

Panorama Bulletin

Bulletin #0064: Search Client Forecast Report Changes – Export the Client List

eHealth Saskatchewan

July 26, 2017

Version 1

Issue Overview

Users have reported the Search Client Forecast IR60000 Reminder Recall Client List Report, used to export client lists from Panorama for Reminder/Recall, lists client addresses on multiple lines causing Excel sort functions to work incorrectly.

Resolution

The Panorama Support Team has updated the IR60000 Reminder Recall Client List Report, which now resolves the address issue noted above.

Please note, the PDF output option for the IR60000 report has been removed, and only the CSV format is now supported. This ensures users can further filter or sort the Client List in Excel once the report file has been generated.

Report Filters

* Required field

Report Filters: IR60000-Reminder Recall Client List Hide Report Filters

* Report Output CSV (Supported Format)

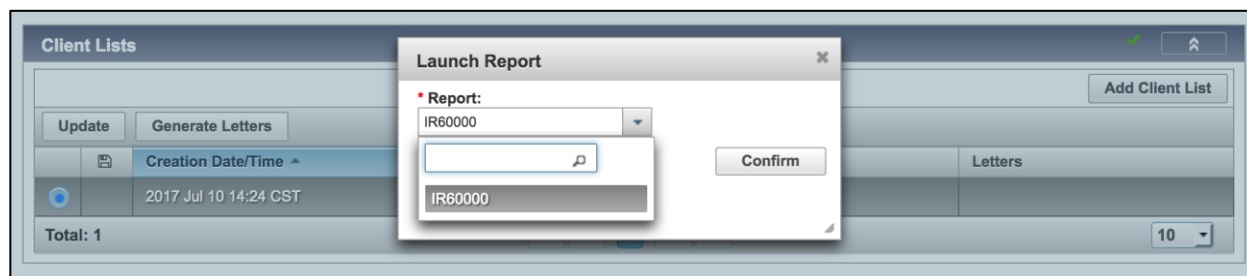
* Language English

* Query ID 20004026 Load

* Cohort Result Set 20005616 - 2017-07-10

Generate Report Close

The IR60000 report is available from Panorama by clicking the **Launch Report** button when viewing the Search Forecast Status Update Client Lists screen.



Panorama Steps

For more information on the Search Client Forecast functionality, and for detailed steps on how to Export the Client List in Panorama, please see the [Search Forecast Status User Guide](#) found on the Panorama User Community SharePoint site.

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.