

Panorama Bulletin

Bulletin #049: Duplicate Deferrals

eHealth Saskatchewan

Apr 26, 2016

Version 1

Issue Description

Panorama currently only supports one Deferral entry for each agent. Creating a second Deferral reason for any agent will overwrite the agent's existing Deferral.

ACTIVE

Client ID: <u>76667</u>	Name(First,Middle,Last)/Gender: One Student / Male	Health Card No: -	Date of Birth / Age: 2005 Mar 22 / 11 yrs 0 mos
Phone Number: -(-)	Jurisdiction Info: Saskatchewan	Additional ID Type / Additional ID: Provincial health service provider identifier / -	

Immunizing Agent Deferrals

Row Actions:	View/Update	Please select a reason for deletion: --select--	Delete	Add New	Cancel
	Immunizing Agent	Reason	Created By	Effective From	Effective To
<input type="radio"/>	MMR-Var	Nursing Clinical Decision	Training, User	2016 Apr 13	

Issue Resolution

The vendor has been notified and a fix is being reviewed. As a temporary solution, if the Client has an existing Deferral record, log any subsequent Deferrals as a new Client Warning.

Steps on how to create a Client Warning in Panorama can be found on the Panorama Gateway under *Panorama Client Warnings User Guide*.

<https://www.ehealthsask.ca/services/panorama/Pages/Bulletins.aspx>

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.