

## eHealth Saskatchewan

# Connecting to Anywhere Viewer (iOS, Android, Mac)

## PACS 4.4 Anywhere Viewer Documentation

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## DOCUMENT REVISION HISTORY

Revision #:	Revision Date:	Revised by:	Description:
001	13/03/2014	Paul Sloman	Initial Version
002	14/03/2014	Paul Sloman & Rhonda Eberle	Amended VPN addresses to include Saskatoon variation
003	20/03/2014	Paul Sloman	Added 'Hardware & Software Requirements' section.
004	18/06/2014	Paul Sloman	Amended to show Production URL and audience to reflect this is for general use.
005	03/10/2017	Lynn Crook	Updated to reflect upgrade to ISP 4.4.541.5 and updated hardware and software specs

## RELATED DOCUMENTS

Title:	Description:
'CREF4.09-297_ISP Anywhere User Guide.pdf'	Philips ISP Anywhere User Guide
PACS / VPN Installation and Log In Guide Updated Aug 3,2017	Existing VPN connection guide (Windows)
CRN 1.1.12.00	IntelliSpace PACS Anywhere with iSyntax Release Notes
Philips IntelliSpace PACS 4.4 client specifications Release date January 2016	Client hardware and software specifications IntelliSpace PACS Anywhere 1.3

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## Purpose of this document

This document was created in order to describe the basic steps needed to connect to IntelliSpace PACS Anywhere client via the eHealth Sask VPN. Please use the official Philips documentation IntelliSpace PACS Anywhere 1.3 (1.3.3.0)) for guidance on how to use the application itself.

**Important Note:** Windows users are expected to use the IntelliSpace PACS client via Internet Explorer. This document is intended for Windows users. Windows users please use PACS / VPN Installation and Log In Guide Updated Aug 3, 2017.

## Audience

PACS users accessing IntelliSpace PACS Anywhere from Android, iOS, or Mac devices.

## Assumptions

This document assumes that the user has been granted eHS VPN access and has a device and software that meets the requirements as set out by Philips and network connection.

## Hardware & Software Requirements

IntelliSpace PACS Anywhere is supported on desktops, laptops and mobile devices with minimum display resolution of **1024 x 768**.

**Browsers and operating systems not listed below are not supported by Philips in this release of IntelliSpace PACS Anywhere:**

### RAM

- 1 GB (recommended)

### Navigation Monitor

- ☑ 1024 x 768 True Color

### Operating Systems

- iOS 7.0 iOS 8.0 and iOS 9  
(iPad 2 or later, iPad Mini)
- OS X
- Android 4.0 and higher
- Windows 7, 32 bit and 64 bit
- Windows 8.1, 32 bit and 64 bit

### HTML5 Compliant Browsers

- Firefox 33.1 and higher
- Chrome 37.0 and higher
- Safari 5.0 (on desktops)
- Safari 6 and higher
- Chrome 18.0 (on Android 4.0 tablets)
- Internet Explorer 10 and 11

## Connecting via VPN (iOS and Android)

### Downloading Client

To connect to the eHealth Saskatchewan VPN you will need to ensure that you have the correct Cisco AnyConnect client installed for your device.

### Android

Download the Android client from Google Play:

<https://play.google.com/store/search?q=anyconnect>

Open the Google Play application and search for '**Cisco AnyConnect**'. There are several versions available. You will need to select the version relevant to your device.

### iOS

For iOS devices you need to open the App Store and search for '**Cisco AnyConnect**'.

<https://itunes.apple.com/en/app/cisco-anyconnect/id392790924?mt=8>

### Setting-up connection

Open up the AnyConnect Secure Mobility Client.

1. Add a new VPN connection.
2. Set the description to 'eHealth VPN'
3. Server address should be set to 'vpn.ehealthsask.ca' (For Saskatoon please use vpn.ehealthsask.ca/sktnhrpacs)
4. Press 'Done'

## Connecting to the VPN

Choose your new 'eHealth VPN' and turn on the connection. You will be asked to authenticate. Use the credentials that you would have been supplied with to connect via VPN.

## Connecting via VPN (Mac)

### Downloading and Installing Client

1. Open Safari
2. In Safari browse to: <https://vpn.ehealthsask.ca>  
(For Saskatoon use <https://vpn.ehealthsask.ca/sktnhrpacs>)
3. Enter your domain credentials
4. You should see the "Web Launch VPN Client / Java install" window as below:



5. If **Java IS NOT installed** you should see a screen shot similar to Figure 1.

**TIP:** If Java is installed, the user WILL NOT see this screen. Skip to step 6.

- a. You will see a screen indicating that Cisco is attempting to launch the Java application

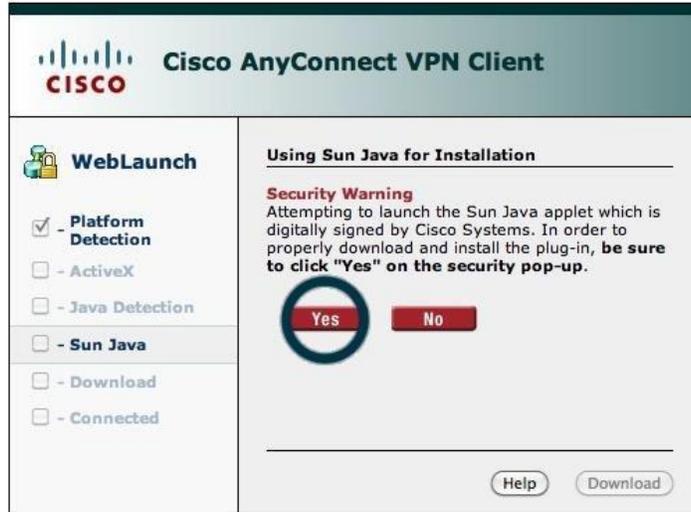


Figure 1

- b. Click on the link to download the Cisco AnyConnect tool for your version of Mac OSX



Figure 2

- c. Click: "Finder" | "Downloads" folder (and locate the AnyConnect file you just downloaded)
- d. Double click the file and follow the install process

**BACKGROUND:** The user will be required to pick a location to install the application (just inform them to pick the defaults). The user will have to know their MAC password.

## Connecting to the VPN

1. Open Cisco AnyConnect
2. In the "Connect to," type '**vpn.ehealthsask.ca**'  
(For Saskatoon use vpn.ehealthsask.ca/sktnhrpacs) (if needed):



Figure 3

3. After clicking "Select", enter network Username/Password and click: "Connect"



Figure 4

4. You should now be connected

**TIP:** User's should see the Cisco icon in their menu bar (upper right). To logoff, users can click the icon in the menu bar and select "Quit"



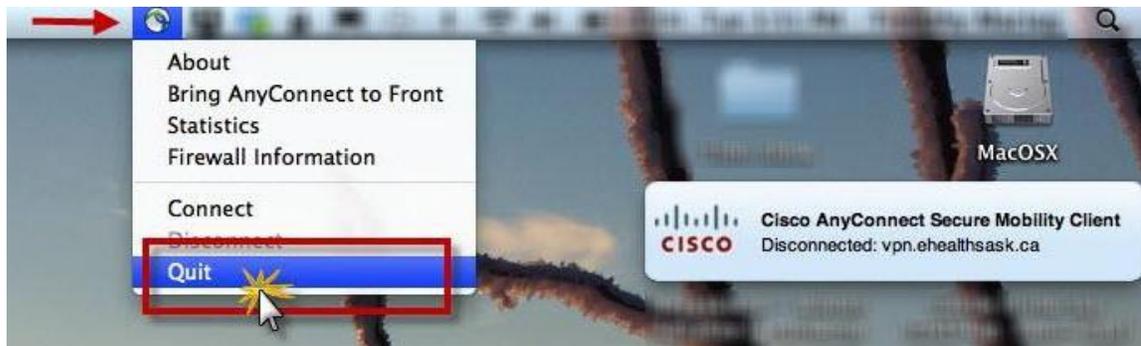


Figure 5

### Accessing Anywhere Viewer

Open your browser and follow the link below:

<http://pacs.ehealthsask.ca/Anywhere/>