Acronym List

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<thead>
<tr>
<th>Acronym</th>
<th>Full Form</th>
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<tbody>
<tr>
<td>eHS</td>
<td>eHealth Saskatchewan</td>
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<tr>
<td>SHA</td>
<td>Saskatchewan Health Authority</td>
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Review History

<table>
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<tr>
<th>Reviewed by</th>
<th>Review Date</th>
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Version History

<table>
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<tr>
<td>1.1</td>
<td>KBA – Nikki Zwisky</td>
<td>June 3, 2021</td>
<td></td>
<td>To create for FSHR</td>
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<td>Change Screen Resolution and Rotation</td>
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**Important Pre-Requisites**

- The models include WYSE model 5070 (Provincial/FSunrise) as well as WYSE models 3040/5010 [aka D10D/DP] and 5040 [aka 5212/5213] (FSunrise).

- These instructions **do not apply** for WYSE Zero [model 5030] clients as they have a different method to change resolution.

- If the WYSE thin client is shared, this could impact other people who use it. You are responsible for making sure all people are ok with the change.

- Not all resolutions are supported by published applications (such as WinCIS or SCM) so changing resolution could impact other applications that are used.

**Change Screen Resolution and Rotation**

1. If logged into the VDI, disconnect from the VDI by removing smartcard or by pressing the [Ctrl] + [Alt] + [F12] keys simultaneously to return to the WYSE thin client login screen.

2. Left click on the WYSE thin client desktop and select **System Startup > Display.**

   ![System Setup](image)

   **NOTE:** If you do not see these options, you may be in the wrong group or using the wrong Firmware version. Contact **eHealth Saskatchewan** at 1-888-316-7446.

3. On the **General** tab, select the **DDC Table** radio button and a resolution from the dropdown list.

   ![Display Screen](image)

   It is **NOT** recommended to select a resolution from the **User defined display** list.

   When changing resolution the typical resolution it’s adjusted to is 1600x900.
4. To rotate the screen, use the dropdown menu next to **Rotation** under the **General** tab. Select how you want the screen rotated and keep in mind this will **only** rotate the currently selected **Display Screen**.

   ![Rotation Selection]

5. If the Wyse thin client being used has two screens, select **Screen 2** from the dropdown menu next to **Display Screen** and repeat the previous steps to select the resolution and/or rotation.

   ![Screen Resolution Selection]

6. Click **Test** at the bottom of the window when finished.

   ![Test Button]

7. Once the test is complete, click **OK** within 20 seconds to accept the new settings.

   **NOTE:** If the new resolution causes the screen to go blank, the WYSE thin client will revert to the previous settings after 20 seconds.

   ![Test Result]

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**Return to first page**