

Panorama Bulletin

Bulletin #062 - PO Box # does not display

eHealth Saskatchewan

June 6, 2017

Version 1

Issue Description

When the User enters a P.O. Box # in the P.O. Box Field and saves the address update, the PO Box # does not display in the Address View on the Update Client screen. The PO Box # is visible on the update address screen but not in the Update Client screen.

Update Address

Address Format:
 Structured General Semi-Structured

*** Address Type:**
 Postal address

Unit No.: Street No.: Street Name: Street:

P.O. Box: STN: RPO: Rural Route:

Country: Province / Territory: City / Town:

Other Address Details: Latitude: Longitude:

(100 characters remaining.)

*** Effective From:** **To:**

Addresses

Update Delete View Map Set Preferred

	Address Type	Address	Address Detail	Effective From	Effective To	Preferred
<input type="radio"/>	Postal address	Central , Melville, Saskatchewan, Canada		2017 Jan 05		✓
<input type="radio"/>	Postal address	, Melville, Saskatchewan, Canada		2017 Jun 06		

Total: 2

The value entered in the PO Box Field does not display in the Address Window

The short term fix for this will be to enter the PO Box # in the Street Name Field.

This issue is being investigated by the Support Team and Users will be notified as updates become available.

Update Address

Address Format:
 Structured General Semi-Structured

* Address Type:
 Postal address

Unit No.: Street No.: **Street Name:** Street Type: Street Direction:

P.O. Box: STN: RPO: Rural Route:

Country: Province / Territory: City / Town: Postal Code:

Other Address Details: Latitude: Longitude:

(100 characters remaining.)

* Effective From: To:

Addresses

Update Delete View Map Set Preferred

	Address Type	Address	Effective From	Effective To	Preferred	Active Household Members
<input type="radio"/>	Postal address	PO Box 1234 , Melville, Saskatchewan, Canada	2017 Jan 05		<input checked="" type="checkbox"/>	1
<input type="radio"/>	Postal address	Melville, Saskatchewan, Canada	2017 Jun 06		<input type="checkbox"/>	1

Total: 2

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthask.ca.