

Key Messages: MySaskHealthRecord Open Clinical Documents

Soon Saskatchewan Health Authority (SHA) patients will be able to view more clinical document types through their MySaskHealthRecord (MSHR) account. The addition of clinical documents to MSHR allows patients to play a bigger role in actively managing their own health.

The phased roll out of Clinical Documents to MSHR started with the Saskatchewan Cancer Agency (SCA) in May of 2023. SCA providers noted that patients preferred viewing documents on MySaskHealthRecord rather than paper copies and once they had electronic access to records, patients came to follow-up appointments better prepared. Support staff noticed a 25 per cent reduction in requests for paper copies of reports. More than 66,000 SCA clinical documents are accessible in MySaskHealthRecord as of May 31, 2024.

"Having clinical documents available in MySaskHealthRecord has been overall positive, and has improved how patients and providers communicate. Patients come to their visits more prepared than before, and have fewer questions after their appointments. I've noticed I spend a bit more time editing and trying to dictate a better document, as I am mindful that my patients are reading these documents to better understand their own health care journey."

- Dr. Muhammad Aslam FRCP, FRCPath, Medical Director and Hematologist, Saskatchewan Cancer Agency

Key Messages

- Select clinical document types will be available as part of SHA phase 2 early in 2025: operative reports, discharge summaries/transfers, consults, history and physical. These are in addition to diagnostic reports that were available in phase 1.
- Note types listed above will be released 48 hours after approval and submission by a provider.
- Only documents available through the eHR Viewer will be released to MSHR.
- Historical documents will not be made available.
- Established process for corrections.
- Training available on how to exclude information from MSHR where that is required by HIPA.

Resources

Visit the MSHR provider webpage (ehealthsask.ca/services/MSHR/) for more information on Open Clinical Documents including:

- [Clinical Documents Corrections](#)
- [Excluding clinical documents from MSHR summary](#)
- [Excluding clinical documents from MSHR – full guide](#)
- [Open Clinical Documents - Patient-centred writing tips for providers](#)
- [Open Clinical Documents – Provider FAQs](#)
- [MSHR – FAQs for medical office staff](#)



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"...having physician notes added to your file that you can access is key to advocating for yourself. It allows you to understand exactly what is happening to you and it gives you even more opportunities to ask questions... and is an important step for patients and their families..."

-Trenna Derdall, cancer survivor, pictured here with her cousin, Kara, and daughter, Landry

