

To register for MySaskHealthRecord, we suggest using a desktop or laptop computer for optimal experience. To log in after successful registration, computers and mobile devices (e.g. smart phone and tablets browsers) can be used.

1. **Create a Saskatchewan.ca account** by going to the [MySaskHealthRecord registration page](#) and clicking “Create Account”. (**Attention:** If you already have a Saskatchewan.ca account, please skip to Step 8).

Register for a New MySaskHealthRecord Account

Creating an account is a multi-step process. **Please complete all steps before trying to log in.**

For detailed instructions follow this Step-by-step Registration Guide.

MySaskHealthRecord is a website accessible via browser on computers, tablet and smartphones. For best success, use Chrome or Firefox as your browser.

1 **Create a Saskatchewan.ca account.**

Your MySaskHealthRecord account is linked to your Saskatchewan.ca account. We've partnered with the Government of Saskatchewan to provide a single user name and password to access government services, including MySaskHealthRecord. **If you already have a Saskatchewan.ca account, skip to Step 2 to validate your identity.**

LOG IN **CREATE ACCOUNT**

2. **Complete the following fields:** First Name, Last Name, Email Address, Username, and Password.

Choose Account Details

Use a unique username and your email address to identify your Saskatchewan Account.

First Name

Middle Name Optional

Last Name

Email Address

Username

Password Show

Choose a password at least 8 characters long.
It must contain at least three of the following:

- Uppercase (A-Z)
- Lowercase (a-z)
- Numbers (0-9)
- Special characters (such as # \$! @ * & % etc)

3. **Choose a four digit “Saskatchewan Support Code”.** This is a helpful way for the Government of Saskatchewan’s customer service line to verify your Saskatchewan.ca account if you contact them for assistance.

Saskatchewan Support Code

Choose a 4 digit code. Saskatchewan support codes are a helpful way for customer service to locate and verify your account when you contact us.

Show

4. **Accept the Government of Saskatchewan’s “Terms of Use”** by checking the “I hereby accept and acknowledge” checkbox. Next, check the “I’m not a robot” checkbox to complete verification. Then, select the “Continue” button.

The screenshot shows a web form titled "Terms of Use". At the top, there is a checkbox labeled "I hereby accept and acknowledge:" followed by a list of terms and conditions. Below the terms, there is another checkbox labeled "I'm not a robot" with a CAPTCHA icon. At the bottom of the form, there are two buttons: "Back" and "Continue".

5. A **“Check Your Email”** message will display on your screen. Upon seeing this message, sign into the email address you used to register your Saskatchewan.ca account.

The screenshot shows a message box with the title "Check Your Email". The text inside the box reads: "We've sent you an email to verify your Saskatchewan Account. Click the link in the email and sign in to activate your Saskatchewan Account. If you don't see the email, check your junk or spam folders. Return to Saskatchewan Account login."

Attention: The activation email may take up to 10 minutes before it arrives in your email inbox. If you do not receive an activation email in your email inbox, please check your junk/spam folder for the activation email. If you are missing the activation email, try registering again and ensure the correct email address was entered. You can also request the activation email be resent by going to [Saskatchewan.ca/contact-us website](https://www.saskatchewan.ca/contact-us). In the online form (sample next page), enter the subject as: “Missing Activation Link” and request that the activation link email be sent again to the registered email address.

The screenshot shows a contact form with two tabs: "Email Us" (selected) and "Phone Us". Below the tabs, there is a heading "Use the form below to ask a question, report a problem or suggest an improvement for our website." and a sub-heading "We aim to respond to inquiries within 5 business days. Our business hours are Monday to Friday, 8 a.m. to 5 p.m. CST." The form contains several input fields: "Full Name" and "Email" (two separate text boxes), a "Topic" dropdown menu with the text "Select a topic" and a small arrow icon, a "Subject of your message" text box, and a larger text box for "Briefly describe the reason for your message".

6. Open the email from no-reply@saskatchewan.ca titled "Activate Your Saskatchewan Account" and select "Click this link to sign in and activate your Saskatchewan Account".




7. "Your account has been successfully activated" is the message you will receive after selecting the link to activate your Saskatchewan.ca.

Attention: Upon receiving this message, close the Saskatchewan.ca webpage (DO NOT log into your Saskatchewan.ca account at this time).



8. Continue with your [MySaskHealthRecord registration](#) by selecting the “Validate Identity” button in Step 2.



Validate your identity.

To validate your identity, you'll need a valid SGI driver's licence or non-driver's photo ID as well as an active Saskatchewan health card.

VALIDATE IDENTITY

Get [tips for validating your identity](#).

Once your account is activated, it can take **24-48 hours** for your health information to appear in MySaskHealthRecord.

9. Sign into your Saskatchewan.ca account using your Saskatchewan.ca username and password.

Saskatchewan Account Login

Email or Username

Password

 Show


Forgot Password?

Sign In

Or

Create Account

A Saskatchewan Account provides simple and secure access to government online services.



10. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.

My Services

Access a range of health online services by linking them to your account.

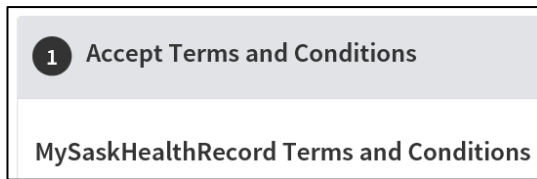
Edit

MySaskHealthRecord

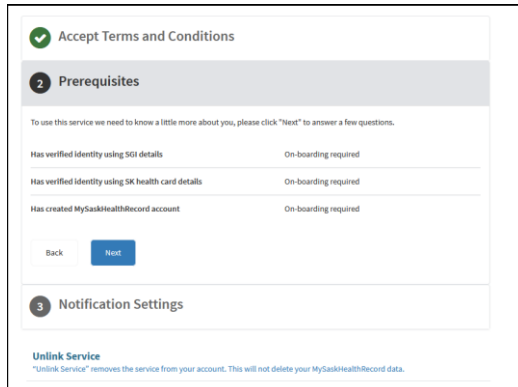
Access to your personal health information

Use Service

11. Scroll to the bottom of the MySaskHealthRecord Terms and Conditions, select “I consent”.



12. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.



13. Complete the following fields: Last Name, Given Names, Customer Number, and Validation Number to verify your SGI photo ID details. Select the “Consent to Disclose” checkbox. Select “Next”. Your last name **must match** on both the SGI photo ID and the Saskatchewan health card. Enter your full given names as they appear on your SGI photo ID. This may include a middle initial or middle name.

Validate Your Account

Use your Saskatchewan Government Insurance (SGI) issued identification to validate your eHealth Account. Your personal information is strictly used for validation of this service.

SGI Validation Details

Enter your Name, Customer Number and Validation Number as it appears on your SGI Driver's Licence or SGI Non-driver Photo ID.

Last Name

Given Names

Customer Number


Validation Number

Consent to Disclose:

I consent to the disclosure of my SGI issued driver's license or photo ID information to enable eHealth Saskatchewan to validate eHealth Account. eHealth does not receive any specific information about you or where you live. We only receive general confirmation that you meet the minimum age requirements and are a resident of Saskatchewan. I certify that the driver's license or photo ID information provided is my personal information.

Finding your Customer Number


You can find the Customer Number on the front of your SGI-issued Driver's Licence or Identity Card (see 1 below).



Finding your Validation Number

For cards issued before April 2018
You can find the Validation Number on the front of SGI-issued Driver's Licence or Identity Card (see 2 above).

For cards issued after April 2018
You can find the Validation Number on the back of SGI-issued Driver's Licence or Identity Card (see below).



Attention:

Please ensure your SGI photo ID is the most recent issued ID that you have, and that you are entering your given name and validation number exactly as seen on the card.

Validation numbers must be 10 digits; if your validation number is only 9 digits, please add a zero in front.

14. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

The screenshot shows a progress bar with three steps: 1. Accept Terms and Conditions (checked), 2. Prerequisites (active), and 3. Notification Settings. Below the progress bar, a message reads: "Thank you, we have all the details we need. Please click 'Next' to continue." There are three rows of prerequisites, each with a checkbox and a status indicator: "Has verified Identity using SGI details" (checked, Saskatchewan Government Insurance), "Has verified Identity using SK health card details" (unchecked), and "Has created MySaskHealthRecord account" (unchecked). At the bottom, there are "Back" and "Next" buttons. A "Unlink Service" link is also present at the very bottom.

15. Verify your Health Card information and select “Next”. Please ensure you enter your full name. Do not use initials or short form names. Please do not add spaces in the Health Card number or postal code.

Attention: Your information will be verified against details associated with your Saskatchewan health card. If changes are required to your health card information, please visit [eHealthSask.ca/residents/health-cards](https://www.ehealthsask.ca/residents/health-cards) Any updates to your health card information will require 24 hours before changes take effect, so please wait for at least 24 hours before continuing with your registration.

The screenshot shows the "Prerequisites" step with a heading: "The following information must match the information associated with your Saskatchewan health card." Below this, there is a note about name formatting and a link to update health card information. The form contains several input fields: "First Name", "Middle Name" (with "Optional" text), "Last Name", "Date of Birth (yyyy-mm-dd)", "Health Card Number", "Phone Number" (with "Optional" text), "Mailing Address", "City / Town / RM", "Postal Code / ZIP Code", and "Province" (a dropdown menu). "Back" and "Next" buttons are at the bottom.

16. Review the list of “Prerequisites” for MySaskHealthRecord and select “Next”.

The screenshot shows a registration progress bar with three steps: 1. Accept Terms and Conditions (completed), 2. Prerequisites (current step), and 3. Notification Settings. The Prerequisites section includes a thank-you message and three items, each with a green checkmark: 'Has verified identity using SGI details' (Saskatchewan Government Insurance), 'Has verified identity using SK health card details' (Completed), and 'Has created MySaskHealthRecord account'. At the bottom are 'Back' and 'Next' buttons. Below the progress bar is an 'Unlink Service' link with a note: '“Unlink Service” removes the service from your account. This will not delete your MySaskHealthRecord data.'

17. The following “Account Activity” message will be displayed after validating your health card details. Review and select “Next”.

The screenshot shows the 'Prerequisites' step with a grey header. Below the header is an 'Account Activity' section with the following text: 'eHealth Saskatchewan will send a reminder to your primary email address on file upon any changes to your MySaskHealthRecord access. If you do not login to your MySaskHealthRecord account for a thirteen month period, your account will be suspended. You will be required to phone the Help Desk at 1-844-767-8259 to reactivate your account. If you do not login to your MySaskHealthRecord account for a further six months following account suspension, your account will be terminated and any data associated with your MySaskHealthRecord will be removed. All questions associated with MySaskHealthRecord account suspensions and terminations should be directed to the Help Desk at 1-844-767-8259.' At the bottom are 'Back' and 'Next' buttons.

18. You will receive confirmation that all the prerequisite information is complete. Select “Next”.

2 Prerequisites

Thank you, we have all the details we need. Please click "Next" to continue.

Has verified identity using SGI details	✓	Saskatchewan Government Insurance
Has verified identity using SK health card details	✓	
Has created MySaskHealthRecord account	✓	

19. Select “Next” on the “Notification Settings” page.

3 Notification Settings

Please let us know how you would like to be alerted to any notifications regarding your account. No private or sensitive information will be sent in these messages.

By Email

By SMS

20. Your MySaskHealthRecord application is now complete. Select “Apply”.

✓ Accept Terms and Conditions

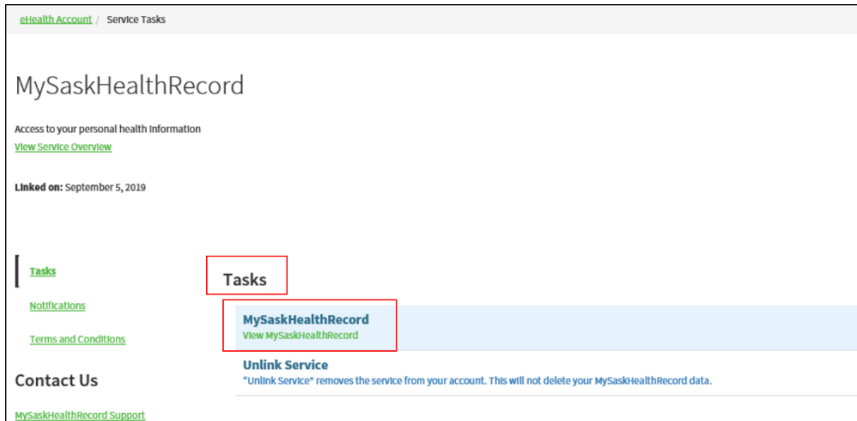
✓ Prerequisites

✓ Notification Settings

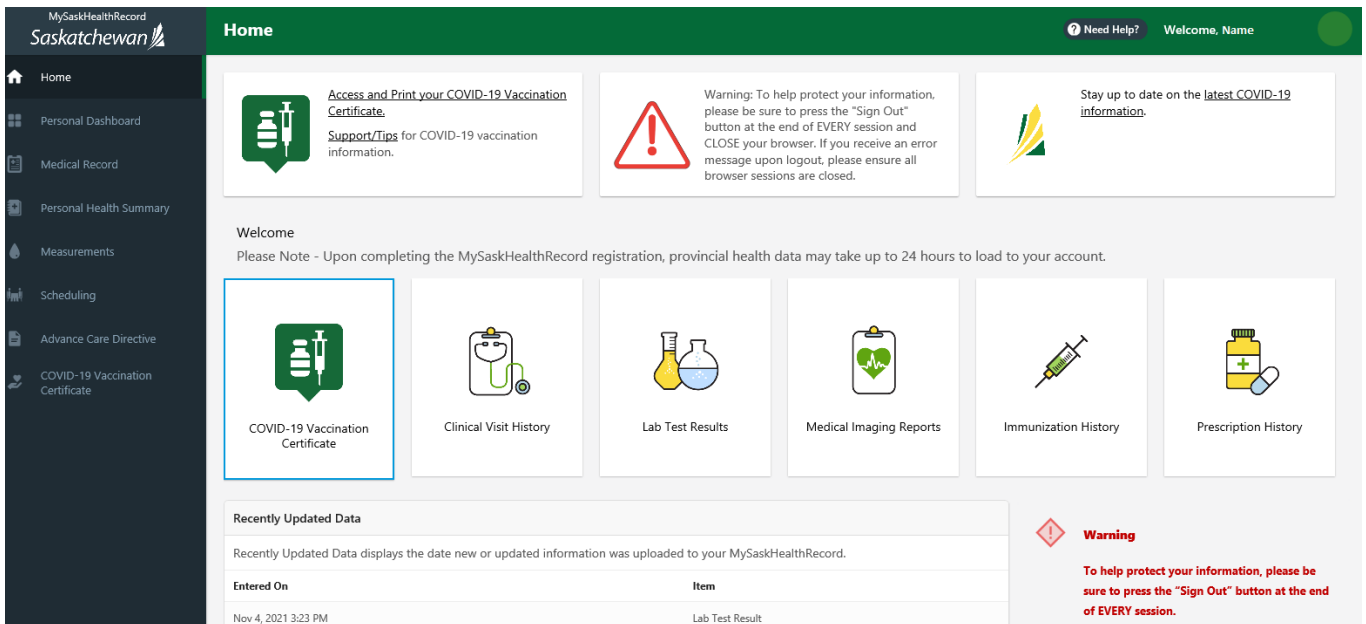
4 Your application has been completed

21. Under the heading “Tasks”, select “View MySaskHealthRecord”.

Attention: Please allow up to 24 hours before provincial data is available.

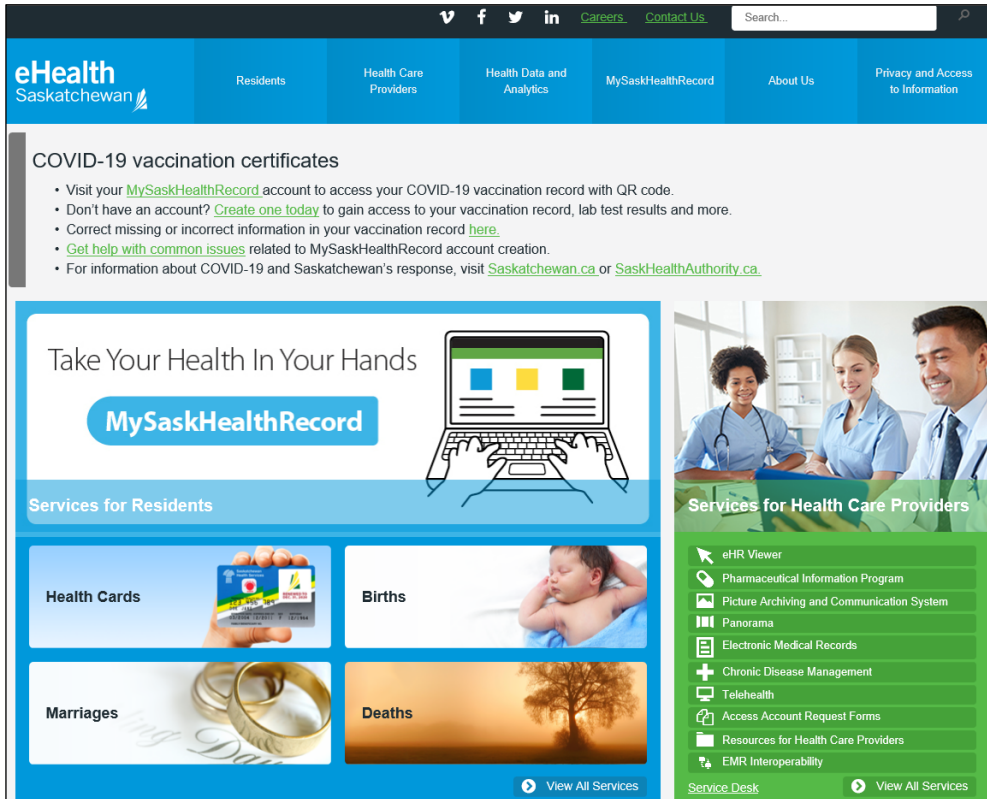


22. You now have access to MySaskHealthRecord to view your personal health information.

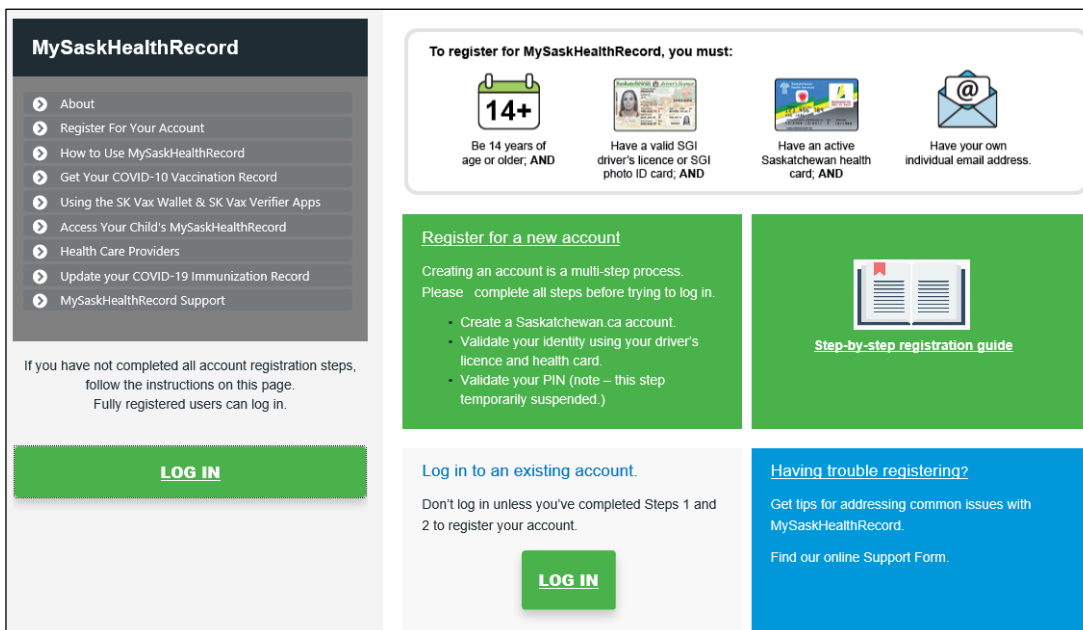


Logging into MySaskHealthRecord

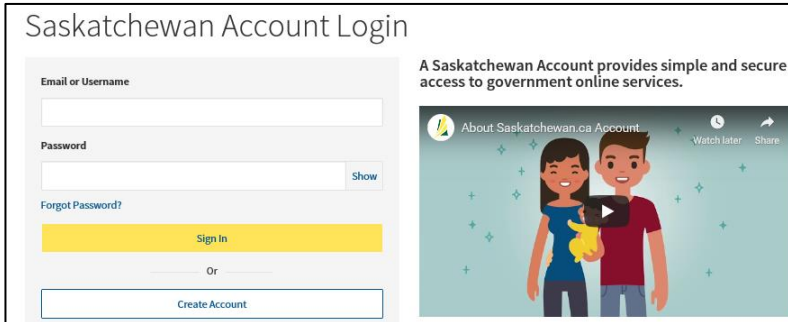
1. Visit eHealthSask.ca and select the **MySaskHealthRecord** tab (eHealthSask.ca/MySaskHealthRecord).



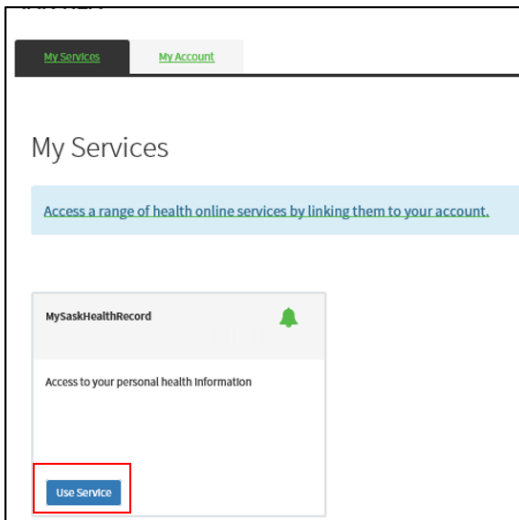
2. Select the “Log In” button to log into your MySaskHealthRecord account.



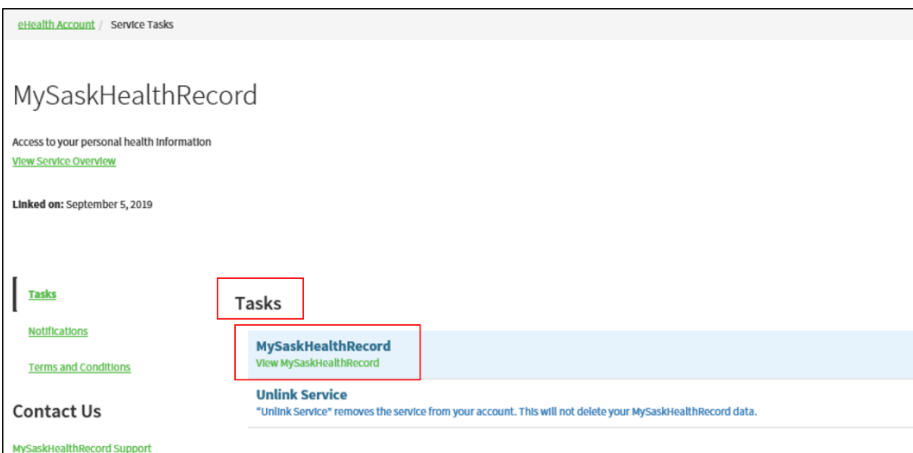
3. Log in using your Saskatchewan.ca username and password.



4. On the “My Services” page, select “Use Service” in the MySaskHealthRecord box.



5. Under the heading, “Tasks” select “View MySaskHealthRecord”.



6. You now have access to MySaskHealthRecord to view your personal health information.

Home Need Help? Welcome, Name

Access and Print your COVID-19 Vaccination Certificate.
Support/Tips for COVID-19 vaccination information.

Warning: To help protect your information, please be sure to press the "Sign Out" button at the end of EVERY session and CLOSE your browser. If you receive an error message upon logout, please ensure all browser sessions are closed.

Stay up to date on the **latest COVID-19 information.**

Welcome
Please Note - Upon completing the MySaskHealthRecord registration, provincial health data may take up to 24 hours to load to your account.

COVID-19 Vaccination Certificate | **Clinical Visit History** | **Lab Test Results** | **Medical Imaging Reports** | **Immunization History** | **Prescription History**

Recently Updated Data
Recently Updated Data displays the date new or updated information was uploaded to your MySaskHealthRecord.

Entered On	Item
Nov 4, 2021 3:23 PM	Lab Test Result

Warning
To help protect your information, please be sure to press the "Sign Out" button at the end of EVERY session.