

Panorama Bulletin

Bulletin #044: DIA Override Duplicates

eHealth Saskatchewan

Nov 16, 2015

Version 1

Permissions Update

The Panorama Designated Immunization Administrators (DIA) User Role has been updated to enable the Override Duplicate(s) function. This function can be used to disable Panorama safeguards and warnings when removing unsupported health card numbers from a merged or destination Client during the Client Merge process.

For more information on unsupported health card numbers, see Bulletin 0037: Removing Unsupported Health Card Numbers.

Panorama Steps

When Panorama detects a duplicate Client, the system will prevent any update to the Client's demographics until the duplicate is resolved. Any DIA User can now override this safeguard by selecting the Override Duplicate(s) checkbox.

1. When Panorama detects a duplicate Client, the system will display a warning indicating that duplicate(s) are found.

Personal Information ?

ACTIVE

Client ID: 76336	Name(First,Middle,Last)/Gender: Kyle Testing / Male	Health Card No: -	Date of Birth / Age: 1989 Dec 12 / 25 yrs
Phone Number: -(-)	Jurisdiction Info: Saskatchewan,Regina Qu'Appelle RHA	Additional ID Type / Additional ID: Provincial health service provider identifier / -	

X 1 duplicate(s) are found. To override this message and save, please check the 'Override Duplicate(s)' checkbox and click 'Save'. To correct the data and save, please change input values and click 'Save' again.

[Exact Match Client Found: Client 1](#)

Override Duplicate(s)

Wait Queue:

*Required field

2. Click the Override Duplicate(s) checkbox above the Save button.
3. Click the Save button to continue. Updates will be made to the Client's demographics and the warning will be ignored.

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.