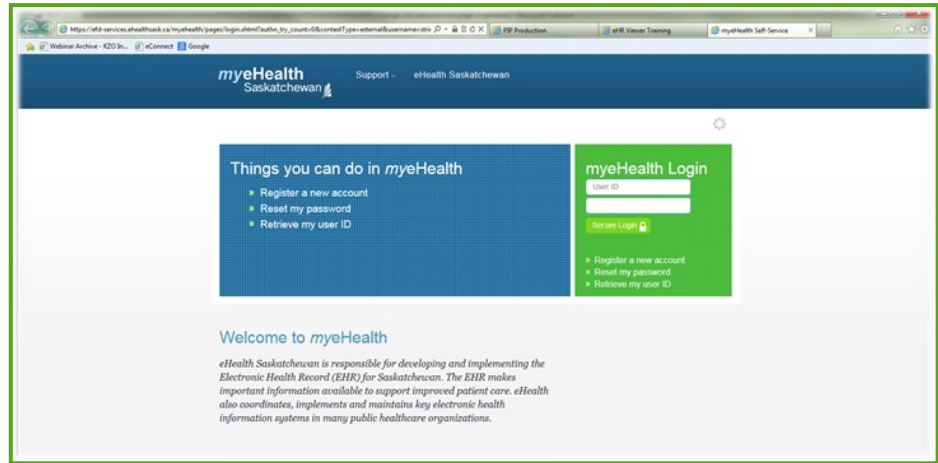
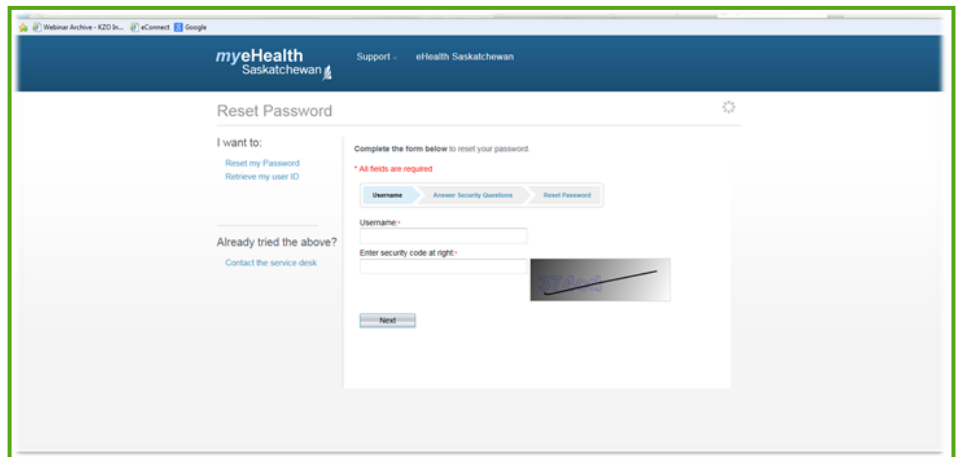


Resetting Your myeHealth Password

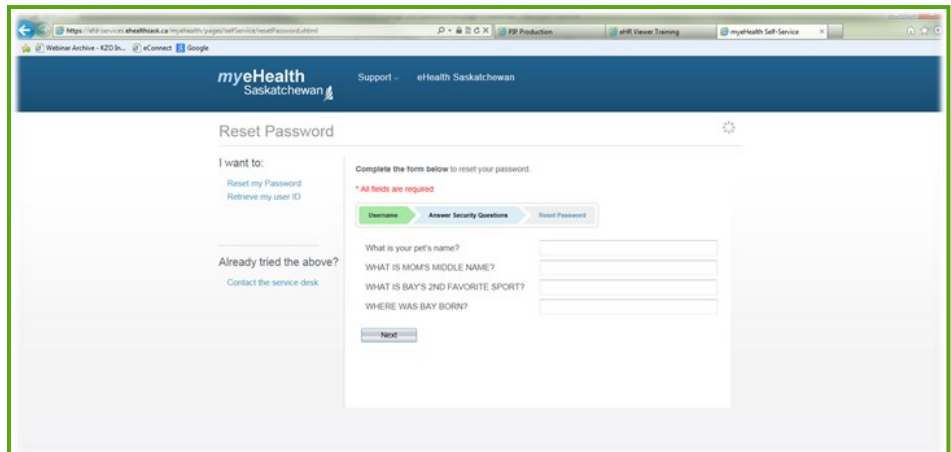
1. From the myeHealth screen, select 'Reset my password'



2. Enter your username, and the security code as it appears on the right hand side



3. You will be presented with four of the six security questions that you chose and answered when you registered. Enter the correct answers and hit 'next'



Resetting Your myeHealth Password

4. Choose and confirm a new password following the requirements as listed on the page.

The screenshot shows the 'Reset Password' page on the myeHealth Saskatchewan website. The page has a navigation bar with the myeHealth logo and 'Support - eHealth Saskatchewan'. Below the navigation bar, there are three tabs: 'Username', 'Answer Security Questions', and 'Reset Password', with 'Reset Password' being the active tab. The main content area is titled 'Reset Password' and includes a 'Submit' button. On the left, there are links for 'Reset my Password' and 'Retrieve my user ID', and a section for 'Already tried the above?' with a link to 'Contact the service desk'. The password requirements are listed in a blue box:

- All fields are required**
- New Password:** [input field]
- Confirm Password:** [input field]
- Strength:** Fail

Password must meet the following requirements:

- Between 8 to 16 letters long
- Cannot contain your first name, last name or email address
- Cannot contain the same character more than 3 times in a row

Password must contain three of these four rules:

- Lower case letter (a-z)
- Upper case letter (A-Z)
- Number (0-9)
- Special character (e.g. # \$)

5. The strength indicator will turn green when your password meets the requirements. Click 'submit'.

The screenshot shows the 'Reset Password' page on the myeHealth Saskatchewan website, similar to the previous one. The 'Strength' indicator is now 'Strong!', and the 'Submit' button is visible. The password requirements are the same as in the previous screenshot:

- All fields are required**
- New Password:** [input field]
- Confirm Password:** [input field]
- Strength:** Strong!

Password must meet the following requirements:

- Between 8 to 16 letters long
- Cannot contain your first name, last name or email address
- Cannot contain the same character more than 3 times in a row

Password must contain three of these four rules:

- Lower case letter (a-z)
- Upper case letter (A-Z)
- Number (0-9)
- Special character (e.g. # \$)