

Panorama Bulletin

Bulletin #0061: Mass Imms Search is slow

eHealth Saskatchewan

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Version 1

Quick Reference: When using the Mass Imms Search Engine, the return of results can be very slow

Issue: The search engine looks for all “Open” Mass Imms Event before Detailed Search Criteria can be entered.

Resolution: Limit the number of Mass Imms Events being searched by entering Detailed Search Criteria. This will reduce the number of Mass Imms Events returned.

User Action:

- Users should “close” all Mass Imms Events that are completed. This will reduce the number of “open” events being searched.
- From the LHN menu use the “Recent Work” tab to go directly to the Mass Imm Event/Worksheet. The User will have to visit the Mass Imm Event prior to going to the Service Delivery Location.

The screenshot shows the 'Search Clients' interface in the Immunization module. On the left, a navigation menu includes 'Recent Work' (highlighted with a red box), 'Client', 'Search Clients', 'Client Details', 'Client Warnings', 'Relationships', 'Households', 'Consent Directives', 'Allergies', 'Risk Factors', 'Travel History', 'Imms History Interpretation', 'Upload Clients', 'Client Merge', and 'Resolved Client Matches'. The main area displays a list of search results under 'Basic Search Criteria'. The third result is highlighted with a red box: '3. Cohort: RobTest010617 (Cohort ID: 1100) - Mass Immunization: (Event ID: 1153) Update Worksheet'. Other results include clients like Rubble, Barney (Client ID: 69203), Anderson, Brent (Client ID: 78157), Green, Forecast Tester (Client ID: 75836), McNelson, Florence (Client ID: 75866), Smith, Sue (Client ID: 80705), RobTest12345 (Cohort ID: 1081), quarry, rock (Client ID: 80893), and Test, Autolink (Client ID: 74930). The interface also shows 'Advanced Search Criteria' at the bottom.

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.