

1. Create a Saskatchewan.ca account by clicking “Create Account”.

IMPORTANT: All persons tested for COVID-19 should continue isolation as directed, regardless of test results.

Stay up to date on new data in your MySaskHealthRecord account by signing up for email notifications. If you have any questions, please check out the FAQ page.

MySaskHealthRecord

- About
- Register for Your Account
- Access Your Child's MySaskHealthRecord
- Health Care Providers
- Frequently Asked Questions (FAQs)
- Contact Us

LOG IN

Register For Your Account

To register for MySaskHealthRecord, you must:

Be 14 years of age or older AND

Have a valid SGI driver's license or SGI photo ID card AND

Have an active Saskatchewan health card AND

Have your own individual email address.

For detailed instructions on how to register for MySaskHealthRecord, follow this [Step-By-Step Registration Guide](#).

For detailed instructions on how to print COVID-19 results for MySaskHealthRecord, follow this [Step-By-Step Guide](#).

1

Create a Saskatchewan.ca Account

eHealth Saskatchewan has partnered with the Government of Saskatchewan to provide citizens with a single username and password to access government services, including MySaskHealthRecord. In order to register for MySaskHealthRecord, you must create a Saskatchewan.ca account.

To create your Saskatchewan.ca account, please click on "Create Account" below.

IMPORTANT: Once you have activated your Saskatchewan.ca account, or if you already have an account, please return to eHealthSask.ca and continue with your MySaskHealthRecord registration at Step #2 below.

CREATE ACCOUNT

2

Validate Your Identity

In order to register for MySaskHealthRecord, you will need to validate your name, date of birth, Saskatchewan residency and Health Services Number (HSN) using your SGI driver's license or SGI photo ID card as well as your Saskatchewan health card.

To start your identity validation process, please click on "Validate Identity" below.

VALIDATE IDENTITY

3

Validate Your PIN

The final step is to enter your unique PIN. Please call the MySaskHealthRecord Service Desk at 1-844-767-4269 and press 1, then 5 on your keypad to request your PIN and complete your MySaskHealthRecord registration.

Once you receive your PIN, you will be able to start using MySaskHealthRecord right away, including access to results related to COVID-19. Please note that it may take up to **24 hours** for your health information (up to the past three years) to populate in your account.

VALIDATE PIN

Choose Account Details

Use a unique username and your email address to identify your Saskatchewan Account

First Name

Middle Name

Optional

Last Name

Email Address

Username

Password

[Show](#)

Choose a password at least 8 characters long.

It must contain at least three of the following:

- Uppercase (A-Z)
- Lowercase (a-z)
- Numbers (0-9)
- Special characters (such as # \$! @ ^ & * % etc)

3. **Choose a four digit “Saskatchewan Support Code”.** This is a helpful way for the Government of Saskatchewan’s customer service line to verify your Saskatchewan.ca account if you contact them for assistance.

Saskatchewan Support Code


Choose a 4 digit code. Saskatchewan support codes are a helpful way for customer service to locate and verify your account when you contact us.

4. **Accept the Government of Saskatchewan’s “Terms of Use”** by checking the “I hereby accept and acknowledge” checkbox. Next, check the “I’m not a robot” checkbox to complete verification. Then, select the “Continue” button.

Terms of Use

☐ I hereby accept and acknowledge:

- The Saskatchewan [Terms of Use](#) and [Privacy Policy](#)
- I am providing my personal information to the Government of Saskatchewan’s Ministry of Central Services (“Central Services”) to create a Saskatchewan Account
- I consent to Central Services releasing this personal information to other Government of Saskatchewan entities/agencies if I request to use services offered by those entities/agencies.
- This consent remains valid unless I revoke it through written instruction to onlineservices@gov.sk.ca.
 - If I revoke my consent, I understand that I may not be able to access my Saskatchewan Account and the connected online services until I provide the required consent.
 - I authorize the Ministry of Central Services to notify other Government of Saskatchewan Ministries/Agencies of such revocation.
- It is my responsibility to keep my Saskatchewan Account up to date with my latest and most relevant profile information (e.g. name, address, phone number, email).
- If I am using a Saskatchewan Account assigned to me by an account administrator in the case of a business profile, different or additional terms may apply and the account administrator may access, modify or limit my ability to access that business profile.
- In connection with my use of the Saskatchewan Account, the Government of Saskatchewan may send me messages and other information from time to time. I may opt out of some of these communications.

☐ I’m not a robot

5. **A “Check Your Email” message will display on your screen.** Upon seeing this message, sign into the email address you used to register your Saskatchewan.ca account.

Check Your Email

We’ve sent you an email to verify your Saskatchewan Account.

Click the link in the email and sign in to activate your Saskatchewan Account.

If you don’t see the email, check your junk or spam folders.

[Return to Saskatchewan Account login.](#)

Attention: The activation email may take up to 10 minutes before it arrives in your email inbox. If you do not receive an activation email in your email inbox, please check your junk/spam folder for the activation email. If you are missing the activation email, try registering again and ensure the correct email address was entered. You can also request the activation email be resent by going to [Saskatchewan.ca/contact-us website](https://saskatchewan.ca/contact-us). In the online form, enter the subject as: “Missing Activation Link” and request that the activation link email be sent again to the registered email address.

Email Us

Phone Us

Use the form below to ask a question, report a problem or suggest an improvement for our website.

We aim to respond to inquiries within 5 business days. Our business hours are Monday to Friday, 8 a.m. to 5 p.m. CST.

Full Name

Email

Topic

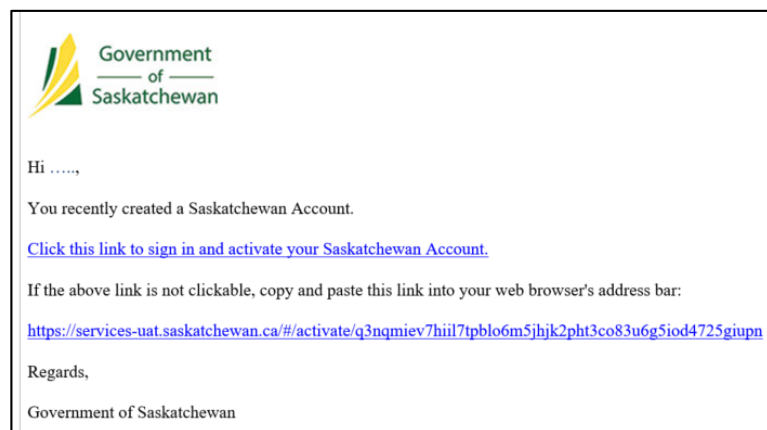
Select a topic

This helps us direct your message to the most appropriate person.

Subject of your message

Briefly describe the reason for your message

6. Open the email from no-reply@saskatchewan.ca titled "Activate Your Saskatchewan Account" and select "Click this link to sign in and activate your Saskatchewan Account".



7. "Your account has been successfully activated" is the message you will receive after selecting the link to activate your Saskatchewan.ca.

Attention: Upon receiving this message, close the Saskatchewan.ca webpage (DO NOT log into your Saskatchewan.ca account at this time).



8. Visit **eHealthSask.ca** and select the **MySaskHealthRecord** tab (eHealthSask.ca/MySaskHealthRecord). Continue with your MySaskHealthRecord registration by selecting the “Validate Identity” button in **Step 2**.

2

Validate Your Identity

In order to register for MySaskHealthRecord, you will need to validate your name, date of birth, Saskatchewan residency and Health Services Number (HSN) using your SGI driver's licence or SGI photo ID card as well as your Saskatchewan health card.

To start your identity validation process, please click on “Validate Identity” below.

VALIDATE IDENTITY

9. Sign into your **Saskatchewan.ca** account using your Saskatchewan.ca username and password.

Saskatchewan Account Login

Email or Username

Password

Show

Forgot Password?

Sign In

Or

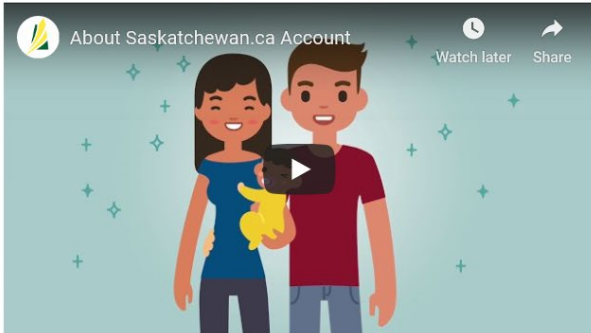
Create Account

A Saskatchewan Account provides simple and secure access to government online services.

About Saskatchewan.ca Account

Watch later

Share



10. On the “**My Services**” page, select “Use Service” in the MySaskHealthRecord box.

My Services

Access a range of health online services by linking them to your account.

MySaskHealthRecord

Access to your personal health information

Use Service

11. Scroll to the bottom of the MySaskHealthRecord Terms and Conditions, select “I consent”.

1 Accept Terms and Conditions

MySaskHealthRecord Terms and Conditions



12. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

2 Prerequisites

To use this service we need to know a little more about you, please click “Next” to answer a few questions.

Has verified identity using SGI details	On-boarding required
Has verified identity using SK health card details	On-boarding required
Has verified unique PIN	On-boarding required
Has created MySaskHealthRecord account	On-boarding required

Back

Next

13. Complete the following fields: Last Name, Given Names, Customer Number, and Validation Number to verify your SGI photo ID details. Select the “Consent to Disclose” checkbox. Select “Next”. Your last name **must match** on both the SGI photo ID and the Saskatchewan health card. Enter your full given names as they appear on your SGI photo ID. This may include a middle initial or middle name.

Validate Your Account

Use your Saskatchewan Government Insurance (SGI) issued identification to validate your eHealth Account. Your personal information is strictly used for validation of this service.

SGI Validation Details

Enter your Name, Customer Number and Validation Number as it appears on your SGI Driver's Licence or SGI Non-driver Photo ID.

Last Name

Given Names

Customer Number

Validation Number

Consent to Disclose:

☐ I consent to the disclosure of my SGI issued driver's license or photo ID information to enable eHealth Saskatchewan to validate eHealth Account. eHealth does not receive any specific information about you or where you live. We only receive general confirmation that you meet the minimum age requirements and are a resident of Saskatchewan. I certify that the driver's license or photo ID information provided is my personal information.

Finding your Customer Number

You can find the Customer Number on the front of your SGI-issued Driver's Licence or Identity Card (see 1 below).



Finding your Validation Number

For cards issued before April 2010
You can find the Validation Number on the front of SGI-issued Driver's Licence or Identity Card (see 2 above).

For cards issued after April 2010
You can find the Validation Number on the back of SGI-issued Driver's Licence or Identity Card (see below).



Attention: Please ensure your SGI photo ID is the most recent issued ID that you have, and that you are entering your given name exactly as seen on the card. If you are still receiving errors, then consider using the online assistant at eHealthSask.ca/MySaskHealthRecord and type in “SGI error”.

- 14.** Verify your Health Card information and select “Next”. Please ensure you enter your full name. Do not use initials or short form names. Please do not add spaces in the Health Card number or postal code.

Attention: Your information will be verified against details associated with your Saskatchewan health card. If changes are required to your health card information, please visit [eHealthSask.ca/residents/health-cards](https://www.ehealthsask.ca/residents/health-cards). Any updates to your health card information will require 24 hours before changes take effect, and so please wait for at least 24 hours before continuing with your registration.

2 Prerequisites

The following information must match the information associated with your Saskatchewan health card.

Please note that longer names may be shortened to fit on Saskatchewan health cards. For example, the name MaryAnne Poppins may display on the health card as “MaryAn Poppin”, but “MaryAnne Poppins” should be used to complete the fields below.

If you need to update your Saskatchewan health card information, you can visit <https://www.ehealthsask.ca/residents/health-cards/Pages/Update-or-Replace-a-Health-Card.aspx>. Please allow at least 24 hours for any updates or changes to take effect.

First Name

Middle Name

Last Name

Date of Birth (yyyy-mm-dd) Health Card Number Phone Number

Mailing Address

City / Town / RM Postal Code / ZIP Code Province

- 15.** Once your Saskatchewan health card information has been verified you will receive the following message:

Thank you for your registration.

IMPORTANT: Please be aware that due to the COVID-19 outbreak, MySaskHealthRecord is temporarily providing users with the ability to phone and request their PINs to complete their MySaskHealthRecord registration. Mail out PINs will be suspended at this time, as the ability for users to phone in for their PINs supports quicker access to personal health information in MySaskHealthRecord during this critical time. To phone for your PIN, call 1-844-767-8259 and select 5.

PIN

Please call the MySaskHealthRecord Service Desk at 1-844-767-8259. Press 1, then 5 on your keypad to request your PIN and complete your MySaskHealthRecord registration or update your expired PIN. If you require a PIN to be mailed out, please call our Service Desk at 1-844-767-8259 and request the PIN be mailed to you. Once you receive your PIN, you will be able to start using MySaskHealthRecord right away, including access to results related to COVID-19. Please remember that it may take up to 24 hours for your health information to populate in your MySaskHealthRecord account.

To phone for your PIN, call 1-844-767-8259 and select 5.

16. Visit eHealthSask.ca and select the MySaskHealthRecord tab

(eHealthSask.ca/MySaskHealthRecord). Continue with your MySaskHealthRecord registration by selecting the “Validate PIN” button at Step 3.

3

Validate Your PIN

The final step is to enter your unique PIN. Please call the MySaskHealthRecord Service Desk at **1-844-767-8259** and press 1, then 5 on your keypad to request your PIN and complete your MySaskHealthRecord registration.

Once you receive your PIN, you will be able to start using MySaskHealthRecord right away, including access to results related to COVID-19. Please note that it may take up to **24 hours** for your health information (up to the past three years) to populate in your account.

VALIDATE PIN

17. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.

My Services

Access a range of health online services by linking them to your account.

Edit

MySaskHealthRecord

Access to your personal health information

Use Service

18. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

2 Prerequisites

To use this service we need to know a little more about you, please click “Next” to answer a few questions.

Has verified identity using SGI details	✓ Saskatchewan Government Insurance
Has verified identity using SK health card details	✓
Has verified unique PIN	On-boarding required
Has created MySaskHealthRecord account	On-boarding required

BackNext

19. Enter your PIN and select “Next”.

Thank you for your registration.

IMPORTANT: Please be aware that due to the COVID-19 outbreak, MySaskHealthRecord is temporarily providing users with the ability to phone and request their PINs to complete their MySaskHealthRecord registration. Mail out PINs will be suspended at this time, as the ability for users to phone in for their PINs supports quicker access to personal health information in MySaskHealthRecord during this critical time. To phone for your PIN, call 1-844-767-8259 and select 5.

PIN

SubmitCancel

20. The following “Account Activity” message will be displayed after entering your PIN. Review and select “Next”.

2 Prerequisites

Account Activity

eHealth Saskatchewan will send a reminder to your primary email address on file upon any changes to your MySaskHealthRecord access.

If you do not login to your MySaskHealthRecord account for a thirteen month period, your account will be suspended. You will be required to phone the Help Desk at 1-844-767-8259 to reactivate your account.

If you do not login to your MySaskHealthRecord account for a further six months following account suspension, your account will be terminated and any data associated with your MySaskHealthRecord will be removed.

All questions associated with MySaskHealthRecord account suspensions and terminations should be directed to the Help Desk at 1-844-767-8259.

BackNext

21. You will receive confirmation that all the prerequisite information is complete. Select “Next”.

2 Prerequisites

Thank you, we have all the details we need. Please click “Next” to continue.

Has verified identity using SGI details	✓ Saskatchewan Government Insurance
Has verified identity using SK health card details	✓
Has verified unique PIN	✓
Has created MySaskHealthRecord account	✓

22. Select “Next” on the “Notification Settings” page.

3 Notification Settings

Please let us know how you would like to be alerted to any notifications regarding your account. No private or sensitive information will be sent in these messages.

By Email ☒

By SMS ☐

23. Your MySaskHealthRecord application is now complete. Select “Apply”.

✓ Accept Terms and Conditions

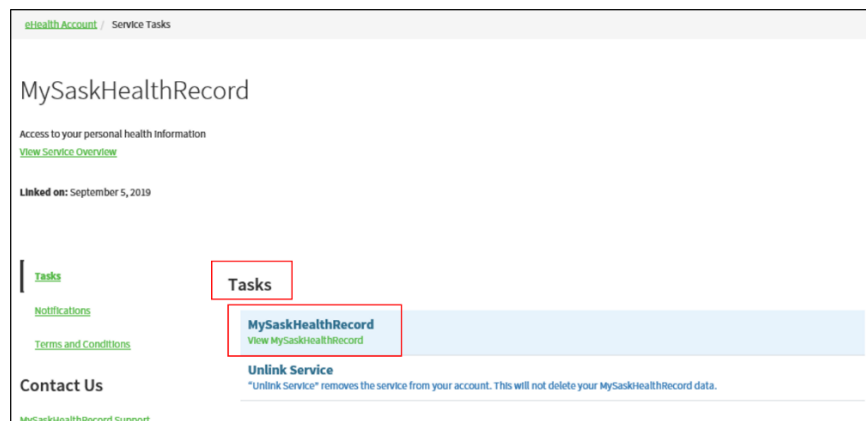
✓ Prerequisites

✓ Notification Settings

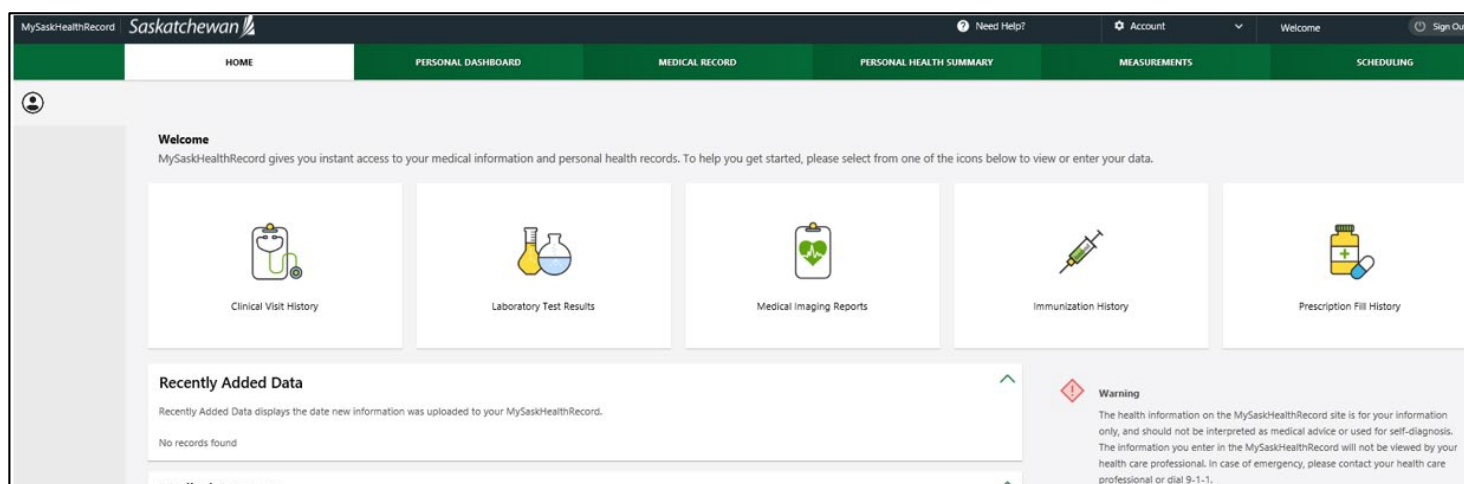
4 Your application has been completed

24. Under the heading “Tasks”, select “View MySaskHealthRecord”.

Attention: Please allow up to 24 hours before provincial data is available.



25. You now have access to MySaskHealthRecord to view your personal health information.

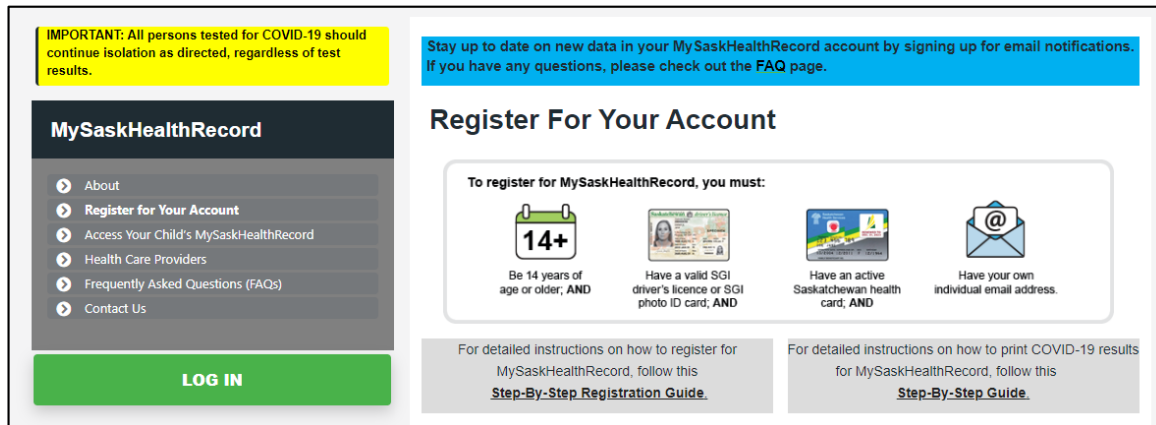


Logging into MySaskHealthRecord

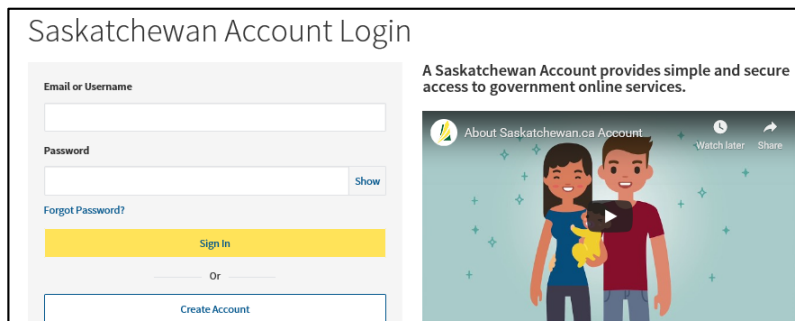
1. Visit **eHealthSask.ca** and select the **MySaskHealthRecord** tab (eHealthSask.ca/MySaskHealthRecord).



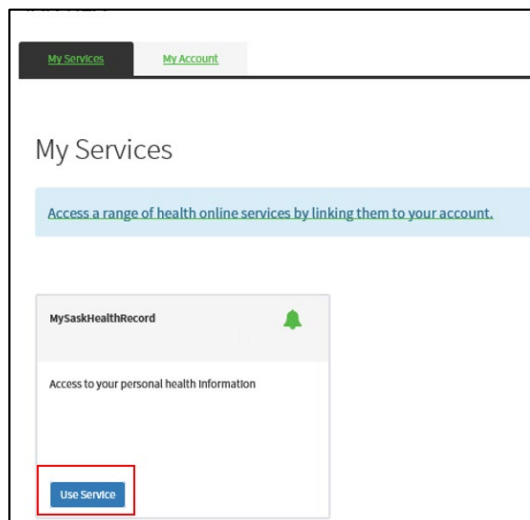
2. Select the “Log In” button to log into your MySaskHealthRecord account.



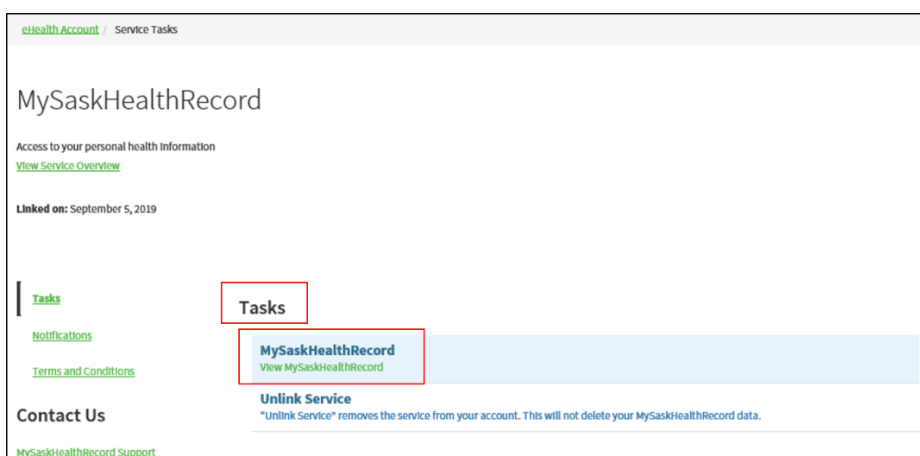
3. Log in using your Saskatchewan.ca username and password.



4. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.



5. Under the heading, “Tasks” select “View MySaskHealthRecord”.



6. You now have access to MySaskHealthRecord to view your personal health information.

