

Panorama Immunization Module Policies

TOPIC:	Reminder Recall		
APPROVED BY:	Saskatchewan Ministry of Health		
DATE APPROVED:	November 2, 2016	DATE REVISED:	N/A

POLICY:

A Reminder/Recall Query should be run in Panorama by a designated Panorama User at a minimum of once per month, within each Health Region (Regional Health Authority (RHA) or First Nations Health Jurisdiction (FNJ)).

PURPOSE:

The Reminder/Recall Query provides a mechanism for designated Panorama Users to search for Clients in their Health Region (RHA/FNJ) who are due, overdue or eligible for vaccines based on their Panorama Forecast.

The Reminder/Recall Query will ensure Clients that move across Health Regions (RHA/FNJ), and clients that become eligible, overdue or due for a particular vaccine, are recalled for immunization follow-up.

PROCEDURE:

When creating a Reminder/Recall Query in Panorama, the following parameters are recommended:

- **Reminder/Recall Date:** *Set to today's date*
- **Forecast Status:** *"Due" and "Overdue"*
- **Health Region:** *Select your current Health Region*
- **Client Date of Birth Range:** *Enter an appropriate birth range*
- **Available Agents:** *Select the desired Agents to be included in your search*

Regions may choose to tailor the query above to best meet their internal procedures. Multiple queries may need to be run to cover all relevant agents and/or birth cohorts.

Please Note: At present, the Reminder/Recall Query limits the maximum number of Clients returned to 3000. Querying for a list larger than 3000 will produce a system error. Larger regions will want to refine their query to reduce the number of Clients returned; or, multiple queries may need to be run to cover an entire cohort.

REFERENCES & RESOURCES:

- Panorama Reminder Recall User Guide