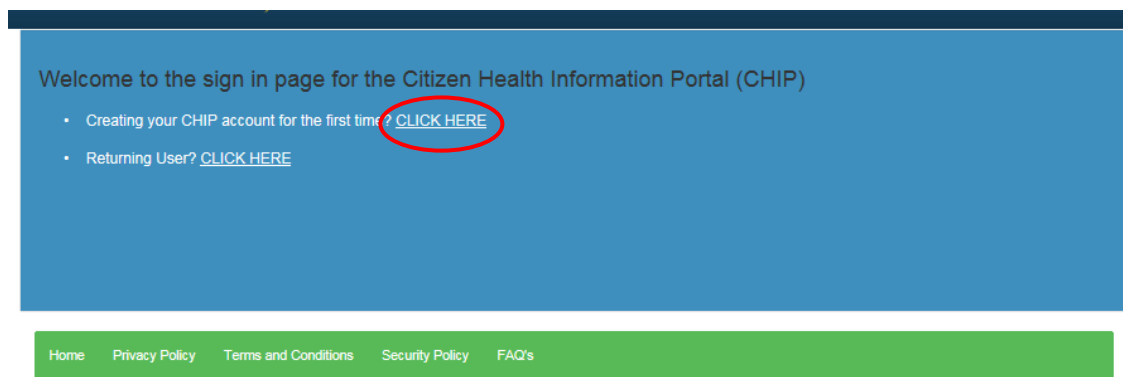


Set up a new account in the Citizen Health Information Portal (CHIP)

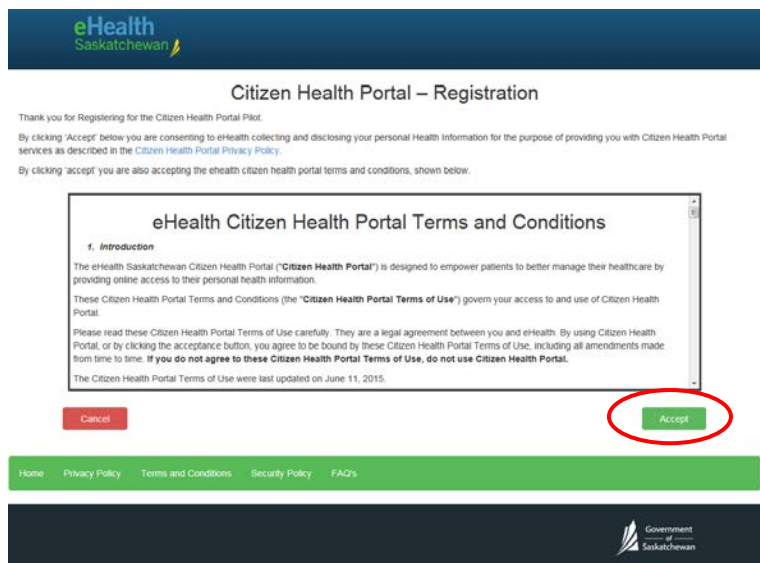
This user guide has been created to assist you through the process of setting up a new account on the Citizen Health Information Portal (CHIP).

Step 1: In your web browser, go to: <https://myidentity.ehealthsask.ca/registration>

Step 2: As a first time user, select **CLICK HERE** in the first bullet (as shown below).



Step 3: The following screen will appear. Read the eHealth Terms and Conditions and then click **Accept**.



Step 4: Enter your personal information, then click **Next**.

The screenshot shows the 'Portal Registration -> Create Account' page. At the top, there is a blue header with the eHealth Saskatchewan logo. Below the header, the page title is 'Portal Registration -> Create Account'. A red notice states: 'If you have had access to Citizen Health Portal in the past, you DO NOT need to create a new account. Please contact the eHealth Service Desk at 1-888-316-7446.' The main content area is titled 'Step 1 - Confirm Your Identity' and contains a form with the following fields: First Name (Kiri), Last Name (Nisar), Date Of Birth (12/20/1920 12:00:00 AM), and HSN (100043801). Below this, there is a section for 'Step 2 - Answer your Security Questions' with three questions and their corresponding answers: Question 1 (What is your mother's maiden name? Answer: Kiri), Question 2 (What's was your first pet's name? Answer: Nisar), and Question 3 (What was your first job? Answer: Banker). At the bottom right of the form, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is circled in red. At the bottom of the page, there is a green navigation bar with links for Home, Privacy Policy, Terms and Conditions, Security Policy, and FAQs.

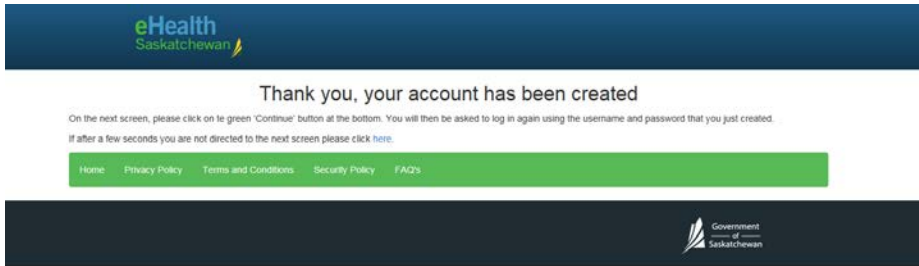
Step 5: Create a username and password as per the instructions, then click **Register**.

Create Your CHIP Account

If you have already created a CHIP account, click [here](#) to sign in to your existing account.
For questions or concerns, please contact the CHIP support line at 1-888-316-7446.

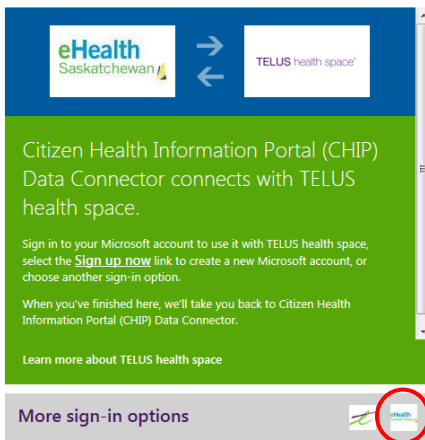
The screenshot shows the 'Step 3 - Create your User ID' page. It contains instructions for creating a username and password. The username must meet the following criteria: Minimum length is 8, Maximum length is 16; Alphanumeric a-z, A-Z and 0-9 characters only; No spaces. There is a 'User Name' input field with a 'Required' label below it. The password must be at least 8 characters long and meet 3 out of the 4 following criteria: Have at least one upper character; Have at least one lower character; Have at least one number [0-9]; Have at least one special character, examples !, #, \$, %. The password also must not contain the first or last name, must not contain the username, and cannot be an email address. There are two password input fields: 'Create a Password' and 'Confirm the Password', both with 'Required' labels below them. At the bottom right of the form, there are two buttons: 'Cancel' and 'Register'. The 'Register' button is circled in red.

Step 6: The following screen will appear:



Step 7: Click on the **eHealth Saskatchewan** link in the 'More sign-in options' section (as shown below).

PLEASE NOTE: You do not need to fill out the information in the 'Telus health space' section.



TELUS health space®

Microsoft account [What's this?](#)

Email or phone

Password

Keep me signed in

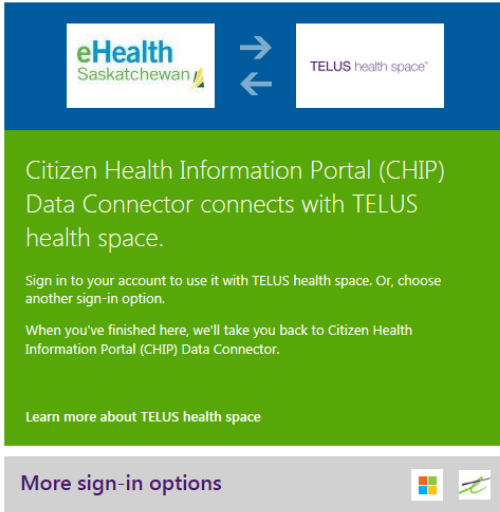
[Sign in](#)

Can't access your account?

Sign in with a single-use code

Don't have a Microsoft account? [Sign up now](#)

Step 8: Click Sign in.



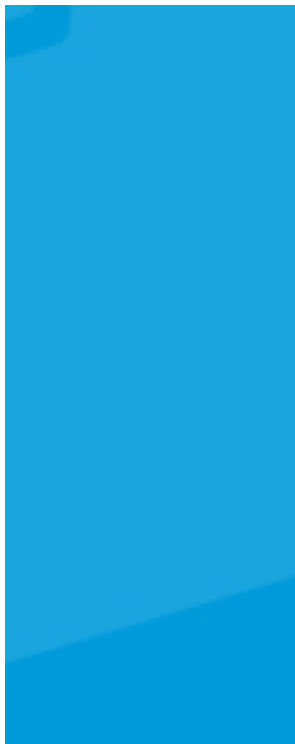
TELUS health space®

Sign in using
Use your credentials to sign in to TELUS health space.



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Help | Privacy & Cookies | Legal | Developers

Step 9: Enter the username and password you created in Step 5, then click Sign in.



**Thank you for signing up for the
Citizen Health Information Portal
(CHIP)**

To access CHIP, please enter the username and password you created during the registration process.

Sign in

[Change your Password](#)
[Retrieve Username](#)

Step 10:

On the next page, enter your date of birth, select your gender, select Saskatchewan for your province, and then click **Continue**.

Create a new TELUS health space account

To connect with Citizen Health Information Portal (CHIP) Data Connector, create a free TELUS health space account. [Learn more about TELUS health space](#)

Information from your profile has been used to pre-fill some fields. * required

Basic information

Name: *

Kiri Nisar

Contact email address: *

kiri@gmail.com

Date of birth (yyyy-mm-dd): *

1920 December 20

Gender: *

Female

Location and language info

Country/region: *

Canada

Language (format): *

English (Canada)

Province:

Saskatchewan

Postal code:

X1X 1X1

You are using a credential to sign in to TELUS health space. Until you add another way to sign in to TELUS health space, your access to your data will depend on . If you do not want to use as your credential provider, choose another way to sign in. Please evaluate credential providers' commitments to you when deciding which are appropriate for your TELUS health space account.

Step 11: Confirm that you have legal authority to create this account, by checking off the confirmation box next to 'I confirm' and then click **Accept and Continue**.

TELUS health space terms of use
[View as a separate page](#)

TELUS health space® Account Service Agreement

(Last updated: August 2011)

1. This Agreement
THIS ACCOUNT SERVICE AGREEMENT ("SERVICE AGREEMENT" OR "AGREEMENT") FORMS A LEGAL AGREEMENT BETWEEN YOU AND TELUS HEALTH SOLUTIONS GP, REPRESENTED BY ITS MANAGING PARTNERS TELUS HEALTH SOLUTIONS INC ("TELUS HEALTH"). SOMETIMES TELUS HEALTH IS REFERRED TO AS "WE", "US" OR "OUR". THIS SERVICE AGREEMENT APPLIES TO THE SERVICE (AS DEFINED BELOW) THAT YOU ARE AUTHORIZED TO USE WHILE THIS SERVICE AGREEMENT IS IN FORCE. BY CLICKING "AGREE" OR SIMILAR ELECTRONIC ACCEPTANCE, YOU AGREE

[TELUS health space privacy statement](#)
[View as a separate page](#)

TELUS health space® Account Privacy Statement

(Last updated: August 2011)

TELUS Health Solutions GP (hereafter referred to as "TELUS Health") is committed to protecting your privacy. This privacy statement applies to the personal information (which includes personal health information) collected by TELUS Health through the TELUS health space Account. It does not apply to data collected through other online or offline TELUS Health sites, products, or services nor to data collected through Solutions (as defined below).

Introduction

TELUS health space is an online storage system for your health information. It can store many different

I confirm that I have the legal authority to consent to TELUS processing all health information I provide, including by obtaining the explicit consent of all other persons whose health data I provide. "Processing" includes TELUS managing the service in accordance with the TELUS health space Privacy Statement. To proceed with creating your account, click this checkbox.

Clicking **Accept & continue** means that you have read the TELUS health space Privacy Statement, you agree to the TELUS health space Service Agreement, and you consent to Microsoft processing the health information you provide via TELUS health space. You can close your account at any time.

Step 12: Please ensure that your name is selected (as shown in the image below), then click **Authorize Access**.

PLEASE NOTE: DO NOT CLICK add a 'person or a family member.' If you want to add a child or a family member to your record, you can do so AFTER setting up your account. Once your account has been successfully created, you can then refer to the user guide 'Set up a child account.'

TELUS health space®

Your account | Sign out | Help

Authorize apps to access information in TELUS health space

Citizen Health Information Portal (CHIP) Data Connector details



> Review the access requested
More information
About the app
Terms of use
Privacy statement

Citizen Health Information Portal (CHIP) details



> Review the access requested
More information
About the app
Terms of use
Privacy statement

Allow access to health information for:

Kiri

+ Add a person or a family member

Visit the terms of use and privacy links above to learn if and how these apps collect and use your information, including where and how they may use, store, and transfer your information; what other information they may collect; and how you can review, edit, or remove the information they hold.

Authorize access

Cancel

Congratulations! You now have access to CHIP and should see your welcome screen (as shown below).

IT WILL TAKE UP TO 10 MINUTES FOR YOUR PERSONAL DATA TO BE VISIBLE ON THE HOME SCREEN. If you need any assistance setting up your account, please call the CHIP support line at 1-844-767-8259.

Welcome, Kiri Nisar | [Refresh data](#) | [Sign out](#)

Current record: Kiri Nisar | I want to ...

HOME MEDICAL HISTORY MEASUREMENTS SCHEDULING MY ACCOUNT REPORTS NEED HELP?

Welcome to the eHealth Saskatchewan Citizen Portal

The health tools and resources found here place your health information at your fingertips. Utilizing these easy health tools will help you manage your health and the health of your loved ones.

Getting Started
To help you get started, some "Quick Links" have been displayed below that can take you to the most visited sections of the site. Try clicking one of the buttons below:

- [View my medical history](#)
- [Add Measurements](#)
- [Update My Schedule](#)
- [Check My Messages](#)
- [Manage My Account](#)

MEDICAL SUMMARY

This dashboard presents a summary view of a your blood pressure, cholesterol values, weight, BMI reading, conditions, and medications.

Blood Pressure-

Cholesterol	Total	LDL	HDL
Weight	-	-	-
BMI	-	-	-

Conditions

Medications

NEW DATA

Here are the most recent entries and updates to your personal health record. It is primarily utilized as an audit trail, and displays changes in a chronological format, the most recent being displayed at the top.

No records found
No records found

UPCOMING APPOINTMENTS

WARNING

The content of the **Citizen Portal** is incomplete, for information only, and should not be interpreted as a medical advice or used for self-diagnosis.

There is no guarantee the information you enter in the Citizen Portal will be consulted and viewed by your healthcare professionals.

In case of emergency, please contact your healthcare professional or dial 9-1-1.

DID YOU KNOW ?

The Citizen Health Portal provides you with 24 months' prescription history. Go to [Prescription Fill History](#) to check it out.

NEW USER?

Complete your profile information in the [My Profile](#) section

TIPS

Need Help? Check out the Frequently Asked Questions by clicking [here](#) or clicking on the 'Need Help' box at the top of your screen.