Register for MySaskHealthRecord

To register for MySaskHealthRecord, please use a computer for optimal experience. To log in after successful registration, computers and mobile devices (e.g. smart phones, tablets, etc.) can be used.

1. If you do not have a Saskatchewan.ca account select “Create Account”.

**Attention:** If you already have a Saskatchewan.ca account, please skip to Step #8.

2. Complete the following fields: First Name, Last Name, Email Address, Username and Password.
3. Choose a four digit “Saskatchewan Support Code”. This is a helpful way for the Government of Saskatchewan’s customer service line to verify your Saskatchewan.ca account if you contact them for assistance.

   Saskatchewan Support Code
   Choose a 4 digit code. Saskatchewan support codes are a helpful way for customer service to locate and verify your account when you contact us.

4. Accept the Government of Saskatchewan’s “Terms of Use” by checking the “I hereby accept and acknowledge” checkbox. Next, check the “I’m not a robot” checkbox and complete the verification. Then select the “Continue” button.

5. A “Check Your Email” message will display on your screen. Upon seeing this message, sign into the email address you used to register your Saskatchewan.ca account.

   Check Your Email
   We’ve sent you an email to verify your Saskatchewan Account.
   Click the link in the email and sign in to activate your Saskatchewan Account.
   If you don’t see the email, check your junk or spam folders.
   Return to Saskatchewan Account login.

   Attention: The activation email may take up to 10 minutes before it arrives in your email inbox. If you don’t receive an activation email in your email inbox, please check your junk/spam folder for the activation email. If you are missing the activation email, try registering again and ensure the correct email address is entered. You can also request for the activation email to be resent by going to Saskatchewan.ca/contact-us website. In the online form, enter the subject as: “Missing Activation Link” and ask that the activation link email be sent again to the registered email address.
6. Open the email from no-reply@saskatchewan.ca titled “Activate Your Saskatchewan Account” and select the “Click this link to sign in and activate your Saskatchewan Account”.

7. By selecting the link to activate your Saskatchewan.ca account you will receive the following message “Your account has been successfully activated”.

**Attention:** Upon receiving this message, close the Saskatchewan.ca webpage (DO NOT log in to your Saskatchewan.ca account at this time).
8. Visit eHealthSask.ca and select the MySaskHealthRecord tab (eHealthSask.ca/MySaskHealthRecord). Continue with your MySaskHealthRecord registration by selecting the “Validate Identity” button at Step 2.

9. Sign in to your Saskatchewan.ca account using your Saskatchewan.ca username and password.
10. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.

11. Scroll through the MySaskHealthRecord Terms and Conditions, select “I agree”.

12. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

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13. Complete the following fields: Last Name, Given Names, Customer Number and Validation Number to verify your SGI photo ID details and select the “Consent to Disclose” checkbox. Then select “Next”. Your last name must match on both the SGI photo ID and the Saskatchewan health card. Enter your full given names as seen on your SGI photo ID. This may include a middle initial or middle name.

Attention: Please ensure your SGI photo ID is the most recent issued ID that you have, and that you are entering your given name exactly as seen on the card. If you are still receiving errors, then consider using the online assistant at eHealthSask.ca/MySaskHealthRecord and type in “SGI error”.

14. Verify your Health Card information and select “Next”. Please ensure you enter your full name. Do not use initials or short from names. Also, please do not add spaces in the Health Card number or postal code.

Attention: Your information will be verified against details associated with your Saskatchewan health card. If changes are required to your health card information, please visit eHealthSask.ca/residents/health-cards Any updates to your health card information will require 24 hours before changes take affect, and so please wait for at least 24 hours before continuing with your registration.
15. Once your Saskatchewan health card information has been verified you will receive the following message below:

eHealth Saskatchewan will send a letter with a unique PIN to the mailing address associated with your health card. This will be sent via Canada Post. You may select “Sign Out” and wait to receive the letter in the mail.

**Attention:** Mail sent from eHealth Saskatchewan has “Do Not Forward” indicators on the envelopes, and so if you are forwarding your mail through Canada Post, it will be returned to eHealth Saskatchewan as undeliverable. If you do not receive the PIN after 10 business days, please contact the support line at 1-844-767-8259.
After receiving your PIN in the mail, complete the following steps:

16. Visit eHealthSask.ca and select the MySaskHealthRecord tab (eHealthSask.ca/MySaskHealthRecord). Continue with your MySaskHealthRecord registration by selecting the “Validate PIN” button at Step 3.

17. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.
18. Scroll through the MySaskHealthRecord Terms and Conditions, select “I agree”.

19. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

20. You will now be ready to enter your PIN as displayed in your letter. Enter the PIN and select “Next”.

Thank you for your registration. A PIN will be sent to the mailing address associated with your Saskatchewan health card. Once you receive your PIN, please return to eHealthSask.ca to complete Step 3 of your MySaskHealthRecord registration. Estimated delivery of your PIN is 5-10 business days, and the PIN will be valid for 30 days.
21. Upon entering your PIN, the following “Account Activity” message will be displayed. Review and select “Next”.

22. You will receive confirmation that all the prerequisite information is complete. Select “Next”.

23. Select “Next” at the “Notification Settings” page.
24. Your MySaskHealthRecord application is now complete. Select “Apply”.

25. Under the heading “Tasks” select “View MySaskHealthRecord”.

**Attention:** Please allow up to 24 hours before provincial data is available.

26. You will now have access to MySaskHealthRecord to view your personal health information.
Logging in to MySaskHealthRecord

1. Visit eHealthSask.ca and select the MySaskHealthRecord tab (eHealthSask.ca/MySaskHealthRecord).

2. Select the “Log In” button to log in to your MySaskHealthRecord account.

3. Log in using your Saskatchewan.ca username and password.
4. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.

5. Under the heading, “Tasks” select “View MySaskHealthRecord”.

6. You will now have access to MySaskHealthRecord to view your personal health information.