

## Panorama Bulletin

# Bulletin #0040: SIMS Internal ID

eHealth Saskatchewan

July 16, 2015

Version 1

### Issue

It has come to the attention of the Panorama Support Team that SIMS Internal IDs are being removed from Panorama Client records.

SIMS Internal ID numbers attached to Client's are used for administrative and support purposes by the Panorama Support Team to periodically review data as required.

### Management

To ensure accurate data counts and effective support procedures, please refrain from deleting or updating SIMS Internal IDs. These numbers are located on the Additional IDs table of the Personal Information screen.



Row Actions: <input type="button" value="Update"/> <input type="button" value="Delete"/>			
ID Type	ID	Effective From	Effective To
SIMS Internal ID	543540	-	-

Figure 1: Additional IDs table of the Personal Information screen.

### Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at [servicedesk@ehealthsask.ca](mailto:servicedesk@ehealthsask.ca).