

Panorama Bulletin

Bulletin #0059: Update requires lot number

eHealth Saskatchewan

June 05, 2017

Version 1

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Information Bulletin 0059

Quick Reference: *When updating an immunization event an error message indicates lot # is a required field*

Issue(s):

- Immunization events cannot be updated
 1. The immunization will typically be provider administered or non-provider administered
 2. The immunization will have been auto-decremented from a holding point
 3. The lot # is not displayed on the view immunization screen
- Your attempt to update the immunization details results in an error message “lot # is a required field”

Update Immunization Apply Reset Cancel

Status Details ✓ ↑

Override Set To Forecaster Revise Dose Reset Dose

Agent	Dose Number	Revised Dose #	Valid
Men-C-C	1		Valid

Lot Number is a required field

Override Set To Forecaster

Antigen	Dose Number	Status
Meningitis (Men-C-C)	1	Valid

Immunization Details ✓ ↑

Historical Non-Provider Recorded Provider Recorded

* Date and Time Administered: 2015/10/16 CDT Age at Administration: 4 years 6 months 0 days

Reason for Immunization: Information Source:

* Provider: Walker, Brenda Verification Status: Requested Not Requested Completed Verified By: User50, Panorama50 Verified Date:

* Organization: Saskatoon RHA, Saskatoon, Saskatchewan * Service Delivery Location: Saskatoon West Winds Public Health Office, Saskatoon, Saskatchewan

Vaccine Details ✓ ↑

Holding Point Name: Saskatoon West Winds Public Health Office Holding Point Location: SaskatoonPH_WWA Publicly Funded

* Lot Number: Display Funded and Non-Funded Lots 3 Show All Publicly Funded Non-Publicly Funded Dosage: 0.5 Dosage UOM: mL Publicly Funded:

Manufacturer: Trade Name: NeisVac-C Manufacturer: GlaxoSmithKline Site: Left arm Route: Intramuscular Quantity on hand:

Resolution

- Collect the following information regarding the event to be updated:
 - Client ID
 - Agent
 - Immunization Date
- Contact the Panorama support team, they will guide you through a manual work around:
 - Vincent Poliquin | (306) 337-5595 | vincent.poliquin@ehealthsask.ca
 - Rob Hayes | (306) 337-5534 | rob.hayes@ehealthsask.ca
 - Kyle Schembri | (604) 353-2465 | kschembri@gevityinc.com
 - Paul Lawrence | (306) 337-0637 | paul.lawrence@ehealthsask.ca

User Action

We are expecting a quick resolution to this issue – if the update is minor (does not present a patient safety concern) you may consider waiting until the issue is resolved and updating the client record then.

It will take a few minutes for us to complete the manual intervention required to enable the update

Contact

If you have any questions or concerns please contact the Panorama support team.