

Register for MySaskHealthRecord

To register for MySaskHealthRecord, please use a computer for optimal experience. For follow on log ins after successful registration, computers and mobile devices (e.g. smart phones, tablets, etc.) can be used.

1. If you do not have a Saskatchewan.ca account select "Create Account".

Attention: If you already have a Saskatchewan.ca account, please skip to Step #9.

2. Complete the following fields: First Name, Last Name, Email Address, Username and Password.

Choose Account Details

Use a unique username and your email address to identify your Saskatchewan Account.

First Name

Middle Name
Optional

Last Name

Email Address

Username

Password
 [Show](#)

Choose a password at least 8 characters long.
It must contain at least three of the following:

- Uppercase (A-Z)
- Lowercase (a-z)
- Numbers (0-9)
- Special characters (such as # \$! @ ^ & * % etc)

3. Choose a four digit “Saskatchewan Support Code”. This is a helpful way for the Government of Saskatchewan’s customer service line to verify your Saskatchewan.ca account if you contact them for assistance.

Saskatchewan Support Code


Choose a 4 digit code. Saskatchewan support codes are a helpful way for customer service to locate and verify your account when you contact us.

4. Accept the Government of Saskatchewan’s “Terms of Use” by checking the “I hereby accept and acknowledge” checkbox. Next, check the “I’m not a robot” checkbox and complete the verification. Then select the “Continue” button.

Terms of Use

I hereby accept and acknowledge:

- The Saskatchewan [Terms of Use](#) and [Privacy Policy](#)
- I am providing my personal information to the Government of Saskatchewan’s Ministry of Central Services (“Central Services”) to create a Saskatchewan Account
- I consent to Central Services releasing this personal information to other Government of Saskatchewan entities/agencies if I request to use services offered by those entities/agencies.
- This consent remains valid unless I revoke it through written instruction to onlineservices@gov.sk.ca.
 - If I revoke my consent, I understand that I may not be able to access my Saskatchewan Account and the connected online services until I provide the required consent.
 - I authorize the Ministry of Central Services to notify other Government of Saskatchewan Ministries/Agencies of such revocation.
- It is my responsibility to keep my Saskatchewan Account up to date with my latest and most relevant profile information (e.g. name, address, phone number, email).
- If I am using a Saskatchewan Account assigned to me by an account administrator in the case of a business profile, different or additional terms may apply and the account administrator may access, modify or limit my ability to access that business profile.
- In connection with my use of the Saskatchewan Account, the Government of Saskatchewan may send me messages and other information from time to time. I may opt out of some of these communications.

I’m not a robot 

Back
Continue

5. A “Check Your Email” message will display on your screen. Upon seeing this message, sign into the email address you used to register your Saskatchewan.ca account.

Check Your Email

We’ve sent you an email to verify your Saskatchewan Account.

Click the link in the email and sign in to activate your Saskatchewan Account.

If you don’t see the email, check your junk or spam folders.

[Return to Saskatchewan Account login.](#)

Attention: If you don’t receive an activation email in your email inbox, please check your junk/spam folder for the activation email. If you are missing the activation email, try registering again and ensure the correct email address is entered. You can also request for the activation email to be resent by going to [Saskatchewan.ca/contact-us](https://saskatchewan.ca/contact-us). In the online form, enter the subject as: “Missing Activation Link” and ask that the activation link email be sent again to the registered email address.

Email Us Phone Us

Use the form below to ask a question, report a problem or suggest an improvement for our website.

We aim to respond to inquiries within 5 business days. Our business hours are Monday to Friday, 8 a.m. to 5 p.m. CST.

Full Name Email

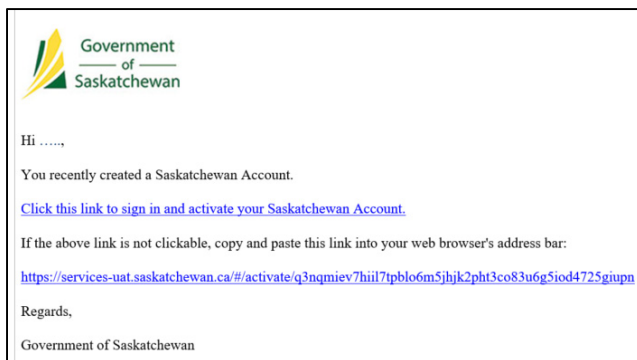
Topic
Select a topic

This helps us direct your message to the most appropriate person.

Subject of your message

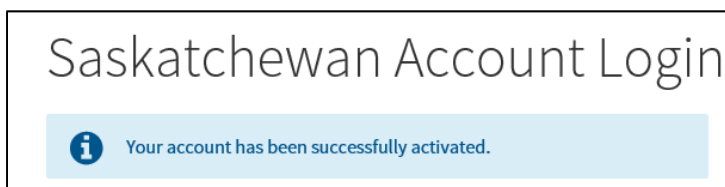
Briefly describe the reason for your message

6. Open the email from no-reply@saskatchewan.ca titled “Activate your Saskatchewan Account” and select the “Click this link to sign in and activate your Saskatchewan Account”.



7. By selecting the link to activate your Saskatchewan.ca account you will receive the following message “Your account has been successfully activated”.

Attention: Upon receiving this message, close the Saskatchewan.ca webpage (DO NOT log in to your Saskatchewan.ca account at this time).



8. Visit eHealthSask.ca and select MySaskHealthRecord (eHealthSask.ca/MySaskHealthRecord). Continue with your MySaskHealthRecord registration by selecting the “Validate Identity” button at step 2.

The screenshot shows the registration page for MySaskHealthRecord. At the top, there are navigation tabs for Residents, Health Care Providers, Health Data and Analytics, MySaskHealthRecord, and About Us. The main content area is titled "MySaskHealthRecord" and includes a sidebar with links like "About", "Register", "Health Care Providers", "Frequently Asked Questions (FAQs)", and "Contact Us".

Below the sidebar, there are requirements for registration:

- Be 18 years of age or older AND
- Have a valid SGI driver's licence or SGI photo ID card AND
- Have an active Saskatchewan health card AND
- Have your own individual email address.

The registration process is outlined in three numbered steps:

- 1 Create a Saskatchewan.ca Account:** eHealth Saskatchewan has partnered with the Government of Saskatchewan to provide citizens with a single username and password to access government services, including MySaskHealthRecord. In order to register for MySaskHealthRecord, you must create a Saskatchewan.ca account. To create your Saskatchewan.ca account, please click on "Create Account" below. **IMPORTANT!** Once you have activated your Saskatchewan.ca account, or if you already have an account, please return to eHealthSask.ca and continue with your MySaskHealthRecord registration at Step #2 below. A "Create Account" button is visible.
- 2 Validate Your Identity:** In order to register for MySaskHealthRecord, you will need to validate your name, date of birth, Saskatchewan residency and Health Services Number (HSN) using your SGI driver's licence or SGI photo ID card as well as your Saskatchewan health card. To start your identity validation process, please click on "Validate Identity" below. A "Validate Identity" button is visible.
- 3 Validate Your PIN:** The final step in registering for MySaskHealthRecord is to enter your unique PIN. This will be sent to you using the mailing address associated with your health card, and may take up to 5-10 business days. Once you receive your PIN in the mail, please click on "Validate PIN" below. A "Validate PIN" button is visible.

9. Sign in to your Saskatchewan.ca account using your Saskatchewan.ca credentials.

The screenshot shows the "Saskatchewan Account Login" page. On the left, there is a login form with the following fields and options:

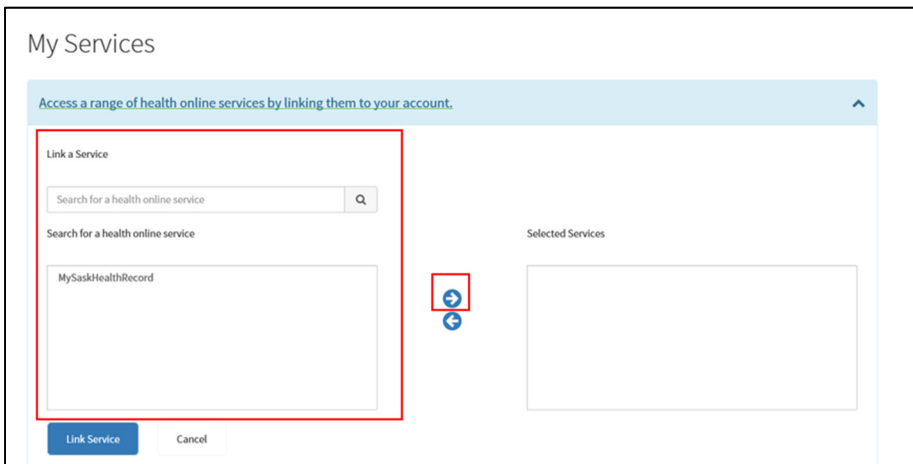
- Email or Username:** A text input field.
- Password:** A text input field with a "Show" button to toggle visibility.
- Forgot Password?:** A link below the password field.
- Sign In:** A prominent yellow button.
- Or:** A separator between the sign-in and create account options.
- Create Account:** A button at the bottom of the form.

On the right side of the page, there is a video player titled "About Saskatchewan.ca Account". The video thumbnail shows a man and a woman, with the man holding a yellow object. The video player includes "Watch later" and "Share" options.

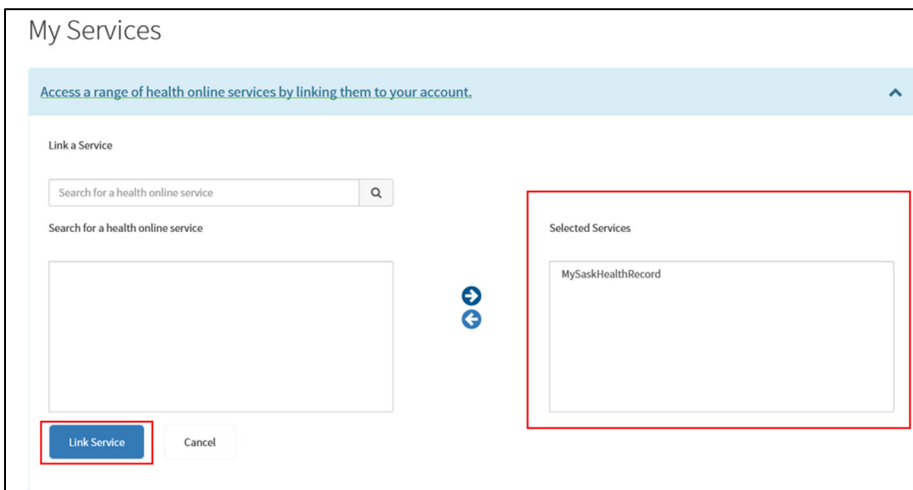
Below the video player, there is a promotional text: "A Saskatchewan Account provides simple and secure access to government online services."

10. On the “My Services” page, select to highlight “MySaskHealthRecord” in the box on the left and move it over to the “Selected Services” box on the right, using the right arrow button.

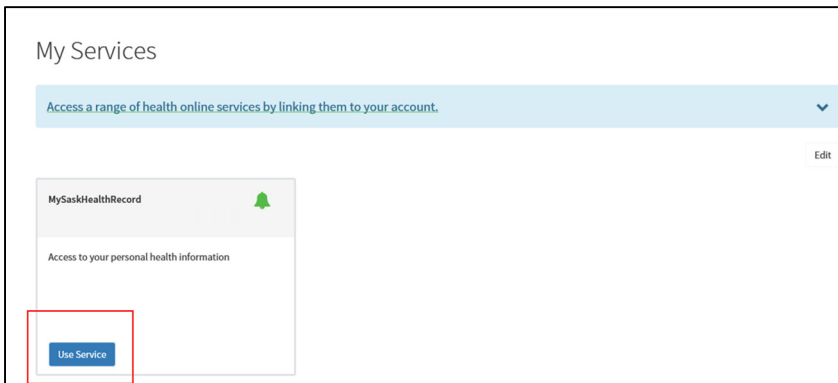
Attention: If MySaskHealthRecord is not a listed service on the left box, please return to ehealthsask.ca and MySaskHealthRecord to log in again. Logging into Saskatchewan.ca directly will not show MySaskHealthRecord as a service.



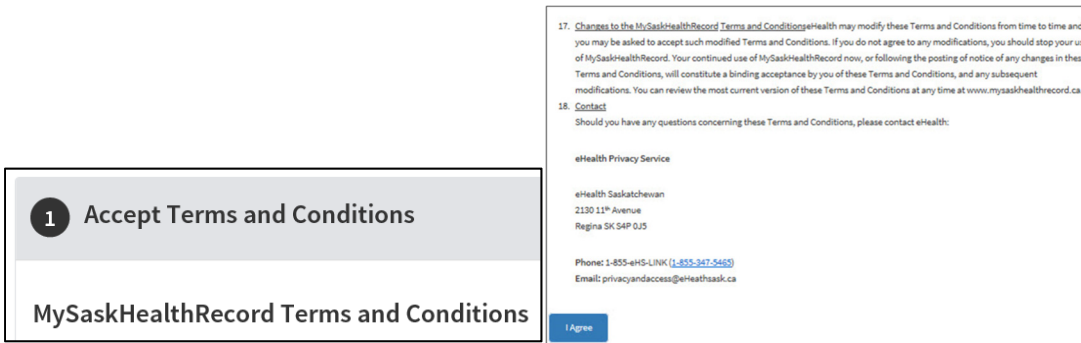
11. When “MySaskHealthRecord” appears in the “Selected Services” box. Select “Link Service”.



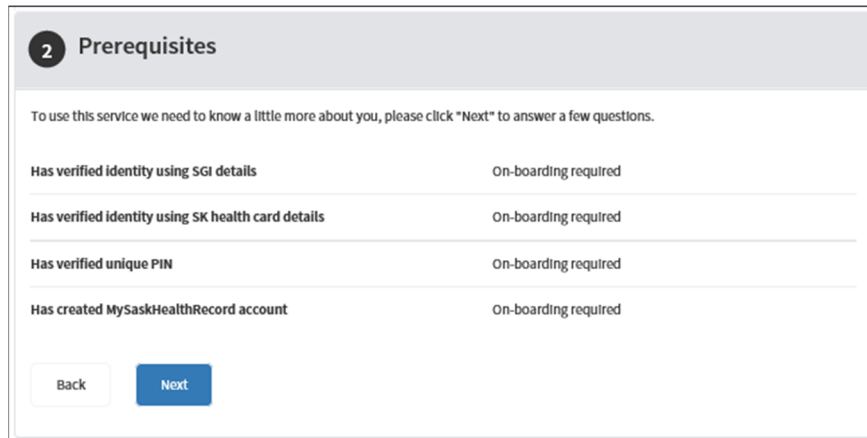
12. Locate “MySaskHealthRecord” and select “Use Service” button.



13. Scroll through the MySaskHealthRecord Terms and Conditions, select “I agree”.



14. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.



15. Complete the following fields: Last Name, Given Names, Customer Number and Validation Number to verify your SGI photo ID details and select the “Consent to Disclose” checkbox. Then select “Next”. Your last name **must match** on both the SGI photo ID and the Saskatchewan Health Card. Enter your full given names as seen on your SGI photo ID. This may include a middle initial or middle name.

Attention: If registration fails at SGI, you must contact SGI to verify your information. Please ensure the SGI photo ID is not expired, and is the most recent issued ID.

Validate Your Account

Use your Saskatchewan Government insurance (SGI) Issued Identification to validate your eHealth Account. Your personal information is strictly used for validation of this service.

SGI Validation Details

Enter your Name, Customer Number and Validation Number as it appears on your SGI Driver's Licence or SGI Non-driver Photo ID.

Last Name


Given Names

Customer Number

Validation Number

Finding your Customer Number


You can find the Customer Number on the front of your SGI-issued Driver's Licence or Identity Card (see 1 below).



Finding your Validation Number

For cards issued before April 2016
You can find the Validation Number on the front of SGI-issued Driver's Licence or Identity Card (see 2 above).

For cards issued after April 2016
You can find the Validation Number on the back of SGI-issued Driver's Licence or Identity Card (see below).



Consent to Disclose:

I consent to the disclosure of my SGI issued driver's licence or photo ID information to enable the Government of Saskatchewan to validate Saskatchewan.ca Account. I understand that the Government of Saskatchewan will not retain my driver's licence or photo ID information as provided for this purpose. The Government of Saskatchewan will only retain confirmation that I am 18 or over and a resident of Saskatchewan. I certify that the driver's licence or photo ID information provided is my personal information.

16. Verify your Health Card information and select “Next”. Please ensure you enter your full name. Do not use initials or short form names. Also, please do not add spaces in the Health Card number or postal code.

Attention: Your information will be verified to details on your Health Card file. If changes are required to your health information visit eHealthSask.ca/residents/health-cards.

You must allow 24 hours for changes to take affect before continuing with your registration.

2 Prerequisites

The following information must match the information associated with your Saskatchewan health card.

Please note that longer names may be shortened to fit on Saskatchewan health cards. For example, the name MaryAnne Poppins may display on the health card as "MaryAn Poppin", but "MaryAnne Poppins" should be used to complete the fields below.

If you need to update your Saskatchewan health card information, you can visit <https://www.ehealthsask.ca/residents/health-cards/Pages/Update-or-Replace-a-Health-Card.aspx>. Please allow at least 24 hours for any updates or changes to take effect.

First Name

Middle Name

Last Name

Date of Birth (yyyy-mm-dd) Health Card Number Phone Number

Mailing Address

City / Town / RM Postal Code / ZIP Code Province

17. Once your health information has been verified you will receive the following message below:

2 Prerequisites

Thank you for your registration. A PIN will be sent to the mailing address associated with your Saskatchewan health card. Once you receive your PIN, please return to eHealthSask.ca to complete Step #3 of your MySaskHealthRecord registration. Estimated delivery of your PIN is 5-10 business days, and the PIN will be valid for 30 days.

PIN

eHealth Saskatchewan will send a letter with a PIN to the mailing address that is on your Health Card file. This will be sent via Canada Post. You may select "Sign Out" and wait to receive the letter in the mail.

Attention: If you do not receive the PIN after 10 business days, please contact the support line. ** PINS will not be provided over the phone. If a NEW PIN is required, eHealth staff will advise when your account is ready and you will be required to complete the health card form again.

*Mail sent from eHealth has "do not forward" indicators on the envelopes, if you are forwarding your mail through Canada Post, it will be returned to eHealth as undeliverable.

After receiving your PIN in the mail complete the following steps:

18. Visit eHealthSask.ca and select MySaskHealthRecord (eHealthSask.ca/MySaskHealthRecord). Continue with your MySaskHealthRecord registration by selecting the “Validate PIN” button at step 3.

To register for MySaskHealthRecord, you must:



Be 18 years of age or older, **AND**



Have a valid SGI driver's licence or SGI photo ID card, **AND**



Have an active Saskatchewan health card, **AND**



Have your own individual email address.

- 1

Create a Saskatchewan.ca Account

eHealth Saskatchewan has partnered with the Government of Saskatchewan to provide citizens with a single username and password to access government services, including MySaskHealthRecord. In order to register for MySaskHealthRecord, you must create a Saskatchewan.ca account.

To create your Saskatchewan.ca account, please click on "Create Account" below.

IMPORTANT! Once you have activated your Saskatchewan.ca account, or if you already have an account, please return to eHealthSask.ca and continue with your MySaskHealthRecord registration at Step #2 below.

[Create Account](#)
- 2

Validate Your Identity

In order to register for MySaskHealthRecord, you will need to validate your name, date of birth, Saskatchewan residency and Health Services Number (HSN) using your SGI driver's licence or SGI photo ID card as well as your Saskatchewan health card.

To start your identity validation process, please click on "Validate Identity" below.

[Validate Identity](#)
- 3

Validate Your PIN

The final step in registering for MySaskHealthRecord is to enter your unique PIN. This will be sent to you using the mailing address associated with your health card, and may take up to 5-10 business days.

Once you receive your PIN in the mail, please click on "Validate PIN" below.


[Validate PIN](#)

19. In the “My Services” page, select “Use Service” on the MySaskHealthRecord service card.

My Services

Access a range of health online services by linking them to your account. ▼

[Edit](#)

MySaskHealthRecord


Access to your personal health information

[Use Service](#)

20. Scroll through the MySaskHealthRecord Terms and Conditions, select “I agree”.

1 Accept Terms and Conditions

MySaskHealthRecord Terms and Conditions

21. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

2 Prerequisites

To use this service we need to know a little more about you, please click “Next” to answer a few questions.

| | |
|--|-------------------------------------|
| Has verified identity using SGI details | ✓ Saskatchewan Government Insurance |
| Has verified identity using SK health card details | ✓ |
| Has verified unique PIN | On-boarding required |
| Has created MySaskHealthRecord account | On-boarding required |

22. You will now be ready to enter your PIN. Enter the PIN and select “Next”.

**You may dispose of the one-time use PIN.*

2 Prerequisites

Thank you for your registration. A PIN will be sent to the mailing address associated with your Saskatchewan health card. Once you receive your PIN, please return to eHealthSask.ca to complete Step #3 of your MySaskHealthRecord registration. Estimated delivery of your PIN is 5-10 business days, and the PIN will be valid for 30 days.

PIN

23. Upon entering your PIN, the following “Account Activity” message will be displayed. Read and select “Next”.

2 Prerequisites

Account Activity

eHealth Saskatchewan will send a reminder to your primary email address on file upon any changes to your MySaskHealthRecord access.

If you do not login to your MySaskHealthRecord account for a thirteen month period, your account will be suspended. You will be required to phone the Help Desk at 1-844-767-8259 to reactivate your account.

If you do not login to your MySaskHealthRecord account for a further six months following account suspension, your account will be terminated and any data associated with your MySaskHealthRecord will be removed.

All questions associated with MySaskHealthRecord account suspensions and terminations should be directed to the Help Desk at 1-844-767-8259.

[Back](#)[Next](#)

24. You will receive confirmation that all the prerequisite information is complete. Select “Next”.

2 Prerequisites

Thank you, we have all the details we need. Please click “Next” to continue.

Has verified identity using SGI details Saskatchewan Government Insurance

Has verified identity using SK health card details

Has verified unique PIN

Has created MySaskHealthRecord account

[Back](#)[Next](#)

25. Select “Next” at the “Notification Settings” page.

3 Notification Settings

Please let us know how you would like to be alerted to any notifications regarding your account. No private or sensitive information will be sent in these messages.

By Email

By SMS

[Back](#) [Next](#)

26. Your MySaskHealthRecord application is now complete. Select "Apply".

Accept Terms and Conditions

Prerequisites

Notification Settings

4 Your application has been completed

[Back](#) [Apply](#)

27. Under the heading "Tasks" select "View MySaskHealthRecord".

Attention: eHealth will start producing the health information for your MySaskHealthRecord Account. This may take up to 24 hours.

eHealth Account / Service Tasks

MySaskHealthRecord

Access to your personal health information
[View Service Overview](#)

Linked on: September 5, 2019

- Tasks
- Notifications
- Terms and Conditions

MySaskHealthRecord
[View MySaskHealthRecord](#)

Unlink Service
Unlink Service removes the service from your account. This will not delete your MySaskHealthRecord data.

Contact Us
[MySaskHealthRecord Support](#)

28. You will now have access to MySaskHealthRecord to view your personal health information.

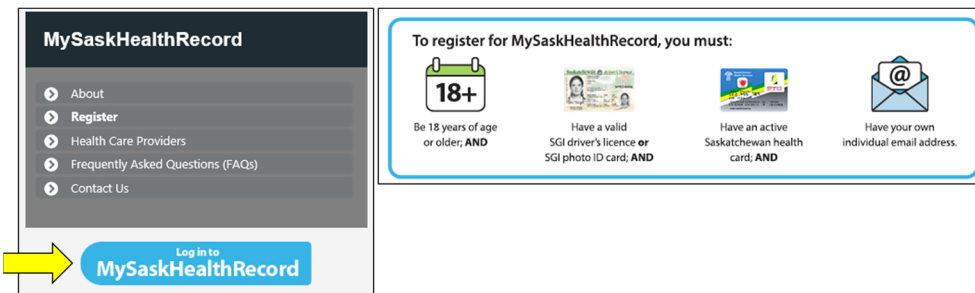
The screenshot shows the MySaskHealthRecord web application interface. At the top, there is a navigation bar with the following tabs: HOME, PERSONAL DASHBOARD, MEDICAL RECORD, PERSONAL HEALTH SUMMARY, MEASUREMENTS, and SCHEDULING. The 'HOME' tab is currently selected. The main content area features a 'Welcome' message and a row of five icons representing different data categories: Clinical Visit History, Laboratory Test Results, Medical Imaging Reports, Immunization History, and Prescription Fill History. Below this is a 'Recently Added Data' section, which currently shows 'No records found'. To the right of this section is a 'Warning' box with a red exclamation mark icon, stating that the health information is for informational purposes only and should not be used for self-diagnosis. The bottom of the page is decorated with a pattern of colorful geometric shapes (circles, squares, diamonds, and pluses) in shades of blue, green, and yellow.

Logging in to MySaskHealthRecord

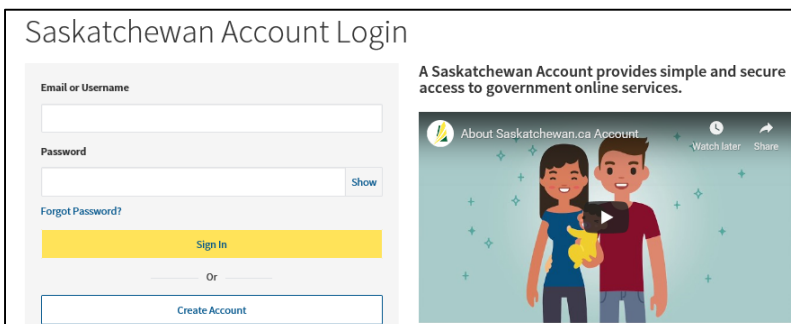
1. Visit eHealthSask.ca and select MySaskHealthRecord (eHealthSask.ca/MySaskHealthRecord).



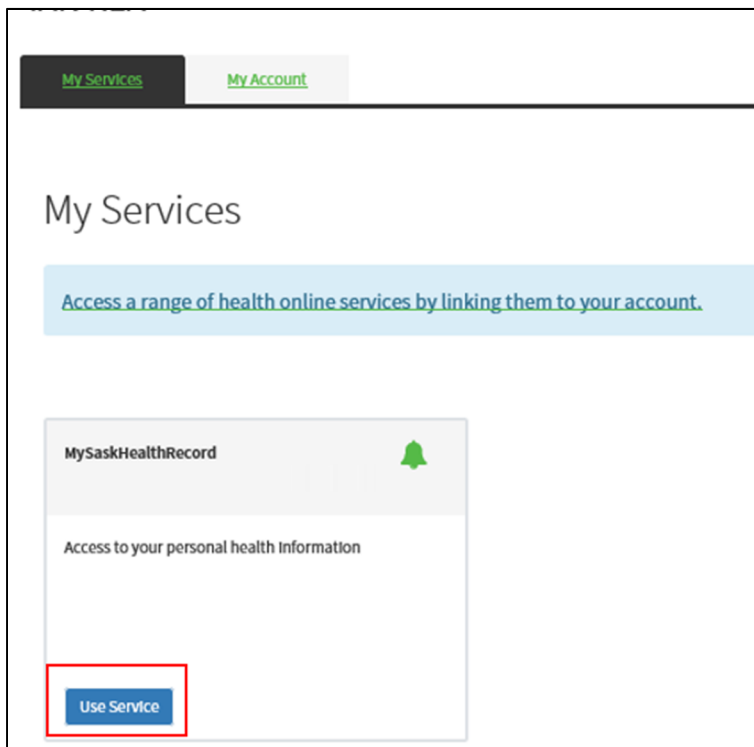
2. Select the "Log In" button to log in to your MySaskHealthRecord account.



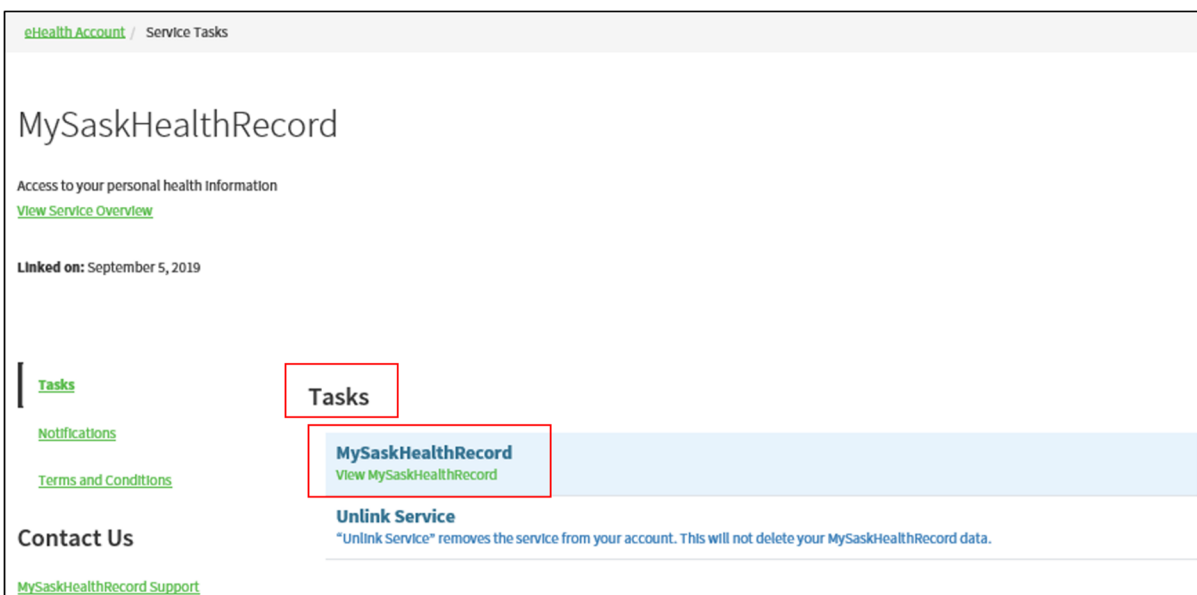
3. Log in using your Saskatchewan.ca credentials.



- In the “My Services” page, select “Use Service” on the MySaskHealthRecord service card.



- Under the heading, “Tasks” select “View MySaskHealthRecord”.



6. You will now have access to MySaskHealthRecord to view your personal health information.

