

Panorama Bulletin

Bulletin #0041: Client Creation

eHealth Saskatchewan

July 22, 2015

Version 1

Issue

It has come to the attention of the Panorama Support Team that Panorama Clients are being created without demographics required by Imms Forecaster and Reporting functionality.

Management

To ensure accurate Forecasts and Reporting counts, the following fields are required (at a minimum) during creation: **Full Name**, **Date of Birth**, and **Gender**

Additionally, the Client's **Health Region** should be set to the responsible Regional Health Authority, and not the Public Health Office.

The screenshot shows a web form titled "Personal Information" with a "Hide Personal Information" link. The form contains several fields, some of which are highlighted with red circles and red text labels:

- Full Name:** Last Name: Schembri, First Name: Kyle, Middle Name: (empty)
- Date of Birth:** 1989 / 12 / 12 (with a calendar icon)
- Gender:** Male (dropdown menu)
- HCN, If Available:** 111111111 (dropdown menu)
- Regional Health Authority:** Saskatchewan > [Regina Qu'Appelle RHA] (dropdown menu)

Other fields include Gender Identity (dropdown), Other Gender Identity (text), Health Card Number (Saskatchewan, Canada Personal Health Number), and Health Region Information (with instructions and a Find button).

Figure 1: Personal Information Screen

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.