

PACS Radiology/ VPN Installation and Log-in Guide

Table of Contents

Overview	3
Pre-Requisite	4
Install and Activate Duo Mobile App on Cell Phone	4
Install Cisco VPN Client	5
Connect to VPN 1	15
Install & Use PACS	17
PS360 Plugin for PACS - Configuration/Setup1	9
eHR Viewer Plugin for PACS - Configuration/Setup	22



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Overview

Background: eHS Multi Factor Authentication (MFA) is required to access the eHealth Saskatchewan (eHS) Virtual Private Network (VPN).

- MFA adds a second layer of security to a customer's online account. Verifying their identity uses a second factor (*e.g., their personal cell phone - home/work*) to prevent anyone but them from logging in, even if that person knows their password.
- 2. Log in steps to follow which involve MFA:
 - The customer enters domain\username and password at the login screen.
 - The customer's cell phone receives a text message from the Duo Mobile app. Customer selects 'Approve' to verify their identity.
 - Once identity is verified, access to the network is completed.



- 3. To set up MFA the customer needs to have a personal cell phone (home/work) with the **Duo Mobile** App installed. The eHS VPN will deny access unless the cell phone meets the following Pre-Requisites:
 - Anonymous Networks: No using phone through a proxy, Tor, or other VPN networks
 - Authentication Methods: Must use Duo Push or Duo Mobile Passcode from cell phone.
 - **Operating Systems:** Android or iOS (Apple)
 - **Password/Passcode:** Must be enabled.
 - Screen Lock: Must be enabled.
 - Tampered Devices: Phone cannot be 'rooted' (Android) or 'jail broken' (iOS)
 - **User Location:** Must be in Canada/USA

NOTE: If you are unable to successfully install/log on to Cisco VPN, please call the Service Desk at **1-888-316-7446** for assistance.

Pre-Requisite

To install the eHS VPN the user must have the AD credentials.

NOTE: If you have any question or concern, please call the Service Desk at 1-888-316-7446 for assistance.

Install and Activate Duo Mobile App on Cell Phone

1. Download and install Duo Mobile App available on the Apple App Store or Android Google Play.



2. Once the account has been set up, the customer's cell phone will receive an activation text message similar to the one shown below:



- Customer clicks on the activation link in the text message and picks Duo Mobile from choices provided.
 IMPORTANT: This link is only good for 24 hours. If the link expires, customer needs to contact the eHS Service Desk to arrange to be sent a new activation link.
- 4. The link will open the Duo Mobile App to complete activation of the customer's account with the message: "Account added successfully". A DUO-PROTECTED account will be set up within the Duo Mobile App for eHealth Saskatchewan.



5. Customer receives a number of messages:

NOTE: To get DUO account created/activated, please call the Service Desk at **1-888-316-7446** for assistance.

eHealth Saskatchewan



4. Scroll down and select 'Settings'.



5. Within "Settings" tab, select 'Default browser'.

Settings		Your profile		
Q	Search settings			
8	Profiles		Work	
Ô	Privacy, search, and services			
0	Appearance			
	Start, home, and new tabs			
Ø	Share, copy and paste	9	Manage account	
r,	Cookies and site permissions	6	Sunc	
٦	Default browser	Ģ	Sync	
$\underline{\downarrow}$	Downloads	ጽ	Microsoft Rewards	
8	Family	0	Derroual info	
Ał	Languages	Č	Personal Info	
Ø	Printers	P	Passwords	
	System and performance		Dayment info	
0	Reset settings		Payment into	
Ŵ	Accessibility	C.	Import browser data	
9	About Microsoft Edge			

6. Under "Internet Explorer compatibility", click on the drop-down menu next to "Allow sites to be reloaded in Internet Explorer mode" | select 'Allow'.

Let Internet Explorer open sites in Microsoft Edge ⑦	Incompatible sites only (Recommended) $$
When browsing in Internet Explorer you can choose to automatically open sites	s in Microsoft Edge
Allow sites to be reloaded in Internet Explorer mode (IE mode)) Allow ~
Allow sites to be reloaded in Internet Explorer mode (IE mode) ⑦	Allow ✓ atibility, you can choose to reload it in Internet Exple Default

7. Under "Internet Explorer mode pages", click on the "Add" button.

Internet Explorer mode pages			Add
These pages will open in Internet Explorer mode for 30 days from Explorer mode.	n the date you add the page. You have 1 page	e that'll automatically open i	n Internet
Page	Date added	Expires	
https://vpn.ehealthsask.ca/	3/4/2024	4/3/2024	创
Internet Options			Ø

8. Under "Enter a URL" add "https://vpn.ehealthsask.ca" and click the "Add" button.

Add a page	×
https://vpn.ehealthsask.ca	
Add	Cancel



9. Restart the browser for the change to take effect. To complete this, click on the 'Restart' option that appears.



NOTE: Compatibility or IE mode is now enabled on your browser.

10. If prompted to install 'ActiveX Control', click the 'Download' button when prompted.

WebLaunch	Using ActiveX for Installation				
	Please look at the top of your browser for the information				
 Platform Detection 	bar:				
ActiveY	Install ActiveX Control				
- ACUVEX	What's the Risk?				
Java Detection	Information Bar Help				
- Java	To proceed with set up, select "Install ActiveX Control".				
- Download	If you are prompted to Retry or Cancel, select Cancel.				
- Dowilloau	Continuing in 20 seconds [skip].				

11. Once installed, and if the 'Manual Installation' window is displayed, click '<u>AnyConnect VPN</u>', then click the 'Download' button.



12. Click 'Save File' 'Run' downloaded file 'Install'.		
Opening anyconnect-win-4.4.03034-core-vpn-webdeploy-k9.exe X		
You have chosen to open:		
anyconnect-win-4.4.03034-core-vpn-webdeploy-k9.exe which is: Binary File (4.9 MB) from: https://vpn.ehealthsask.ca		
Would you like to save this file? Save File Cancel		
The anyconnect-win-4.4.03034-core-vpn-webdeploy-k9.exe download has completed.	View downloads ×	
This website wants to install the following add-on: 'AnyConnect Secure Mobility Client' from 'Cisco Systems, Inc.'. What's the risk?	Install ×	

13. Otherwise navigate to https://vpn.ehealthsask.ca. Then enter your AD credentials and click on the "Login" button.

9	Logon	
Username	health\hdeneve	
Password	••••••	



14. Then Click the "Download for Windows" button.



15. Locate and open the downloaded install package.

↓ ↓ ↓ Downloads File Home Share View				- □ × ^ ()
Pin to Quick Copy Paste Copy path	Move to × Delete ×	New New	Properties Copen	Select all
\leftrightarrow \rightarrow \checkmark \uparrow \clubsuit > This PC > Download	ds		ٽ برق ن	Search Do ,0
📌 Quick access	disco-secure-clie	nt-win-core-	vpn-webdeploy-k9.ex	e
CneDrive	Launch Install Package			
This PC				
i Network				
1 item				8I 📧

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16. Click "Next" button on the "Welcome to the Cisco Secure Client Wizard" screen.



17. Agree to the Software License Agreement and click the "Next" button.





18. Click the "Install" button to begin installation.

on
view or change any of your he wizard.

19. You must have elevated privileges to install Cisco Secure Client. When prompted, choose the "Yes" button to proceed with the installation.

User Account Control X	
Do you want to allow this app from an unknown publisher to make changes to your device?	
C:\Users\Cisco\AppData\Local\Temp\Cisco \Installer\A93CC03\WinSetup-Release-web- deploy.msi Publisher: Unknown File origin: Hard drive on this computer	
Show more details Yes No	



20. You have successfully installed the Cisco Secure Client and can begin using it. Click the "Finish" button to exit the Setup Wizard.



21. Launch the Cisco Secure Client from the Start Menu.





22. Verify you are connected by looking for the following icon in your taskbar. If you are not connected, how to log on instructions are provided below:

NOTE: The lock on the icon indicates you are connected. If the lock is not present, you are not connected.



NOTE: If you are unable to successfully log on to Cisco VPN, please call the Service Desk at **1-888-316-7446** for assistance.





\bigcirc	Username:	health≬	kbond]
	Password:]
			ОК	Cancel	

4. A Duo prompt will automatically be pushed to your device to approve.

DUO Mobile app on mobile devices

- On your mobile device, press **Approve** to the DUO Mobile app notification.
- Make sure that you have notifications turned ON for the DUO Mobile app on your mobile device. If you do not have notifications turned ON, you will need to open the DUO Mobile app to approve.



To Turn Notifications ON for the DUO Mobile application on your mobile phone:

- 1. **iPhone** Settings > Notification > Duo Mobile > Allow Notification
- 2. Android Settings > Apps > Duo Mobile > Show Notification

Install & Use PACS

- 1. In Edge (Internet Explorer mode), navigate to <u>http://pacs.ehealthsask.ca</u>.
- 2. An installer page will launch and will show PACS with a progress bar to indicate the application is installing. You may need to click the 'Click here' link to start the process.



3. Depending on the security permissions on your computer, you may need to click on 'Allow' to continue with the installation.



This webpage wants to run the following add-on: 'ISite Enterprise' from 'Philips Healthcare Informatics, Inc.'. What's the risk? Allow

.

4. Once the installation is complete. The PACS Login page will appear.



5. Enter your username and password and select your region from the 'Log on to' drop-down menu.

NOTE: For Private Clinics (NRC) (e.g., private medical practices, dentists, chiropractors, etc.), use the 'eHealthSask' opt

The Information in PACS i this system you agree t	s confidential personal to	nealth informa	tion. By accessing
	IntolliConco Dadiol		
	птешэрасе касіоі	ogy -	
	Release 4.7		
	The current connection is secure.		
User Name		6	
Password			
Loss on the	elitealthSask		RHA Customers choose
	ATHA		their Domain Here.
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Location	elfealthSask		NRC Customers will select
	Heartland		either eHealthSask or
	KTHR		Health -HISC
	KYRHA Prince Albert Parkland		
	PNRHA		
and the second	NQHEALTH SCA	A distant	
Copyrights and all other proprietar with Phillips or the Intersory. No title	Sun Country Health Region	de available to	b you rest exclusively s the end user license
	conclusive as the analysis of higher	Contraction of the local data	



6. To log out of the application, click the 'X' in the top right corner of the browser window.



PS360 Plugin for PACS - Configuration/Setup

1. Login to PACS IntelliSpace.

2. Click on the 'P' preference icon.



- 3. In the 'Preferences Dialog' window expand 'Machine Preferences'.
- 4. Select 'Plug Ins' under 'Machine Preferences'.



- 5. Click the 'Add' button on the right side under the 'Plug Ins' heading.
- 6. A 'Plug Ins' dialog window will pop up.
- 7. Enter 'PowerScribe360' in the 'name field' | enter pertinent URL:
 - PROD: https://nuance.ehealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.htm.

8. Deselect the 'Disable API' check box. A "Philips IntelliSpace PACS Radiology" warning window will pop up | click 'OK'.

Philips In	telliSpace PACS Radiology	
<u>^</u>	Plug-In Warning. The value must be checked if this Plug-In does not support API events. Unchecking this box without event support could make this application unstable and unusable.	

9. Check the box 'Enable in Radiology' | click on the 'OK' button | 'Apply' | 'OK'.

User Preferences General Preferences		Plug Ins	
 Window Width/Center Keyboard Shortcuts Mammography Keypad setting 		Name	Add
		PowerScribe360	Properties
- Image I - Display - Hangin	Processing Preferences Ig Protocols		Delete
Plug In	Dialog		×
Name:	PowerScribe360	└── Visible in fold	er tree
URL: https://nuance.ehe			
URL:	https://nuance.ehe	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h	ntm
	https://nuance.ehe	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h	ıtm
URL:	https://nuance.ehe able in Radiology nuires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Plugin1Enabled	ıtm
URL:	https://nuance.ehe able in Radiology quires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Disable API Plugin1Enabled	ıtm
URL:	https://nuance.ehe able in Radiology quires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Disable API Plugin1Enabled OK Cancel	ntm
URL:	https://nuance.ehe able in Radiology quires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Plugin1Enabled K Cancel	ntm
URL:	https://nuance.ehe able in Radiology quires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Plugin1Enabled K Cancel	ntm
URL:	https://nuance.ehe able in Radiology quires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Plugin1Enabled OK Cancel	ntm
URL:	https://nuance.ehe able in Radiology quires Security Code	ealthsask.ca/RadPortal/pacs/iSite/PowerScribe360plugin.h Enable in Enterprise Plugin1Enabled OK Cancel	ntm

- 10. Click 'OK' to close the 'Preference Dialog' window.
- 11. Log out of PACS Radiology and log back in to apply the changes.
- 12. Click on the 'P' preference icon to launch the 'Preferences Dialog' window.
- 13. Select 'Powerscribe360 Preferences' under 'User Preferences'.
- 14. On the right side of the 'Powerscribe360 Preferences' window, scroll down and check on the 'Enable single Sign-on' box | Enter Powerscribe360 User Credentials.

User Preferences	Powerscribe360 Preferences			
General Preferences Mouse Window Width/Center Keyboard Shortcuts Mammography Keypad setting Image Processing Display Preferences Hanging Protocols HP Sequences Powerscibe360 Preferences HimordialMagnISH_XH_GPE_Geteences	Automatically is mark read in iS	rscribe360 after sin ink accessions in F save presentation sl ite	igle sign-on PowerScribe 360 when linked in tate when study is close and	
Carivas Page ∃- System Preferences	🔽 Enable single	sign-on		
Machine Ptelerences Network Testing	Powerscribe360 U Powerscribe360 P	ser: lassword:		
	Log File Directory:	2	default: Windows TEMP	
	Logging Level:	5	value 1-5 (default 5)	
e ,				

15. Click 'Apply' | Log out of IntelliSpace PACS Radiology and log back in to apply the changes.

NOTE: This can take approximately 30 seconds and Powerscribe360 will launch automatically.

eHR Viewer Plugin for PACS - Configuration/Setup

(Note: eHR Viewer Plugin will NOT work on NON SHA devices)

1. Login to PACS IntelliSpace.

2. Click on the 'P' preference icon.



- 3. In the 'Preferences Dialog' window expand 'User Preferences'.
- 4. Select 'eHR Launcher ISE'.

Preferences Dialog	×
User Preferences General Preferences Wouse Window Width/Center Keyboard Shortcuts Image Processing ~XuL Integration	eHR Launcher ISE eHR Viewer Launcher Saskatchewan Version 0.1.11 (ISE Version) Plenable Plugin
Display Preferences Organization for applications eHR Launcher ISE Presentation State (PS) Measurements System Preferences Machine Preferences Network Testing	eHR Viewer Username eHR Viewer Password Organization Code: eHS Physicians
	Technical Support: (306) 337 0600 servicedesk@ehealthsask.ca
	OK Cancel Apply Help

- 5. Enter your eHR Viewer credentials.
- 6. Select Enable Plugin
- 7. Then click on the 'Save Credentials' button.
- 8. Click 'OK' to close the 'Preference Dialog' window.
- 9. Log out of PACS Radiology and log back in to apply the changes.

Cisco Secure Client Upgrade Minimum Requirements

Cisco Umbrella supports all vendor-supported, generally available releases of an operating system unless otherwise noted.

- Version 5.1.0 and above
- Windows 10 x86 and x64
- Windows 11 x64 and ARM64
- ARM64 supported only in VPN client, DART, Secure Firewall Posture, Network Visibility Module, Umbrella Module, and ISE Posture
- macOS 11.x or higher

Note: For FYI Only, feel free to provide the users with this link if they have any questions.

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