

Panorama Bulletin

Bulletin #0056: Forecaster Override Issue

eHealth Saskatchewan

May 30, 2017

Version 1

Issue Overview

While we are continuing to use the same set of forecaster rules with v3.0 of Panorama as is currently in use in v2.5, these rules are interpreted slightly differently in some instances. IBM and the Panorama support team are investigating the discrepancies, but they appear to be limited to a small number of clients that have overridden dose status, particularly for HB or HAHB. Many of these issues are resolved by carefully following the recommendations related to recording dose & unit of measure within the forecaster handbook.

We always recommend that your clinical judgement be applied to any evaluation the forecaster may be suggesting – but we ask that **careful consideration be given to the forecast status of a client when you see an overridden dose**. If you see a suspect forecast status please submit a Forecaster Issue Report Form.

Figure 1: Example - Client A with an overridden invalid HAHB dose (HB antigen) on 2015 Jan 13

Immunization Details							
Immunization History - Summary Grid							
Agent ^	Date Administered ^	Date Administered ^	Date Administered ^	Date Administered ^	Date Administered ^	Date Administered ^	Date Administered ^
DTaP-IPV	2009 Sep 10						
DTaP-IPV-Hib	2004 Dec 16	2005 Feb 22	2005 Apr 26	2006 May 11			
HAHB	2014 Dec 19	2015 Jan 13 (O)	2015 Jun 15				
HPV-4	2015 Sep 23	2016 Apr 05					
Inf	2005 Dec 12	2006 Jan 06 (X)					
Men-C-ACYW-135	2015 Sep 23						
Men-C-C	2005 Nov 29						
MMR	2005 Nov 29	2006 May 11					
Var	2005 Nov 29	2015 Sep 23					

Figure 2: Example - Client A's forecast shows an incorrect HB antigen count

Immunization Forecast by Agent/Antigen								
Last Forecast Ran On: 2017 May 30								
Forecast Status calculated as of: 2017 May 30								
<input type="button" value="Refresh Forecast"/>								
Immunizing Agent/Antigen	Forecasted Dose #	Codes	Volume	Brand	Eligible	Due	Overdue	Forecast Status
HB	3		0.5 mL		2015 Aug 10	2015 Aug 10	2015 Aug 10	Overdue
Tdap	6				2015 Oct 15	2017 Sep 01	2018 Sep 01	Eligible
Inf	2				2017 Oct 01	2017 Oct 01	2017 Dec 01	Up To Date

Resolution

Refer to the Panorama Forecaster handbook pp. 16-20 for more information:

(<https://www.ehealthsask.ca/services/panorama/Immunizations%20Training%20Resources/Panorama%20Forecaster%20Handbook.pdf>).

Users are asked to thoroughly review the Immunization Forecast for any agent that has been previously overwritten. As a reminder, the forecaster is not intended as a replacement for clinical judgement; it is only a tool for clinicians to use.

This issue has been escalated to the vendor, and the Panorama Support Team will provide updates as more information becomes available.

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.