

SHA REMOTE ACCESS REQUEST FORM

Return via Email to: servicedesk@ehealthsask.ca
Questions or concerns, call the Service Desk 1-888-316-7446

Recommended remote access for corporate laptop - VPN

VPN connection allows health system customers to access clinical and administrative systems remotely on a corporate laptop. In order to provide VPN the customer must have a smartphone (corporate or personal) and install the DUO mobile application from the App/Play Store.

Installing VPN

1. Install Cisco AnyConnect Secure Mobility Client or VMware Horizon Client.
2. Install Duo Mobile App from Apple store or Google Play on your cell phone.

Once request is processed you will receive a text message to your cell phone from Duo Mobile to activate Duo account.

Recommended remote access for personal laptop - VDI

VDI connection allows customers to have access to certain business and clinical applications from their personal desktop/laptop. VDI is currently only available for basic desktop functionality. This includes Microsoft applications, web applications and applications available through Citrix. Webex will work through VDI however the video should remain off and calling should be through a cell phone or landline. Customers must also have a smartphone (corporate or personal) and install the DUO Mobile application from the App/Play Store.

Installing VDI

1. Install VMware Horizon Client.
2. Install Duo Mobile App from Apple store or Google Play on your cell phone.

Once request is processed you will receive a text message to your cell phone from Duo Mobile to activate Duo account.

NOTES:

- There may be limitations for certain application access.
- Performance will be based on home network connection.
- eHS support will not support any home network issues or personal desktop/laptop equipment.

OOS Supervisor or Manager Approval

Approver:

Email Address:

Contact Number:

Signature:

Employee(s) have read the instructions and prerequisite listed above. Any installs needed will be completed before taking the equipment home.

Member(s) that need Adjustments to VPN / VDI

First Name:

Last Name:

Email:

Cell Phone Number:

Requested Service: Add: VPN VDI

Remove: VPN VDI

First Name:				Last Name:			
Email:				Cell Phone Number:			
Requested Service:	Add:	VPN	VDI	Remove:	VPN	VDI	

First Name:				Last Name:			
Email:				Cell Phone Number:			
Requested Service:	Add:	VPN	VDI	Remove:	VPN	VDI	

First Name:				Last Name:			
Email:				Cell Phone Number:			
Requested Service:	Add:	VPN	VDI	Remove:	VPN	VDI	

First Name:				Last Name:			
Email:				Cell Phone Number:			
Requested Service:	Add:	VPN	VDI	Remove:	VPN	VDI	

Additional Information / Comments