PACS / VPN Installation and Log In Guide

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Last Updated November 23, 2023

Install Cisco VPN Client

NOTE: If at any point during the installation you are prompted to install or enable 'ActiveX', always select the affirmative option (ie. Yes, Run, Accept, etc.)

1. Navigate to the appropriate URL:

Region	VPN URL
Saskatoon Health Region	https://vpn.ehealthsask.ca/sktnhrpacs
All Others	https://vpn.ehealthsask.ca

2. If you encounter a certificate error, select 'Continue to this website (not recommended)'.
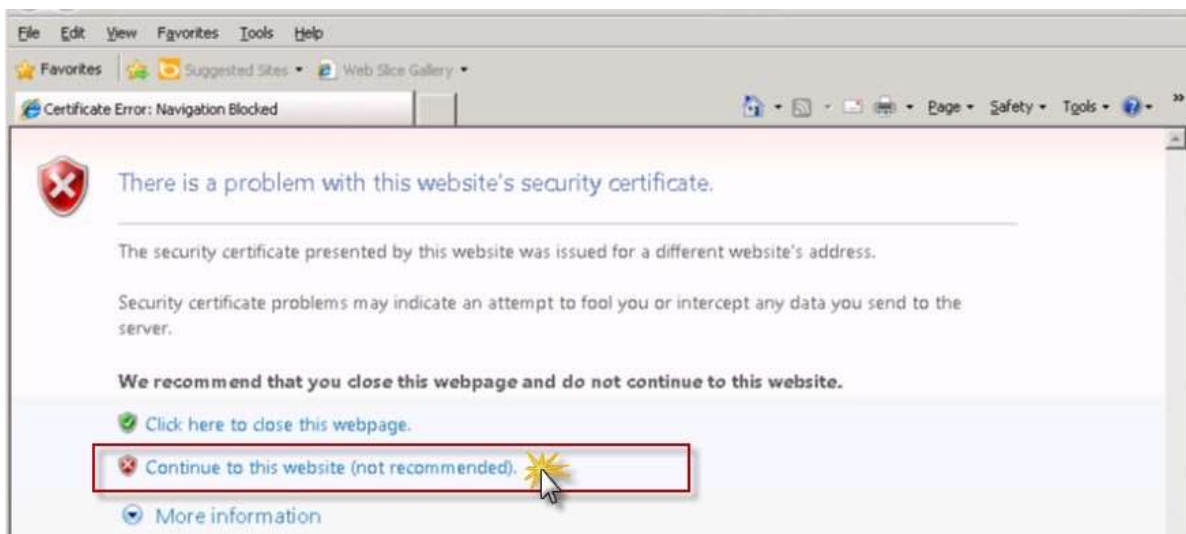
3. You may see the following security banner. Click 'Yes':

4. When you are presented with the login screen, enter your credentials as provided by eHealth or by your Health Region in the format of DOMAIN\username *(e.g. HEALTH\johndoe)*. Please call Service Desk: 1-888-316-7446 if you require assistance with this step.

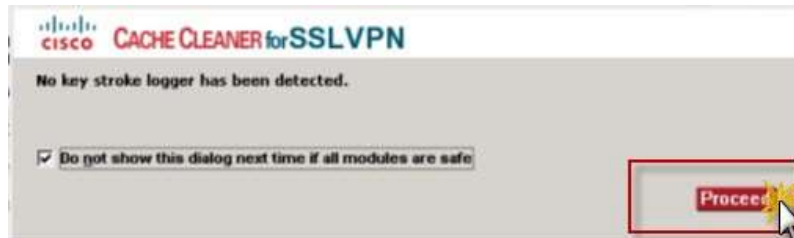5. You will be prompted to install 'Cisco Secure Desktop'. Click the 'Install' button when prompted:

6. You may see a bar at the top of the window that asks for confirmation they trust the website and want to install the add-on. Click to accept:
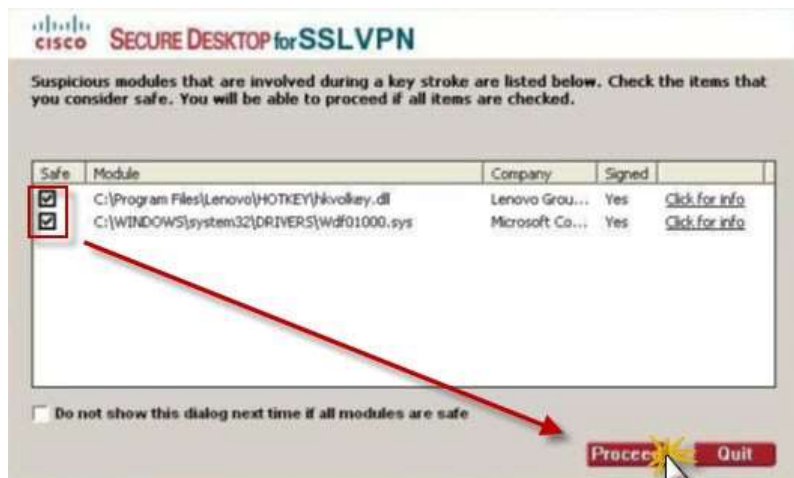
7. You will be presented with one of the following:

    a. Select 'Do not show this dialog next..." and click the 'Proceed' button.

    b. Verify the services are legitimate:

        i. If the services are legitimate, select the 'Safe' checkbox for each service.

           Background: You will not be able to proceed unless all of the 'Safe' checkboxes are checked.

        ii. Click the 'Proceed' button.

8. If the following prompt appears, click the 'Run' button:

9. If you are prompted to download 'Java', click the 'Download' button.

10. You may be presented with the following message:

    a. Click the 'View Certificate' button.

    b. Verify the certificate is issued to 'vpn.ehealthsask.ca':

c. Click 'OK' | 'Yes'.

   Background: Connection set-up will resume.

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11. Verify you are connected by looking for the following icon in your taskbar. If you are not connected, how to log on instructions are provided below:

    NOTE: The lock on the icon indicates you are connected. If the lock is not present, you are not connected.

    NOTE: If you are unable to successfully log on to Cisco VPN, please call Service Desk: 1-888-316-7446 for assistance.

Connect to VPN

1. Click on the Cisco VPN Icon 🌐 in your Task Bar.

2. Ensure the appropriate URL is entered and click 'Connect'.

| Region	VPN URL
Saskatoon Health Region	https://vpn.ehealthsask.ca/sktnhrpacs
All Others	https://vpn.ehealthsask.ca

3. When presented with the login screen, enter your credentials as provided by eHealth or by your Health Region in the format of DOMAIN\username *(e.g. HEALTH\johndoe)*. Call Service Desk: 1-888-316-7446 if you require assistance.

Install & Use PACS

1. In Edge(internet explorer mode), navigate to http://pacs.ehealthsask.ca.

2. An installer page will launch and will show PACS with a progress bar to indicate the application is installing. You may need to click the 'Click here' link to start the process.
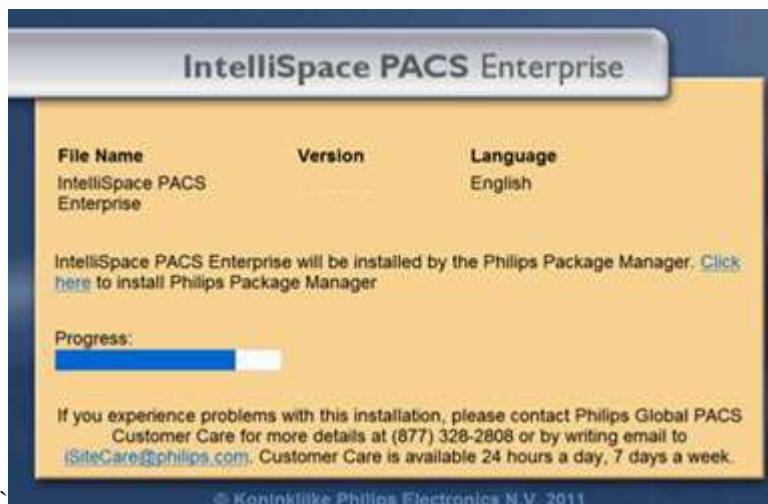
3. Depending on your security permissions on your computer, you may need to click on 'Allow' to continue with the installation.
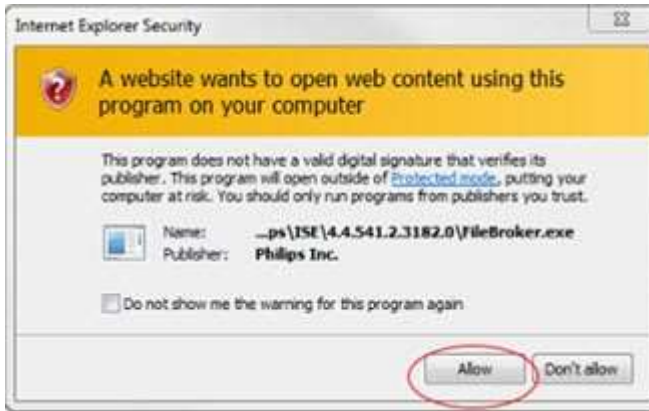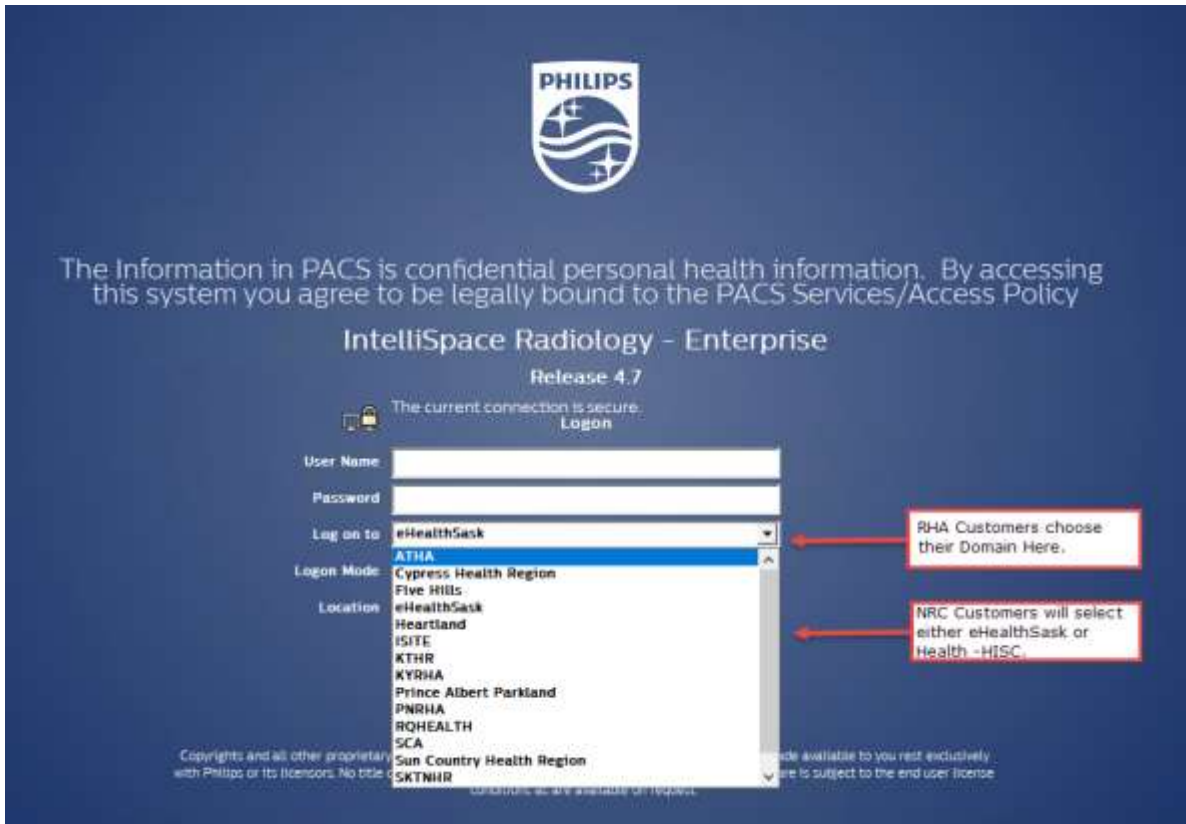
4. Once the install is complete. The PACS Logon page will appear.

5. Enter your username and password, and select your region from the 'Log on to' drop down menu.

   NOTE: For Private Clinics (NRC) (e.g. private medical practices, dentists, chiropractors, etc.), use 'eHealthSask' option.

The Information in PACS is confidential personal health information. By accessing this system you agree to be legally bound to the PACS Services/Access Policy

IntelliSpace Radiology - Enterprise

Release 4.7

The current connection is secure.
Logon

User Name	
Password	
Log on to	eHealthSask
Logon Mode	
Location	

ATHA
Cypress Health Region
Five Hills
eHealthSask
Heartland
ISITE
KTHR
KYRHA
Prince Albert Parkland
PNRHA
RQHEALTH
SCA
Sun Country Health Region
SKTNHR

RHA Customers choose their Domain Here.

NRC Customers will select either eHealthSask or Health -HISC.

6. To log out of the application, click the 'X' in the top right corner of the browser window.