

# PACS Client Upgrade

### Quick Reference Guide (For Philips Documentation)



### **DOCUMENT REVISION HISTORY**

Revision #:	Revision Date:	Revised by:	Description:
001	Oct 22, 2020	Michael Schultz	Initial Version
002	Oct 23, 2020	Paul Sloman	Updated Version
003	Oct 24, 2020	Lynn Crook	Updated Version

### **RELATED DOCUMENTS**

Title:	Description:
Installing and Upgrading the IntelliSpace PACS 4.4 Client	Philips instructions for Installation and Upgrade of PACS



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### **Document Classification**

**Internal**: information that is generally available to health stakeholders and approved non-health stakeholders

### **Purpose of Document**

This document is intended to be a quick reference guide to help Information Technology resources with the installation/upgrade of Radiology and Enterprise clients for Intellispace PACS 4.4.553.35. This document should be used in conjunction with the above referenced Philips documentation.

## Note: A complete uninstallation of the previously installed version of PACS client is a requirement prior to proceeding with the installation of the new version.

Please note this only applies if you installed the Radiology **OR** Enterprise client of PACS on your computer. If you access PACS client via the website, the new upgrade will automatically be installed when you go to the website: <u>https://pacs.ehealthsask.ca/</u> by the philips package manager.

This document is a Quick Reference guide ONLY. This document is intended for use in conjunction with the Philips Documentation **Installing and Upgrading the IntelliSpace PACS 4.4 Client**. In case of discrepancies, please follow the Philips documentation.

NOTE: If you encounter problems or issues while using this reference sheet or Philips documentation, please call the eHealth Saskatchewan Service Desk at 1-888-316-7446.



### **Uninstalling PACS 4.4.541.5 Instructions**

#### Please refer to Page 13 of Installing and Upgrading the IntelliSpace PACS 4.4 Client

- 1. Ensure you have logged out of PACS and your browser is closed.
- 2. Click on the Start Menu.
- 3. Go to Windows System -> Control Panel -> Programs and Features (Programs>Uninstall a program).
- 4. Uninstall each of the following. (If installed)
  - a. IntelliSpace PACS Enterprise 4.4.541.xx
  - b. IntelliSpace PACS Radiology 4.4.541.xx
  - c. Philips Medical Systems IntelliSpace PACS Clinical Applications
- 5. Navigate to C:\Program Files (x86)\Philips\
  - a. Delete the "IntelliSpace PACS Enterprise" folder (if it exists)
  - b. Delete the "IntelliSpace PACS Radiology" folder (if it exists)
- 6. Navigate to C:\Users\%username%\AppData\Local\PPM\
  - a. Delete all files and folders within the PPM folder
- 7. Reboot the computer.



### **Installing IntelliSpace PACS Enterprise or Radiology Clients**

Please refer to Page 25 of Installing and Upgrading the IntelliSpace PACS 4.4 Client

Installing the Standalone Client:

- 1. If you are going through these steps remotely, **please ensure you are first connected to VPN**.
- 2. Turn off Pop Up Blockers
- 3. Go to <u>https://pacs.ehealthsask.ca/installers</u>
- 4. Click to the link for "IntelliSpacePACSEnterpriseSetup.exe" or for Radiologist use only "IntelliSpacePACSRadiologySetup.exe"
- 5. Click "Run" when the window pops up at the bottom:
  - Or, you can save the executable file to your local computer and double-click when ready.

	IntelliSpace PACS Installers
T	Standalone Installors
	IntelliSpacePACSEnterpriseSetup.exe
	End users with appropriate powleges should use this file to install IntelliSpace Enterprise.
	IntelliSpacePACS Radiology Setup. ex e
	End usere with appropriate privileges should use this file to install intellispace Radiology.
	MSI Installation Packages
	IntelliSpace PACS Enterprise.msi
	This file is to be used for automated rollout ONLY, and should not be used by an end user to
	install IntelliSpace Enterprise.
	Intellispace PACS Radiology.msi This file is to be used by DACS Administrators ONLY. It should not be used to install
	IntelliSpace Radiology on an individual workstation
	Intelliopace readingy on an individual workstation.
	Package Manager Download
	PhilipsPackageManager
	This file is to launch PhilipsPackageManager. Once launched it will register itself.
	×
sa	Do you want to run or save IntelliSpacePACSEnterpriseexe (258 MB) from pacs.ehealthsask.ca?
ise	It is type of file could harm your computer. Run Save  Cancel





6. Click "Yes" on the "User Account Control" window, if asked



7. When prompted ensure English(United States) is selected, then click "OK"



8. The IntelliSpace PACS Enterprise 4.4.553.35 Install wizard window will pop up. Click "Next"





9. Click "Next" on the Custom Setup screen



10. Client Configuration screen requires that Server = **pacs.ehealthsask.ca**. Then click "Install"

NOTE: If the server prompt does not come up the new version of PACS will default to the Server used by the prior version of PACS.

Client Configura	ion Info				
Please enter the PACS Enterprise	e Hostname or I e 4.4.553 die	P Address o nt will conn	f the server t ect to.	hat the IntelliS	pace
	Server	pacs.ehea	althsask.ca		>
stallShield				_	
			< Back	Install	Cancel

11. A status window will display:





12. When successful, you will get the Install Wizard Completed screen. Click "Finish"



The new version of PACS successfully installed and the application icon will appear on your desktop.

### Launching the PACS Application

1. To launch the application, double click the IntelliSpace PACS Enterprise icon on the desktop or start menu:





2. The Philips IntelliSpace Log On Window will appear and display version 4.4.553.35

	PHILIPS PACS 4.4.553.35
	IntelliSpace PACS
	IntelliSpace PACS - Enterprise 4.4 Logon
	User Name Password Log on to Log on to Password Log on Mode Password
4	Location Main Location
	OK
Copyrig exclusivel	hts and all other proprietary rights in any software and related documentation ("Software") made available to you rest yielth Philips or its licensors. No title or ownership in the Software is conferred to you. Use of the Software is subject to

- 3. Fill out the logon information the same way you have done in the past
  - a. User Name = same as before
  - b. Password= same as before
  - c. Log On To = domain where your log on credentials were created
  - d. Logon Mode = Password
  - e. Location = Main Location



### Accessing IntelliSpace PACS Enterprise Client via Internet Explorer

Please refer to Page 39 of Installing and Upgrading the IntelliSpace PACS 4.4 Client

Internet Explorer (IE) 10 or 11 are the supported Web Browsers.

- 1. Compatibility view should not be enabled
- 2. From the IE "Tools" navigate to the Compatibility View Settings
- 3. Internet Explorer > Tools > Compatibility View
- 4. Ensure that the below options are unchecked

ompatibility View Settings	×
Change Compatibility View Settings	
Add this website:	
	Add
Websites you've added to Compatibility View:	
172.25.66.68	Remove
ehealthsask.ca	11 La Carro
Display intranet sites in Compatibility View	
Use Microsoft compatibility lists	incu statement
Contraction of reducing the <u>Internet Exporer</u> priv	they and them

- 5. To access PACS, ensure you are connected to CNET (Directly or via VPN).
- 6. Open up Internet Explorer and browse to <u>https://pacs.ehealthsask.ca</u>



7. On a new installation the Philips Package Manager will launch and display **PACS 4.4.553.35** with a progress bar to show the application is installing. If install does not automatically begin then click on the **"Click here"** link, depending on your browser connection. Please be patient.



	Pł	11	LIPS	
	Intelli	Space I	PACS Enterprise	
	File Name IntelliSpace PACS Enterprise IntelliSpace PACS Enterprise will Philips Package Manager Progress: If you experience problems with It more details at (877) 328-2808 or	Version 4.4.553. be installed by th bis installation, p by writing email 24 hours a da	Language English he Philips Package Manager. <u>Click h</u> he Status Philips Global PACS ( to <u>SisteCarce@chilips_com</u> . Custome 7, 7 days a week.	ere to instat Dustomer Care for r Care is available
All rights an or otherw rights in licensors. M conditions	© 20 e reserved. Reproduction or trans vise, is prohibited with out the prio any software and related docume No tile or ownership in the Software as are available on request. To the eng	019 Koninklijke mission in whole r written conser ntation ("Softwa are is conferred he maximum ex ineer the softwa	Philips Electronics N.V. e or in part, in any form or by any it of the copyright owner. Copyrig rs") made available to you rest o to you. Use of the Software is sut (tent permitted by law, you shall are or any part thereof.	y means electronic, mechanical htts and all other proprietary xculusively with Philips or its sjected to the end user license not decompile and/or reverse

8. Depending on your security permission on the computer, you may have to "allow" the installation:





**9.** After the install is complete. The PACS Logon page will appear as below with PACS version displaying as **PACS 4.4.553.35** 

	PACS 4.4.553.35
	IntelliSpace PACS
	IntelliSpace PACS - Enterprise 4.4 Logon
	User Name Password Log on to Log on to Logon Mode Password Location Main Location T
	www.philips.com/IFU
Copyr exclusiv	ights and all other proprietary rights in any software and related documentation ("Software") made available to you rest ely with Philips or its licensors. No title or ownership in the Software is sortered to you. Use of the Software is subject to the end user license conditions as are available on request.

- 10. It is recommended to bookmark this page for easy access.
- 11. Your log on credentials remain the same
  - a. User Name = same as before
  - b. Password= same as before
  - c. Log On To = domain where your log on credentials were created
  - d. Logon Mode = Password
  - e. Location = Main