integrated ProPharm software.
2. Dispense medication in integrated ProPharm software.
3. After filling, you have the option of printing the prescription or a file copy:
 - File Copy only: Is your regular Hard Copy of this prescription
 - Duplicate Prescription: This is a copy of the prescription in its original form for state record keeping purposes



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Add an End Date / Valid Days Supply for Non-Prescribed Drugs

Ensure that an end date/valid days supply is entered for non-prescribed drugs. Pharmacists should use their clinical judgment when determining the end date (e.g. 30 days for exempted codeine products or maximum of a year). For instructions on how to enter non-prescribed drugs, review:

- ‘Other Medication (Adding a DUR)’ in your vendor training manual.

Generate and Review the Failed Transaction Report (FTR) Daily

Print your FTR daily and retransmit any transactions that should have been recorded in the PIP. For instructions on how to generate a FTR, review:

- 'Non DIS Transaction Report' Tip Sheet on the Rexall Store Portal.
- Reference the 'Failed Transaction Information Sheet' included in this information package.
- Reference eHealth Saskatchewan's 'Failed Transaction Guide' for further information, if you do not have the guide, contact eHealth Saskatchewan.

Ensure SK Patients are Not Set to Out of Province

Ensure transmission of Saskatchewan residents' prescriptions to the PIP by making sure that the patient is not set to a status of out of province. For further instruction, review:

- 'Patient Status – Animal or Out of Province' in your vendor training manual.

Masked Profiles need to be Unmasked for Prescriptions to be Recorded in the PIP

Educate patients with masked profiles that they need to provide their consent to the pharmacist in order that their information is recorded in the PIP. A healthcare provider is able to unmask a masked patient's profile in three circumstances:

- Consent from the patient has been obtained.
- Emergency circumstances exist in which the patient is unable to provide consent.
- Dangerous use of prescription drugs is suspected (e.g. Prescription Review Program drugs).

Transfer in Prescriptions Correctly

Transfer in prescriptions from another pharmacy by downloading the prescription from the PPMS Network Profile, into the PPMS Local Profile for dispenses to prevent duplicates from being created. When a pharmacy transfers a prescription to an out of province pharmacy, ensure that the prescription is discontinued in the PIP (integrated pharmacies: discontinue in the PPMS, non-integrated pharmacies: discontinue in the PIP GUI).

For instructions on how to transfer a prescription, review:

- 'Transfers' in your vendor training manual.