Shared Client Index (SCI) Viewer
Quick Reference Guide

March 1, 2021
Log into Shared Client Index (SCI) Viewer

To log into the SCI Viewer application select the following link: https://sci-viewer.ehealthsask.ca/sci-viewer/.

The SCI Introduction Page will open. This page provides information on:
- How to change your password
- Service Desk contact information
- SCI Terms of References

If you agree to the Terms of Reference, select the **I agree. Log me into SCI Inspector** link at the bottom of the page.

The IBM Initiate Enterprise Viewer login screen will open. Enter your username and password that was created when you self-registered on the myeHealth site and select Login button. If you don’t recall your credentials, you can do the following:

**Username:** contact the eHealth Service Desk at 1-888-316-7446  
**Password:** you can reset your password on the myeHealth website: https://services.ehealthsask.ca/myehealth/pages/selfService/resetPassword.xhtml

The application will open on the **Search PERSON** screen.
Query a Patient

To open the Person Search screen, select **Search Identity** at the top of the page. To search for a patient enter the following:

- HSN; or
- Two or more patient demographics; or
- By one of the following: Out of Province HSN, DIAND, Canadian Armed Forces, RCMP, Regional Psychiatric or Federal Penitentiary Number. **Alternate ID** – enter card number. **ID Type** – choose the card type from the dropdown list.

Select the **Search** button at the bottom.
Query Results

A list of potential results will generate. Check off the correct patient and select the View Detail button.

Depending on the level of access granted, the user will see one of two things:

- **SCI Detailed Viewer:** will show each individual source’s data on a patient; as well as, the SCI Detailed View column (light yellow); OR

- **SCI Limited Viewer:** will show the SCI View column only (light yellow).

The light yellow column is the last updated attributes collected from the source where the patient presented last. The only exception is the HSN and Date of Death information, which is pulled from the HEALTH source (PHRS) only.

*The HEALTH source information is pulled from the Person Health Registry System (PHRS) and is considered the source of true for both the Saskatchewan Health Card Number and Death Indicator Flag.*