

Update – April 2022

Medical Claims Replacement Project

Medical Service Branch (MSB) is pleased to report the **Medical Claims Replacement Project** is in full swing! Work is progressing rapidly on both the new Claims Processing System (CPS) and Customer Portal. The new Claims Processing System (CPS) will allow for the Medical Service Branch to process claims more efficiently and robustly, thus expediting the payment process for practitioners.

Physicians, dentists, optometrists, nurse practitioners and billing staff will enjoy the many benefits of the online claims submission feature of the **Customer Portal**. The new Customer Portal will replace the current Internet Claims Submission Site (ICS) and will fully integrated with the new Claims Processing System. Please note that you will require an individual e-mail account (not a clinic account) to log into the new Customer Portal.

The Customer Portal will be multi-purpose and have the following features:

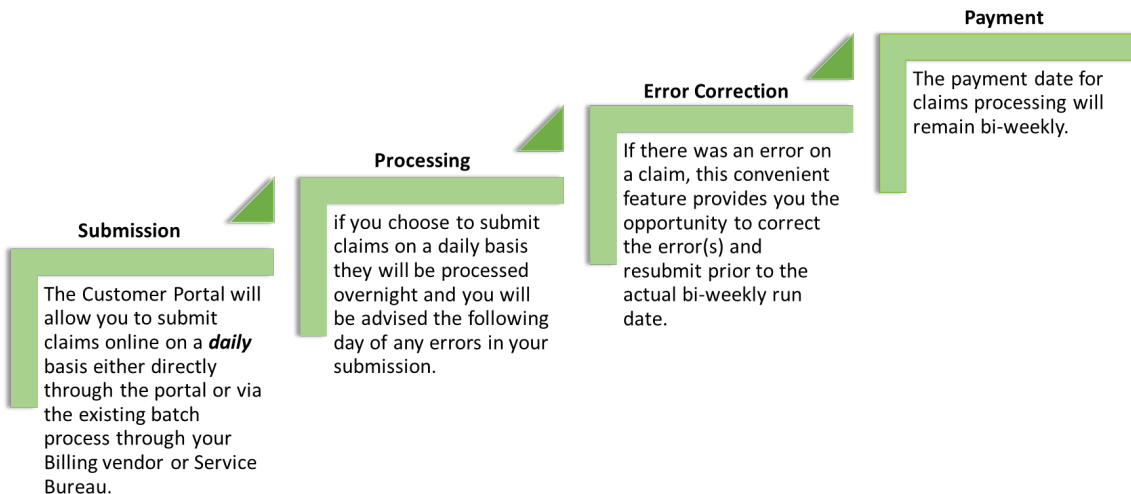
Log an inquiry on the Customer Portal Message Centre for Medical Services Branch (MSB) staff to review.

Practitioners can retrieve forms via the Customer Portal.

The Customer Portal will receive batch claims through your Billing vendor or Service Bureau.

Clinics that do not have a billing software or not currently submitting through the Internet Claims Submission (ICS) site will be able to submit claims through the portal.

Future State Claims Submission Process



On the Horizon

The new Customer Portal is scheduled to be launched in the fall of 2022. A training toolkit will be provided to ensure you feel comfortable and confident with the new solution. This will include, webinars, videos and reference materials to support you and your billing staff along your learning journey. Various training dates and times will be offered to accommodate work schedules.

Stay tuned for more project updates!

Questions?

Reach out to

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Saskatchewan!